

RAFT WEEKLY MAINTENANCE SCHEDULE

Production RAFT

The RAFT front-end has regularly scheduled maintenance each week as outlined in the table below.

Maintenance Schedule	Data Center	Public Internet	Private Extranet
Traditional Week	Florence	Monday 6-8 am ET	Monday 3-5 am ET
	Grand Rapids	Tuesday 6-8 am ET	Tuesday 3-5 am ET
Monday Holiday Week	Florence	Tuesday 6-8 am ET	Tuesday 3-5 am ET
	Grand Rapids	Wednesday 6-8 am ET	Wednesday 3-5 am ET
Tuesday Holiday Week	Florence	Monday 6-8 am ET	Monday 3-5 am ET
	Grand Rapids	Wednesday 6-8 am ET	Wednesday 3-5 am ET
Daylight / Standard Savings Time Change Events	Florence	Sunday 3-5 am EST Cycled for time change and table updates	Sunday 3-5 am EST Cycled for time change and table updates
	Grand Rapids	Sunday 3-5 am EST Cycled for time change update only	Sunday 3-5 am EST Cycled for time change update only
		Tuesday 6-8 am EST Cycled for table updates	Tuesday 3-5 am EST Cycled for table updates

The maintenance 'windows' outlined are defined as the time span where a cycle can occur and is not the duration of the cycle, which are typically 10 mins or less. Any changes to this will be communicated prior to an event.

TEST RAFT Scheduled Maintenance

The RAFT front-end has regularly scheduled maintenance for our **TEST/DEV environment** as follows:

Hardware Maintenance

- Tuesday and Thursdays between 7:00-9:00 PM EST

Software Maintenance

- Daily cycles* are normally between 4:30-5:30 AM EST

*Cycle times may vary based upon the duration of other processes