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SAFERPAYMENTS USER GUIDE

Prepared for the merchants of

Reynolds and Reynolds

2024

PCI COMPLIANCE ISN'T OPTIONAL — IT'S REQUIRED
AND IT'S YOUR RESPONSIBILITY

Is your business PCI compliant?

PCI compliance refers to a responsibility to abide by a standard enforced by the Payment Card Industry Security Standards Council (PCI SSC), to protect sensitive cardholder information.

Any business **that accepts credit card payments must abide by PCI standards, and validate their compliance annually.**

Benefits of becoming PCI compliant

- Customer data protection
- Customer trust & confidence
- Protection of your reputation
- Avoidance of financial losses
- Prevention of business disruptions

STAY MINDFULLY SECURE AND COMPLIANT WITH SAFERPAYMENTS

SaferPayments offers simplified PCI compliance, fraud protection, and data breach prevention — with security tools, services, and expert support that helps businesses uncover risks, complete their PCI attestation, and reduce liability.

With SaferPayments, you get:

- Financial security
- Breach assistance
- Protection from fraud & data breach threats
- PCI compliance support
- Non-compliance fee avoidance (if compliant)
- ***Peace of mind***

SaferPayments is offered in **Basic** and **Managed** bundles

WHAT'S INCLUDED IN SAFERPAYMENTS
2 BUNDLES

SaferPayments Basic

Get the tools and services to safely process payments, reduce risk, and more easily manage PCI compliance:

- Point-to-point encryption (P2PE)*
- Access to an online, self-service portal for PCI self-assessment questionnaire (SAQ) submission
- Customized PCI SAQ and auto-fill of up to 90% of responses
- Quarterly PCI DSS external vulnerability scanning
- Email reminders for compliance maintenance
- Telephone, email, and live in-portal chat support
- Breach support including financial assistance in the event of a data compromise
- PCI DSS certificate of compliance (when compliance is reached)

** Requires enabled hardware/software*

SaferPayments Managed

When you get started with the Managed bundle, you receive all the protection of the Basic package, *plus* the below features:

- Access to a full service team that advises you every step of the way
- Phone-based, guided PCI DSS compliance reporting
- Multi-channel compliance renewal notification
- ASV scanning scheduling
- Proactive monitoring of scan results and remediation support
- Endpoint monitoring and protection
    - Anti-virus protection
    - Compliance scanning for card data and device security
    - Layered security tools including device scanning, behavior analysis, malware detection and more
- Cybersecurity support
- Data security education

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SAFERPAYMENTS STEP-BY-STEP GUIDE

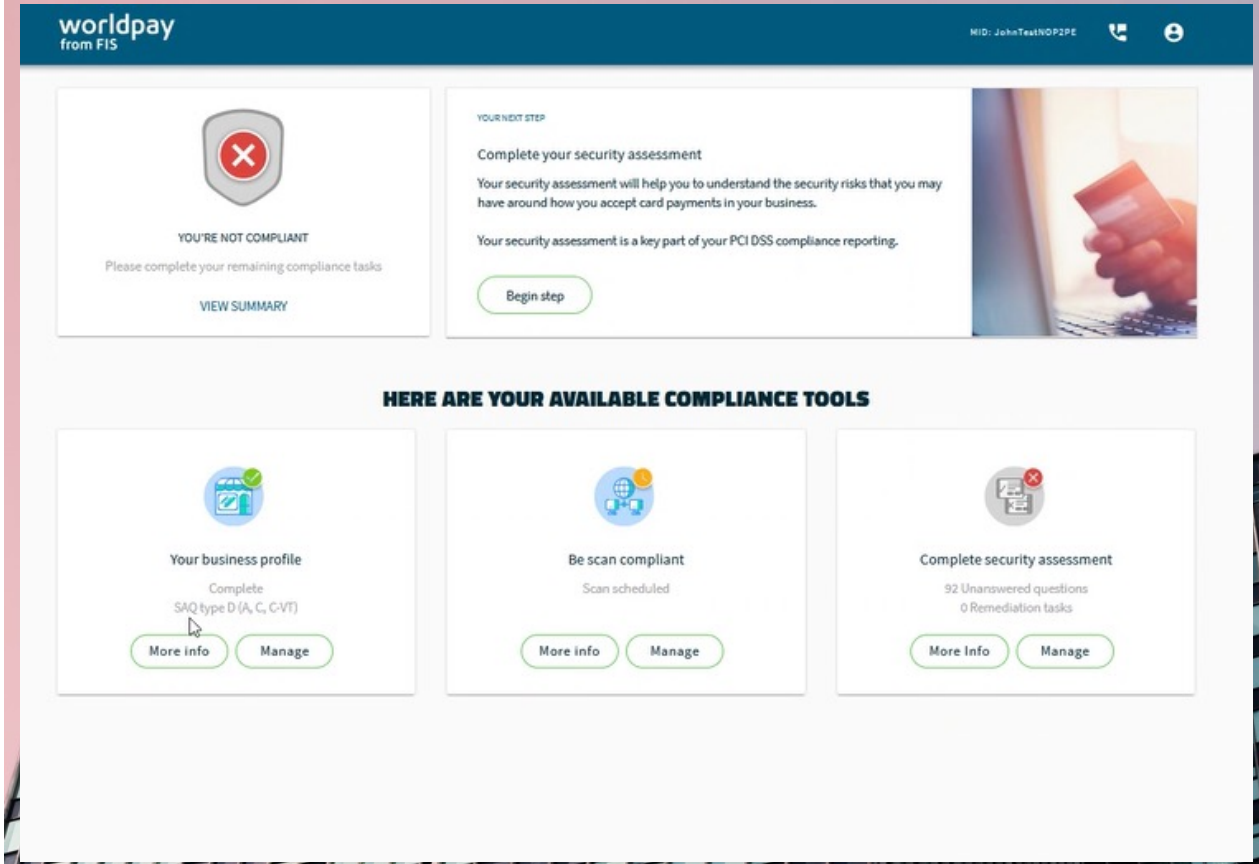
The following sections will walk you through the answers and/or guidance on completing your Business Profile and IP Scanning.

SAFERPAYMENTS PORTAL HOME PAGE

Once you log in, this will be the home page you will see

These 5 modules allow you to view:

- Quick view of ‘Compliant’ or ‘You’re not Compliant’
- Module to complete your ‘Next Steps’ (most cases it will be a link to your security assessment
- Your available compliance tools:
  - Business Profile
  - IP Scanning
  - Security Assessment



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COMPLETING YOUR BUSINESS PROFILE

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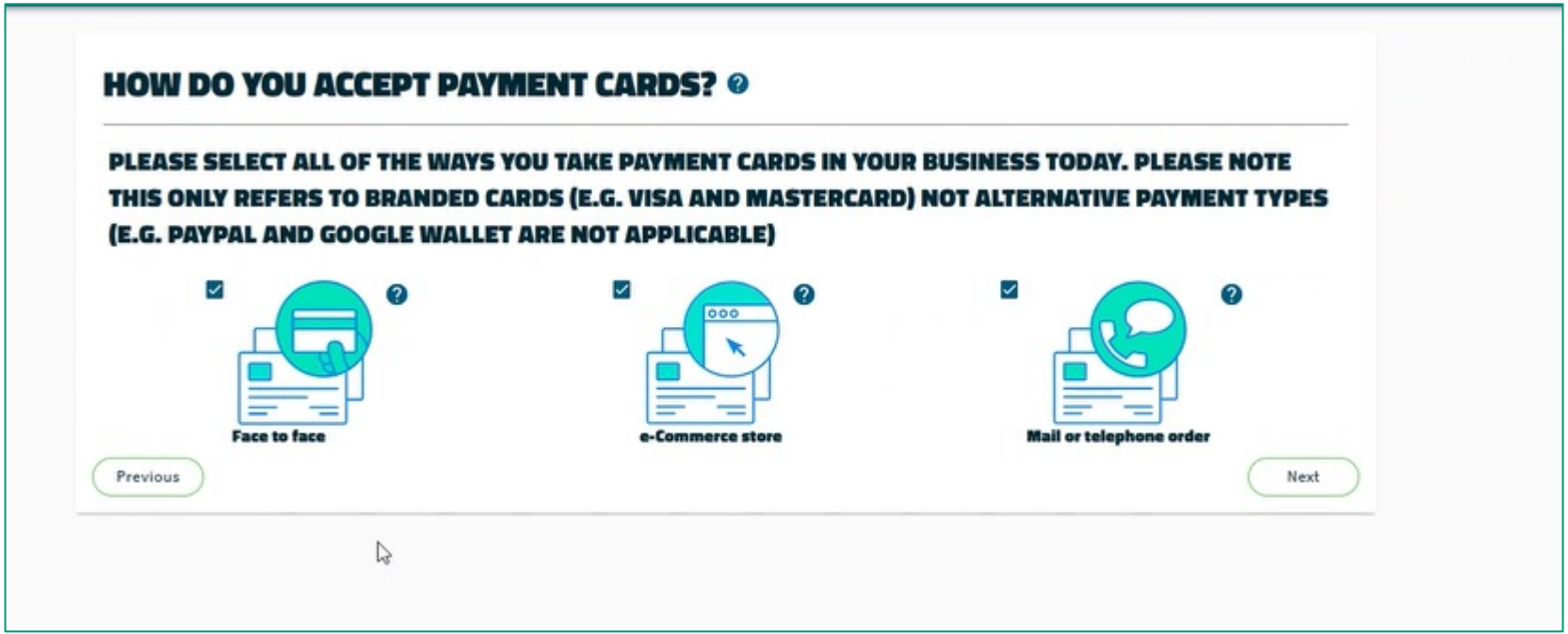
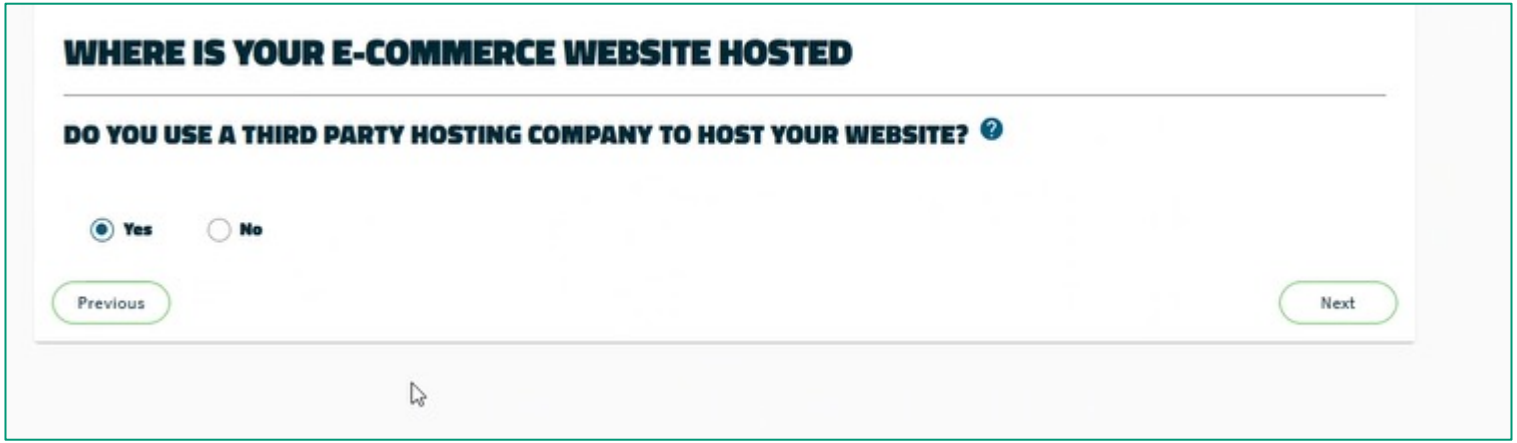
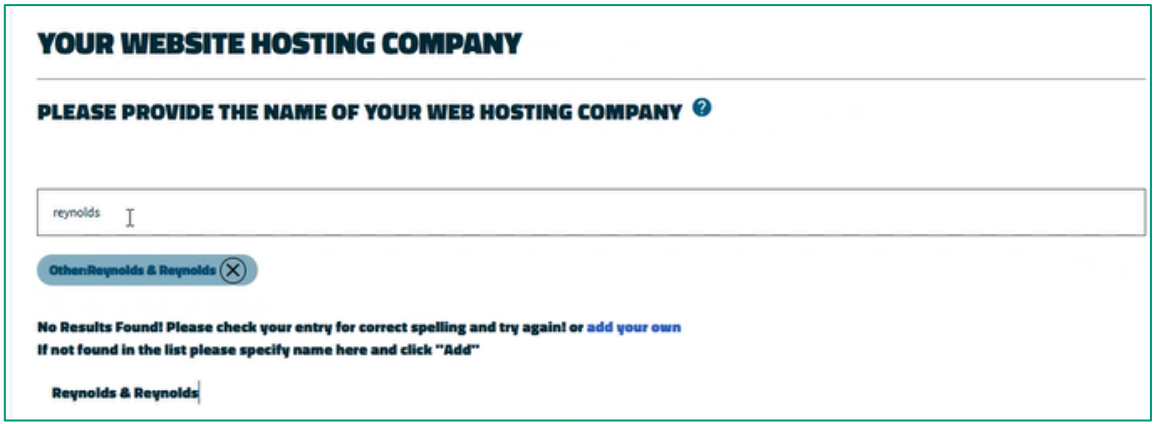
SELECT ALL 3 OPTIONS BELOW



TYPE IN YOUR HOSTED PAYMENTS URL PAGE

SELECT THE FOLLOWING ANSWERS





SELECT THE FOLLOWING ANSWERS

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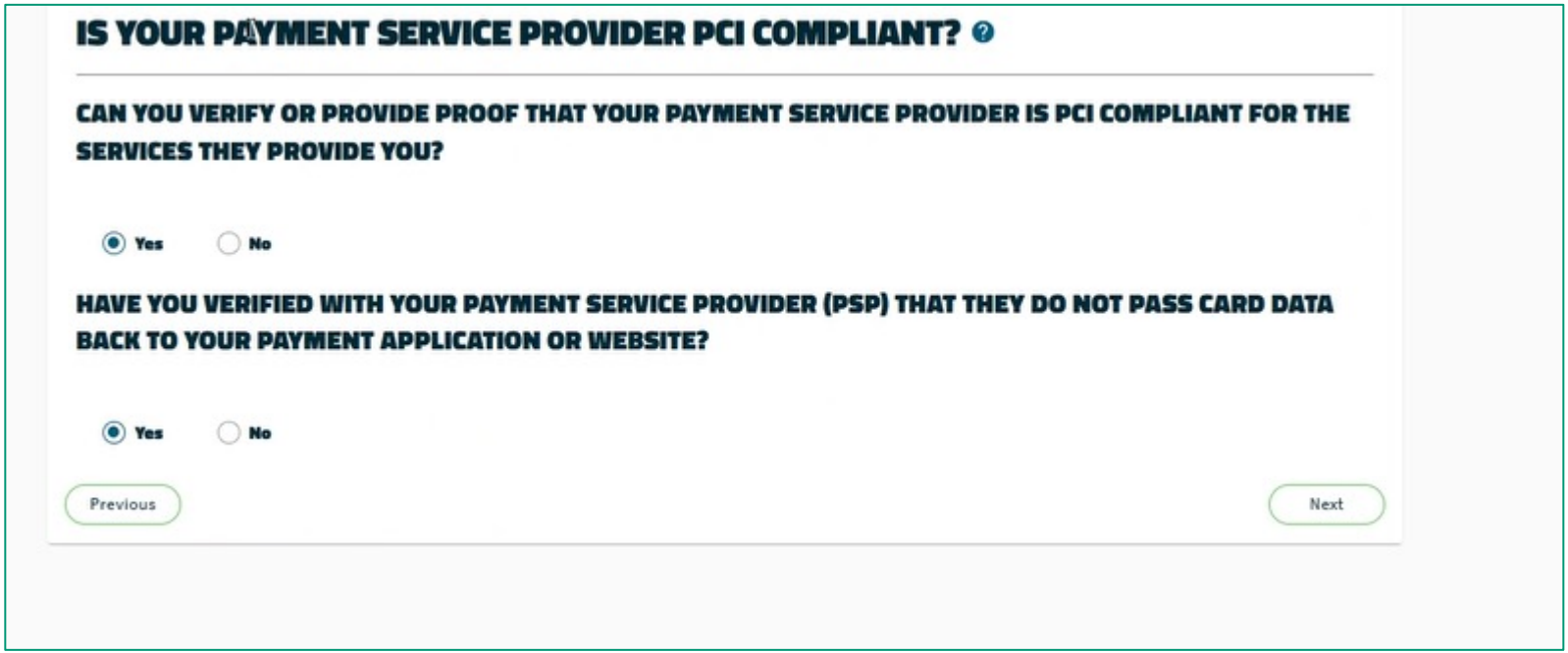
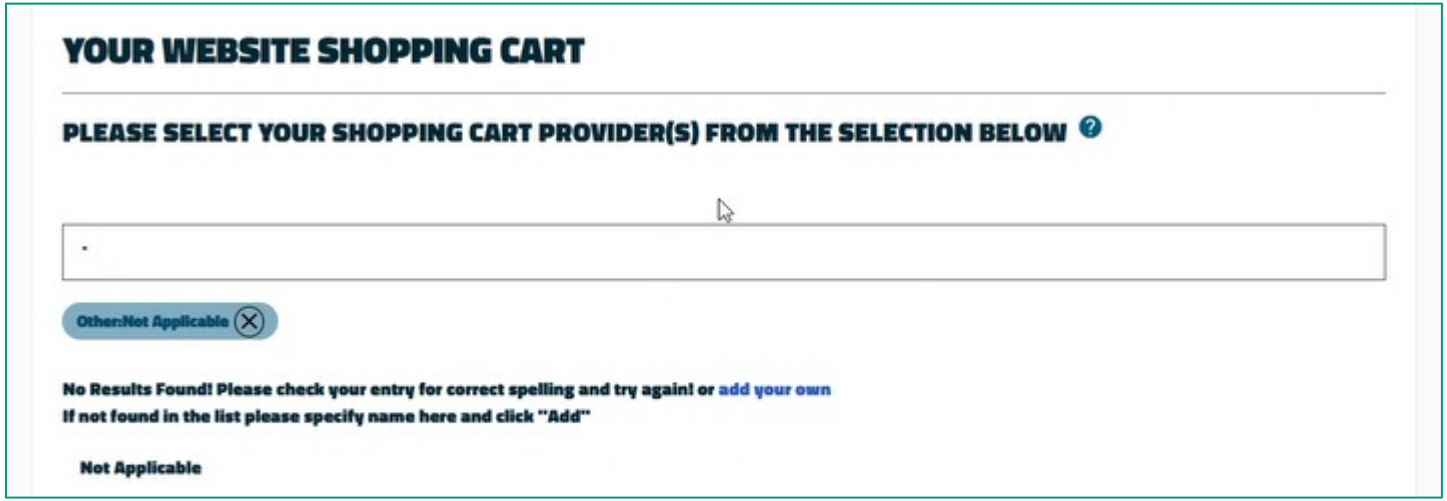
If based in Canada, select Worldpay Canada

SELECT THE FOLLOWING ANSWERS



SELECT THE FOLLOWING ANSWERS

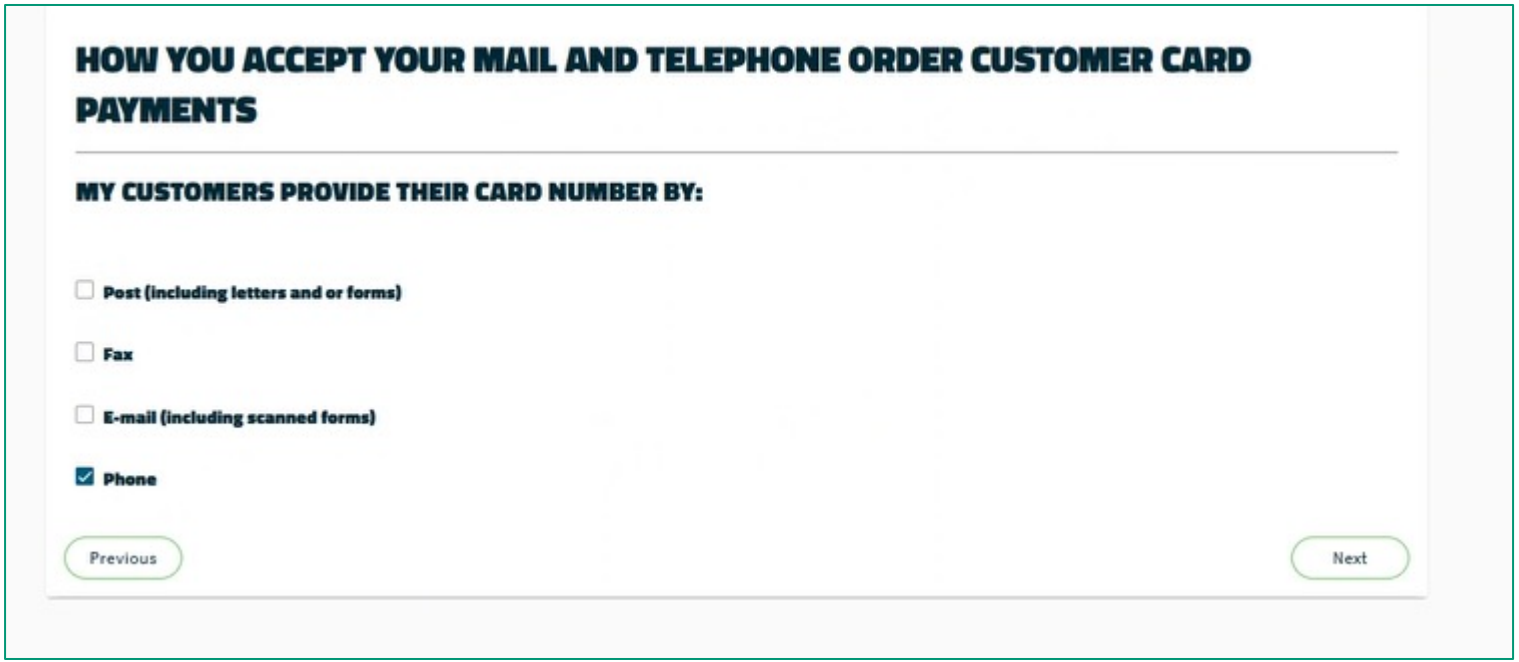


You can put in custom here (depending on who developed the code).

If a third party involved to develop your website shopping cart, enter ‘N/A’.

This question concludes ‘Online’ Payments. Next, let’s fill out ‘Phone Payments’.

SELECT THE FOLLOWING ANSWERS



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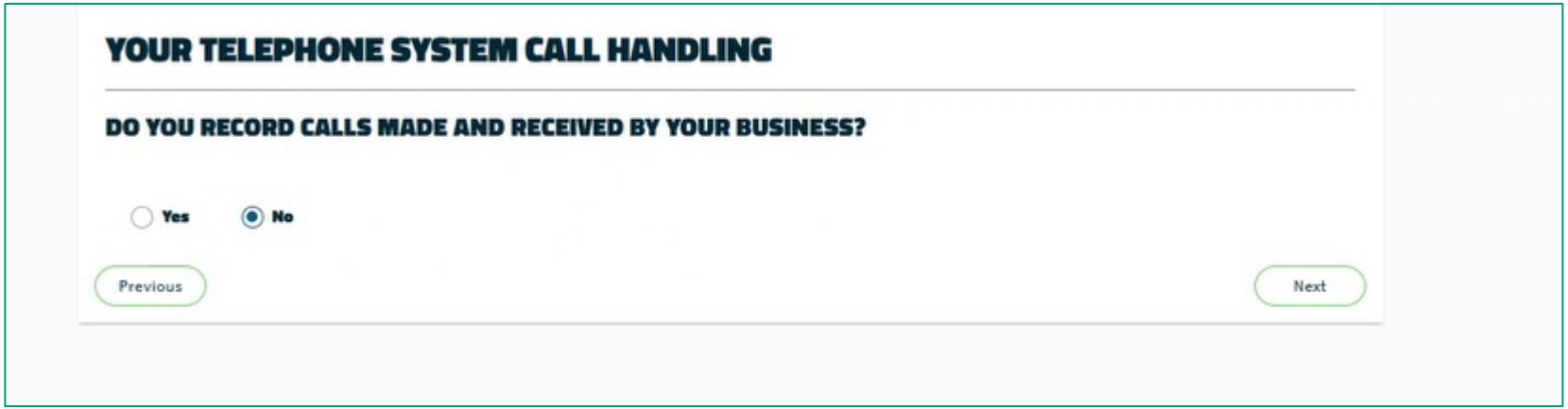

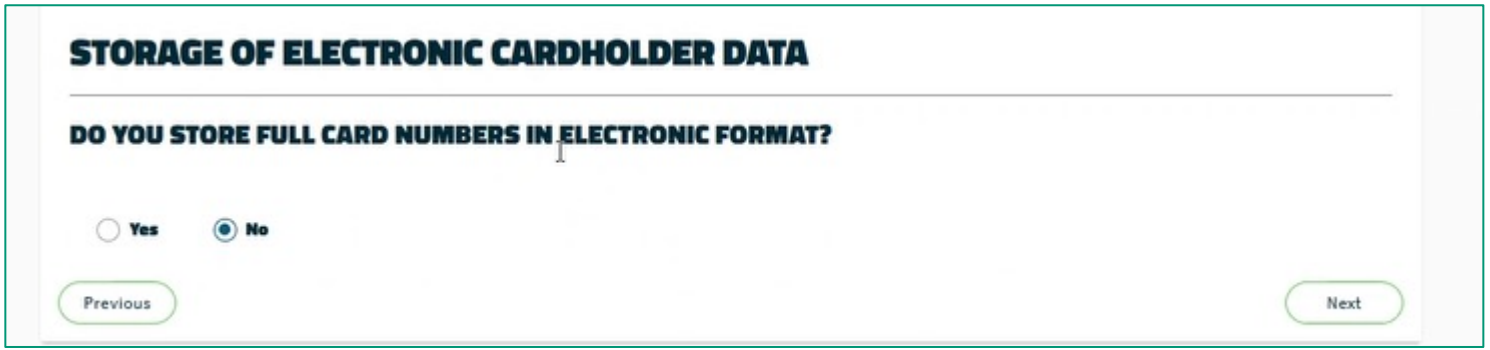

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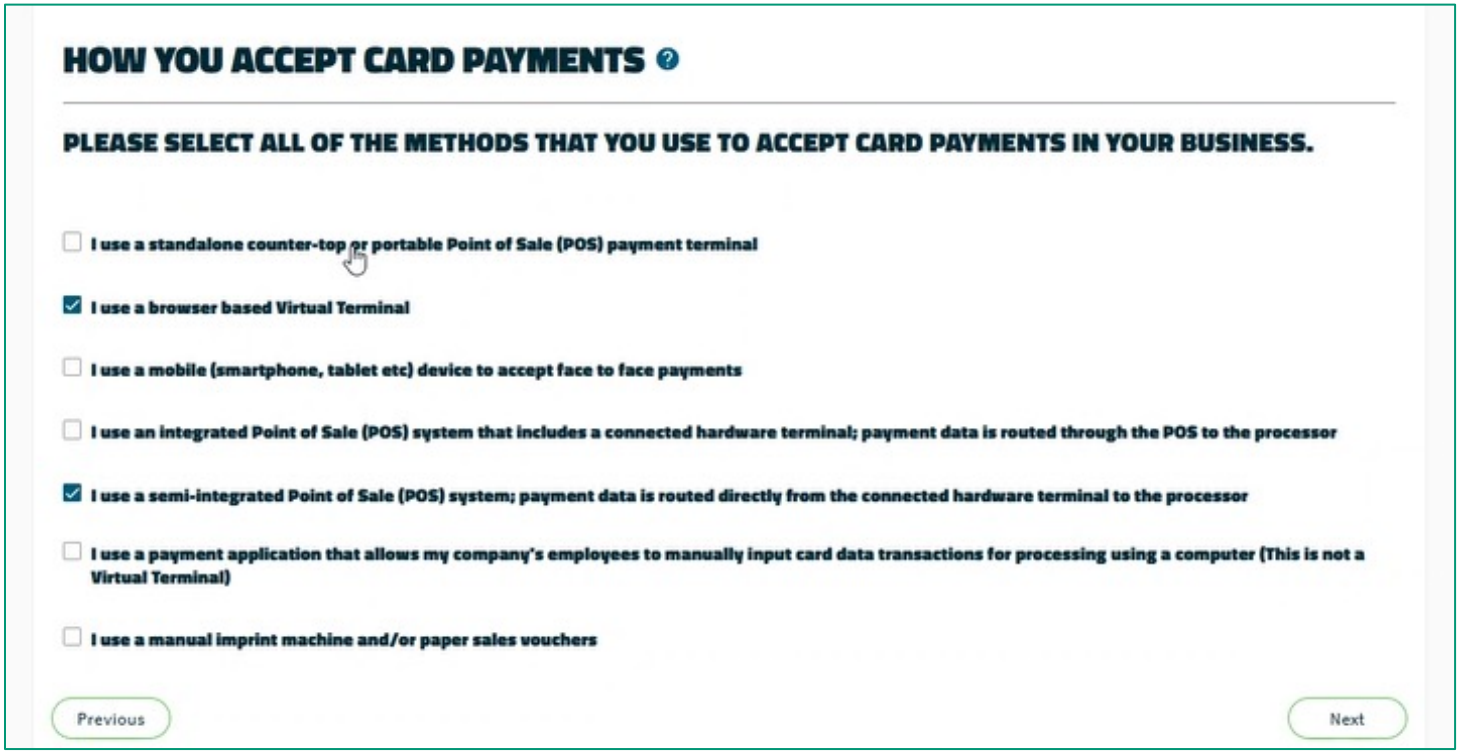

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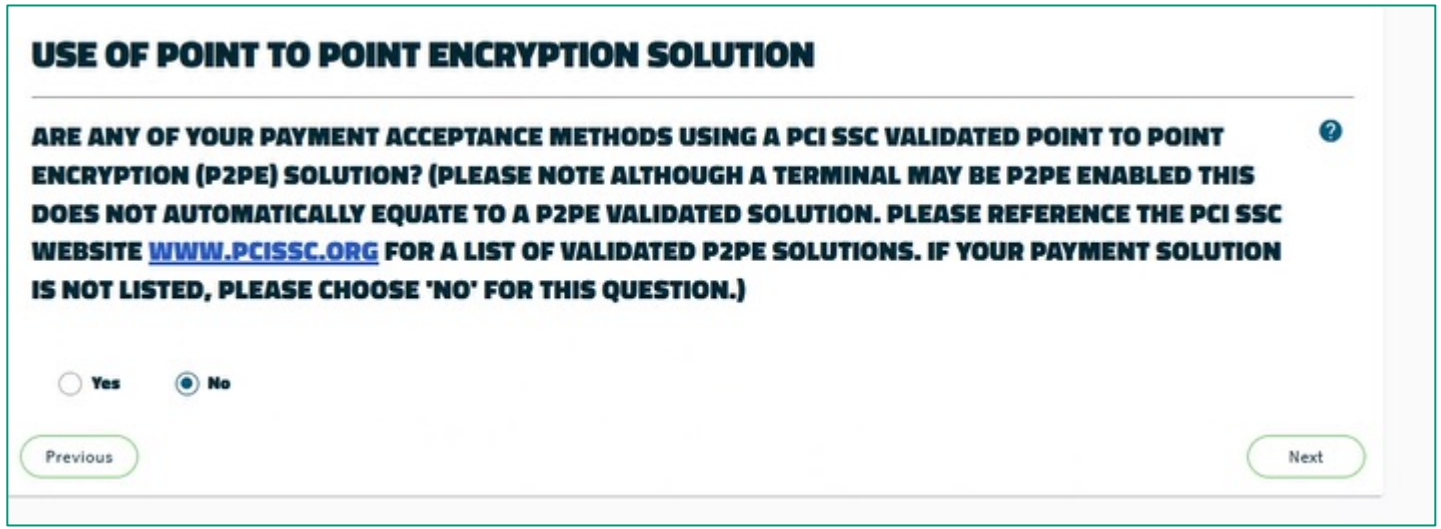
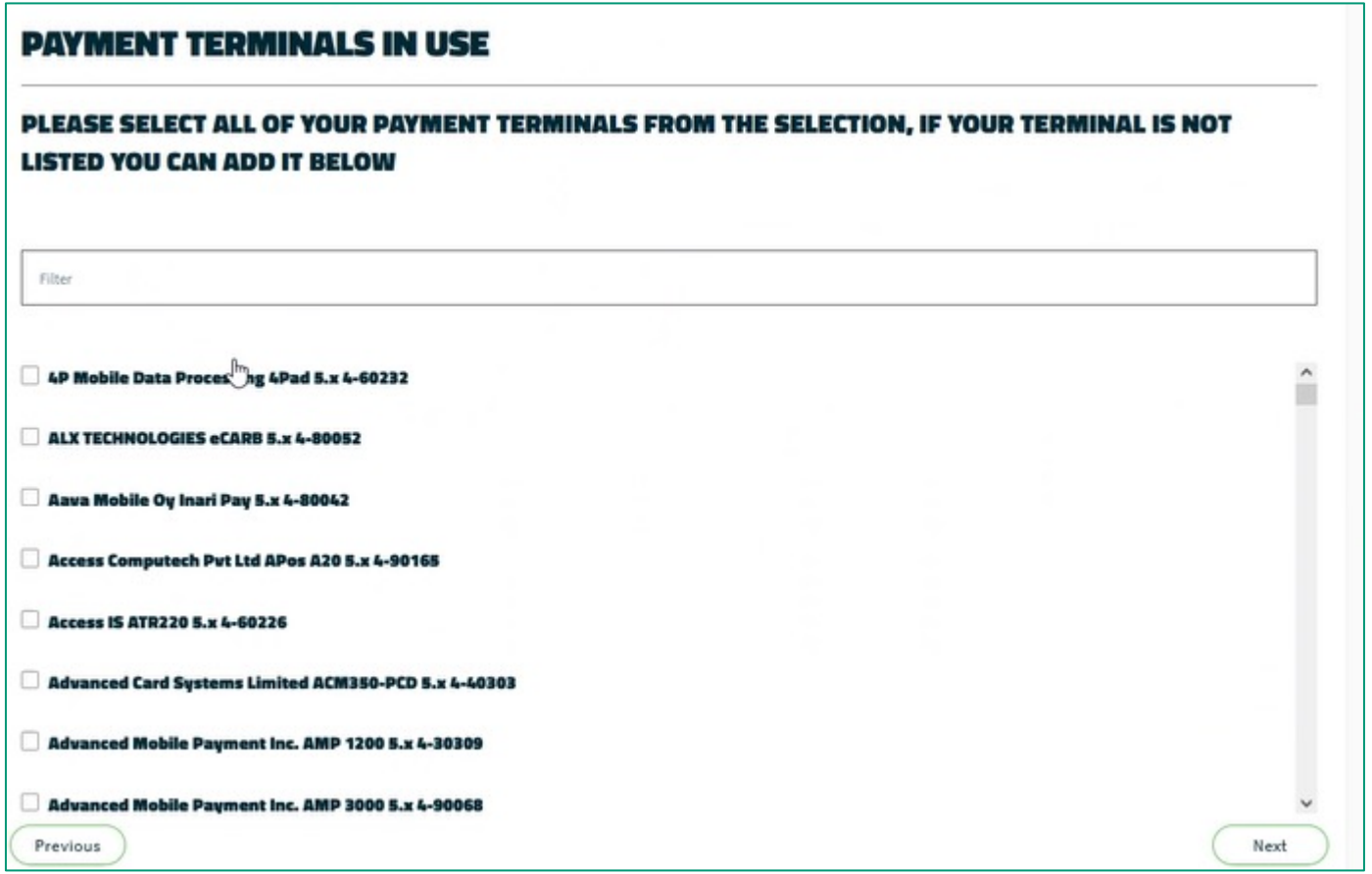


SELECT THE FOLLOWING ANSWERS

There are 2 Lane 3000 Options



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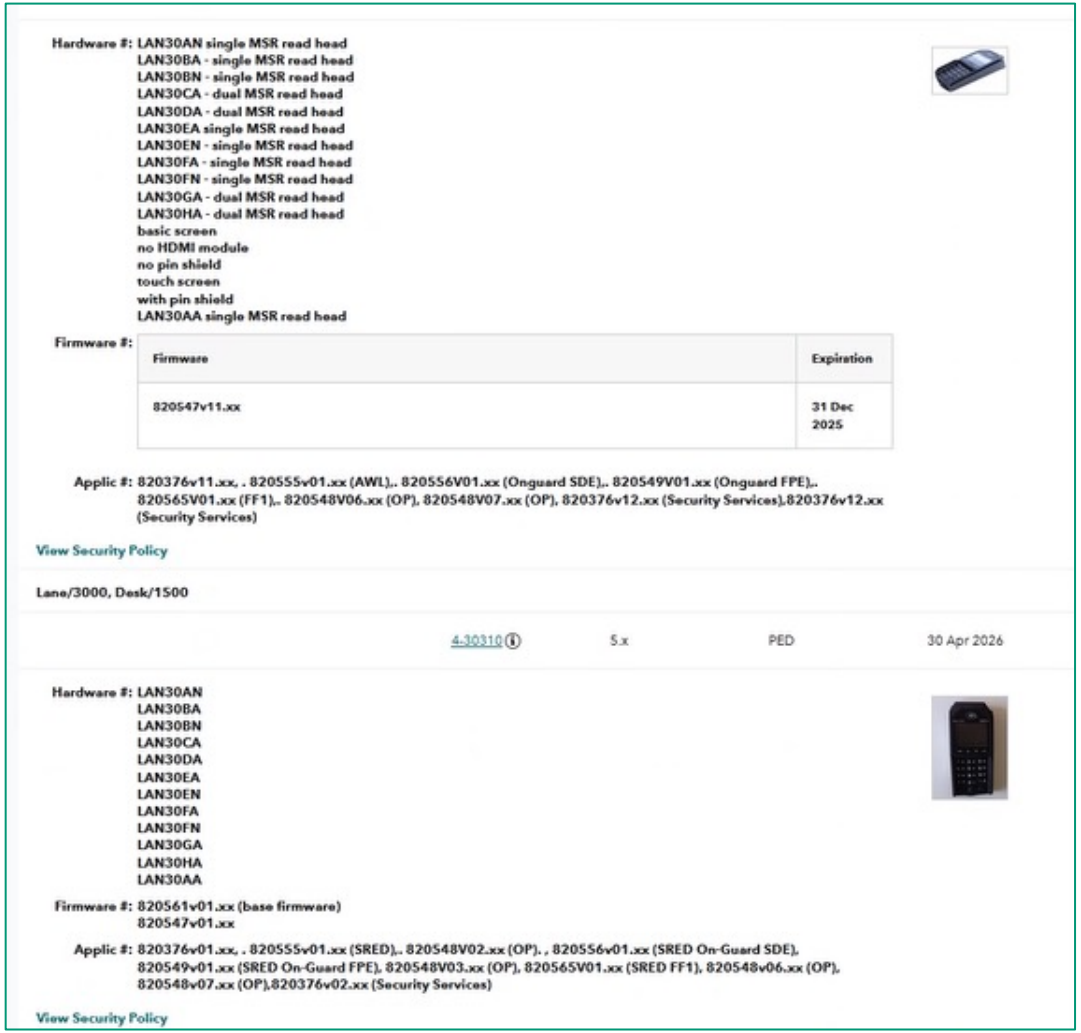
There are 2 Lane 3000 Options



Hardware #: LAN30AN single MSR read head
LAN30BA - single MSR read head
LAN30BN - single MSR read head
LAN30CA - dual MSR read head
LAN30DA - dual MSR read head
LAN30EA single MSR read head
LAN30EN - single MSR read head
LAN30FA - single MSR read head
LAN30FN - single MSR read head
LAN30GA - dual MSR read head
LAN30HA - dual MSR read head
basic screen
no HDMI module
no pin shield
touch screen
with pin shield
LAN30AA single MSR read head

Firmware #:

Firmware	Expiration
820547v11.xx	31 Dec 2025

Applic #: 820376v11.xx, . 820555v01.xx (AWL),.. 820556V01.xx (Onguard SDE),.. 820549V01.xx (Onguard FPE),.. 820565V01.xx (FF1),.. 820548V06.xx (OP), 820548V07.xx (OP), 820376v12.xx (Security Services),820376v12.xx (Security Services)

View Security Policy

Lane/3000, Desk/1500

4-30310	5.x	PED	30 Apr 2026

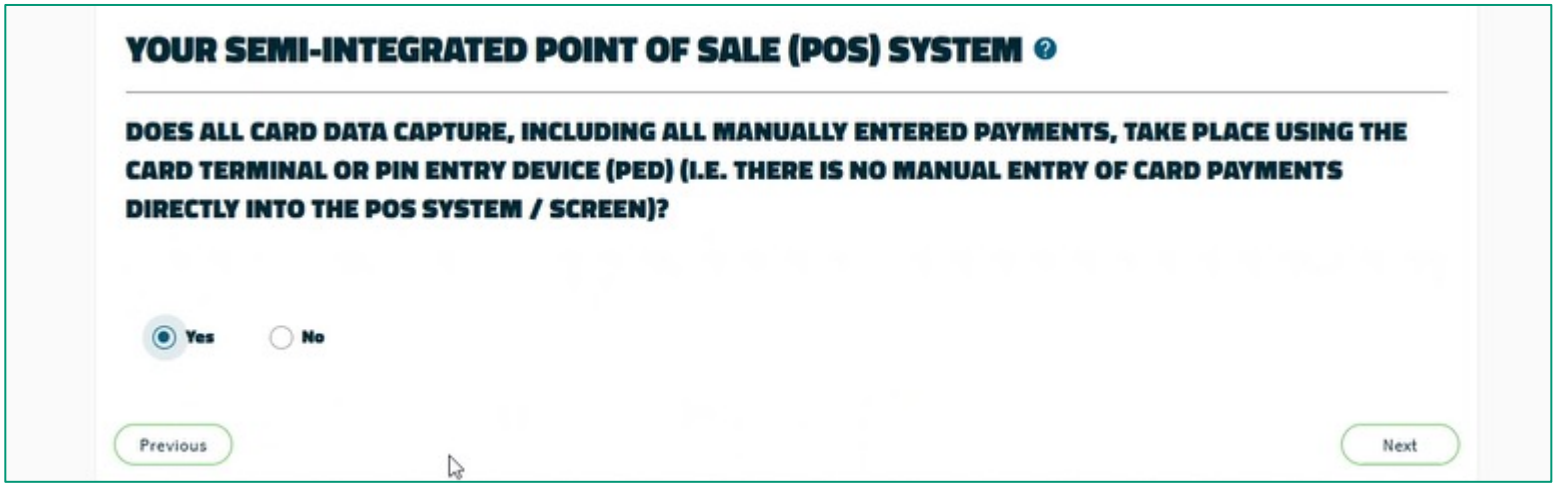
Hardware #: LAN30AN
LAN30BA
LAN30BN
LAN30CA
LAN30DA
LAN30EA
LAN30EN
LAN30FA
LAN30FN
LAN30GA
LAN30HA
LAN30AA

Firmware #: 820561v01.xx (base firmware)
820547v01.xx

Applic #: 820376v01.xx, . 820555v01.xx (SRED),.. 820548V02.xx (OP). , 820556v01.xx (SRED On-Guard SDE), 820549v01.xx (SRED On-Guard FPE), 820548V03.xx (OP), 820565V01.xx (SRED FF1), 820548v06.xx (OP), 820548v07.xx (OP),820376v02.xx (Security Services)

View Security Policy

SELECT THE FOLLOWING ANSWERS



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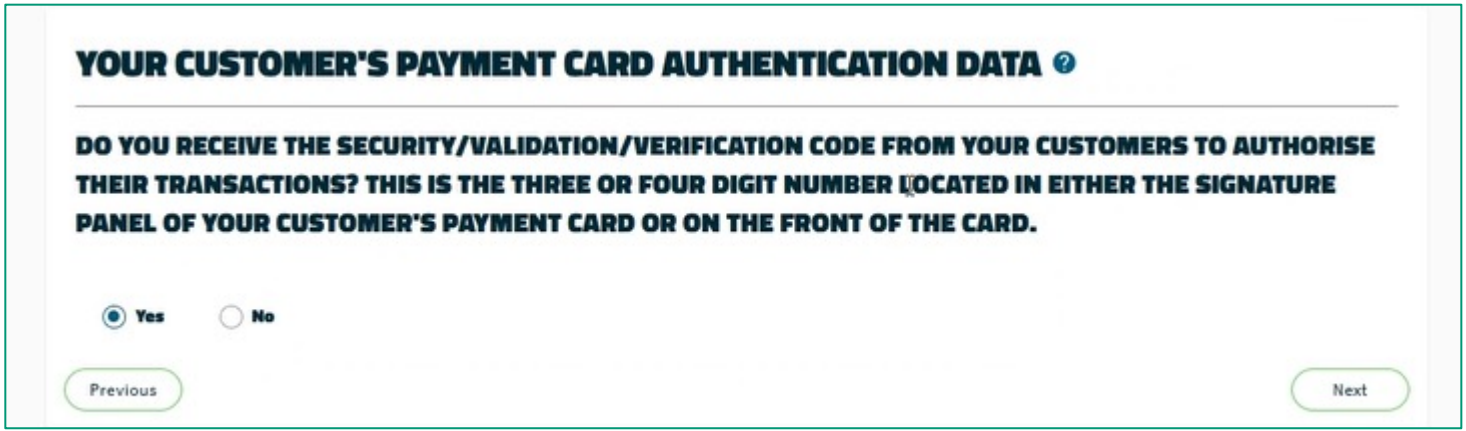

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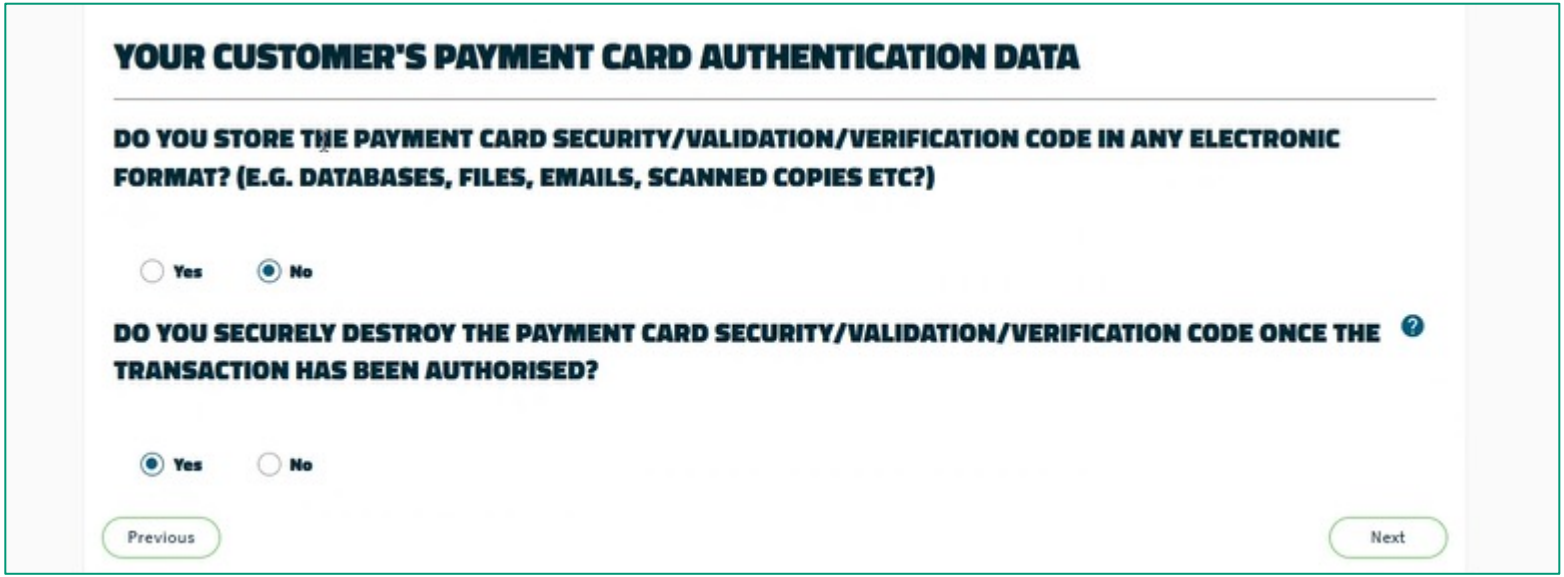

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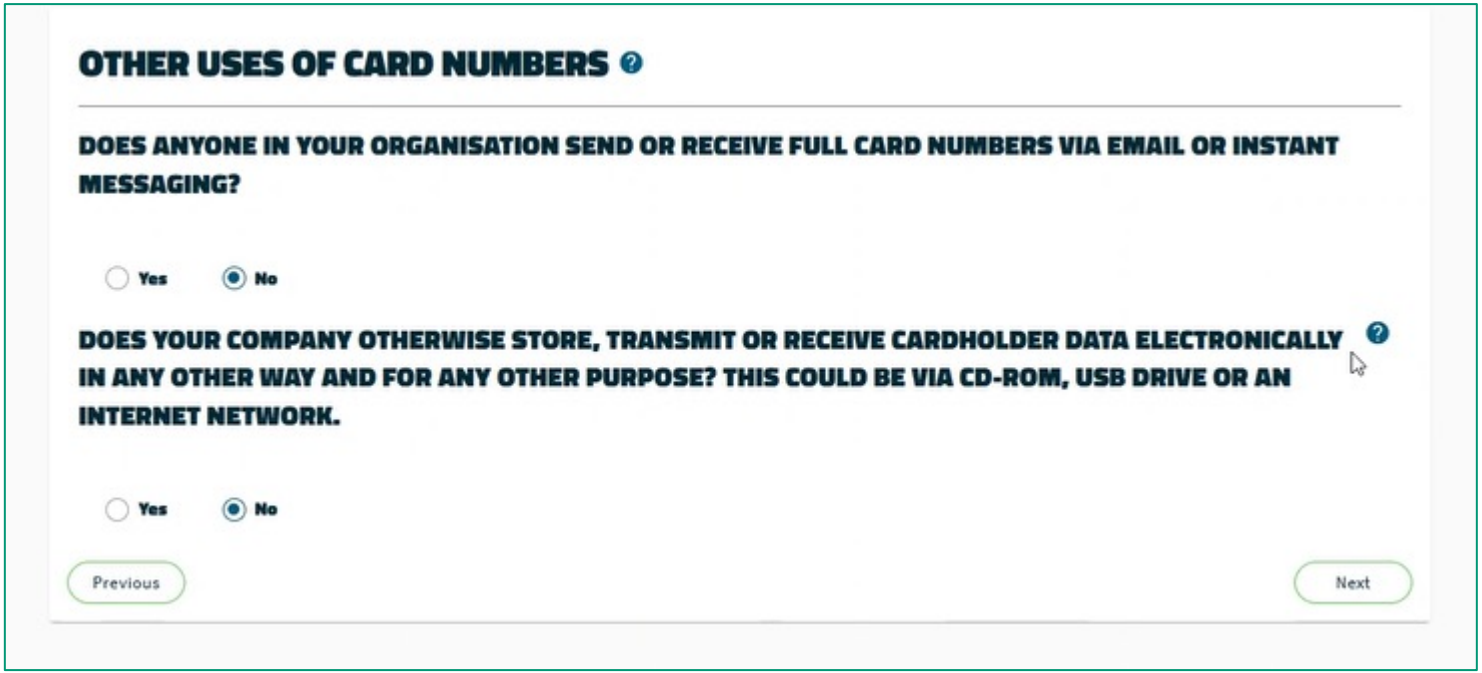


SELECT THE FOLLOWING ANSWERS

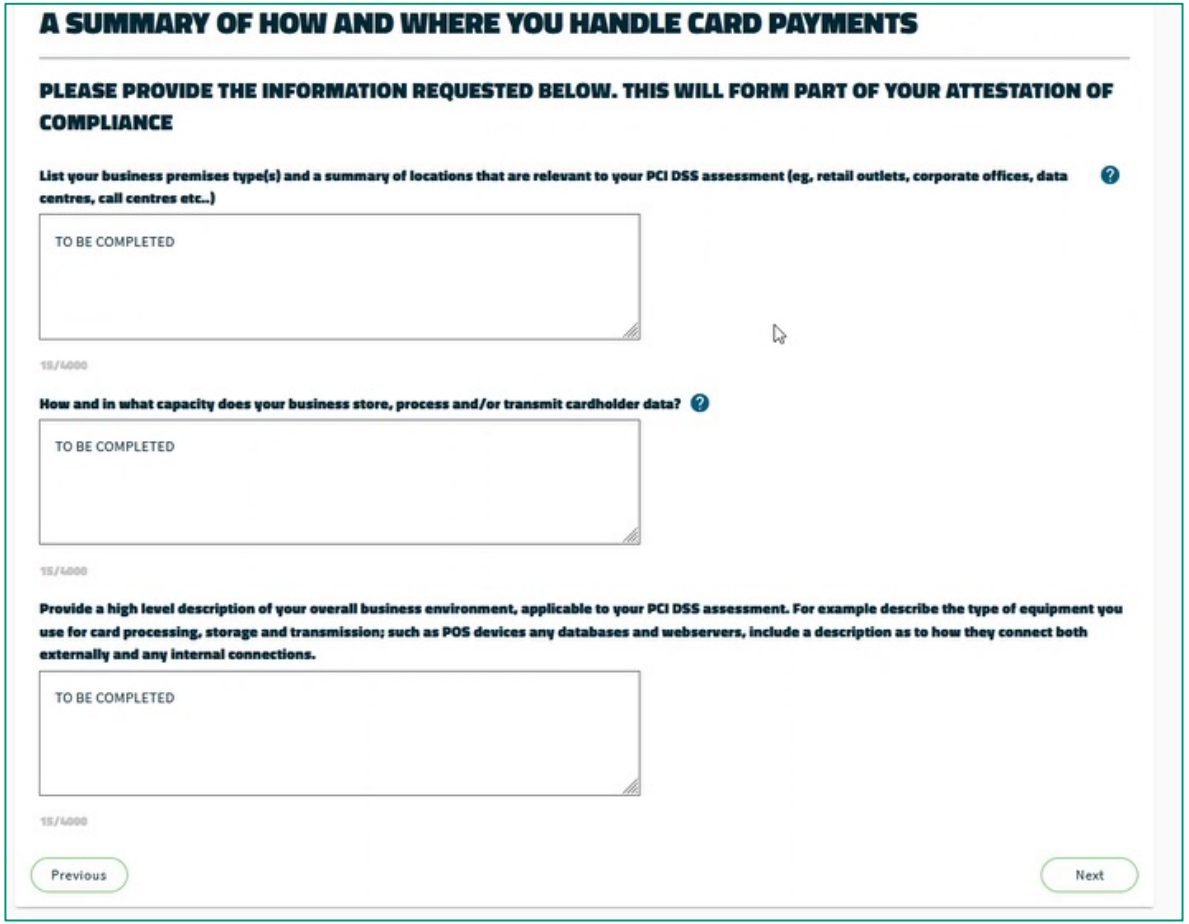
If you are a large dealership, you may be using an ISA.

SELECT THE FOLLOWING ANSWERS

SELECT THE FOLLOWING ANSWERS

You use Worldpay Hosted Payment Pages via Reynolds and Reynolds. List in these boxes ‘To be completed’.

Your business profile is now complete.



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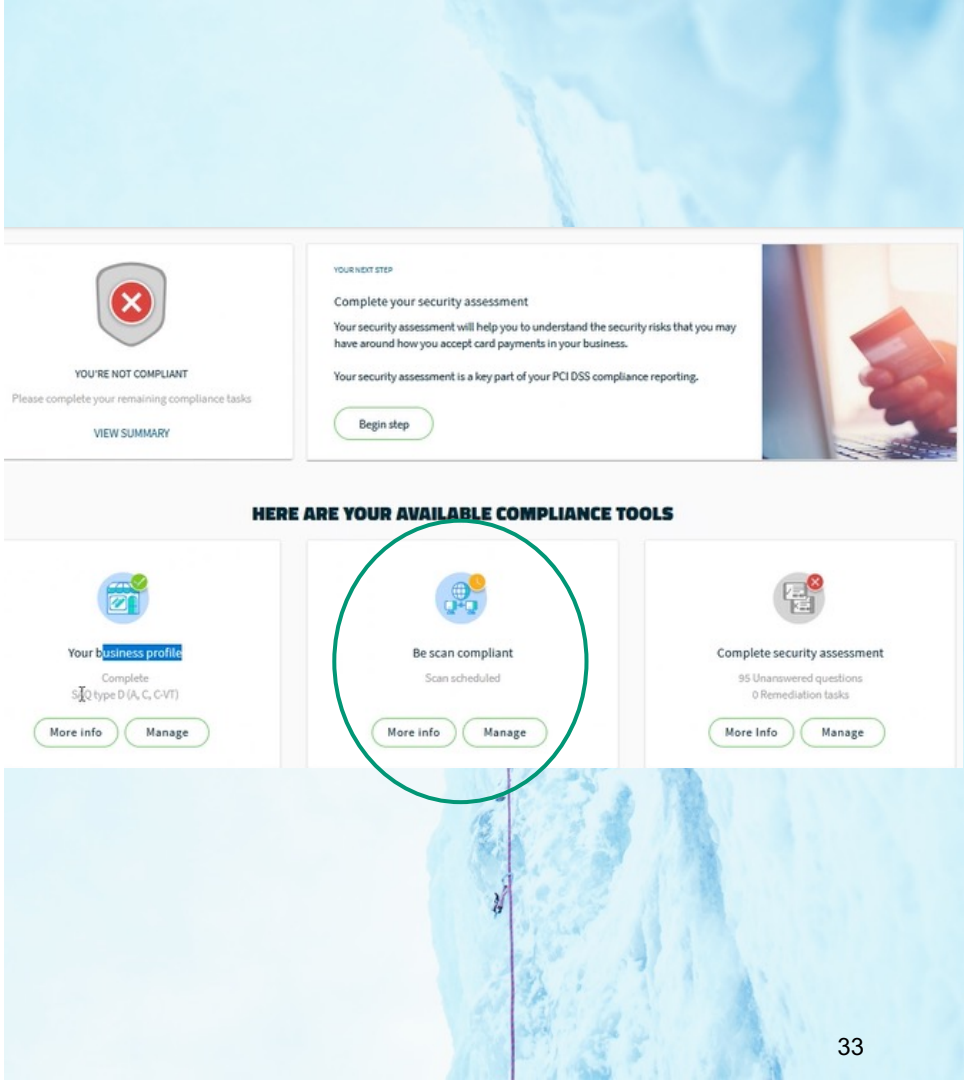
NEXT, COMPLETE IP SCANNING



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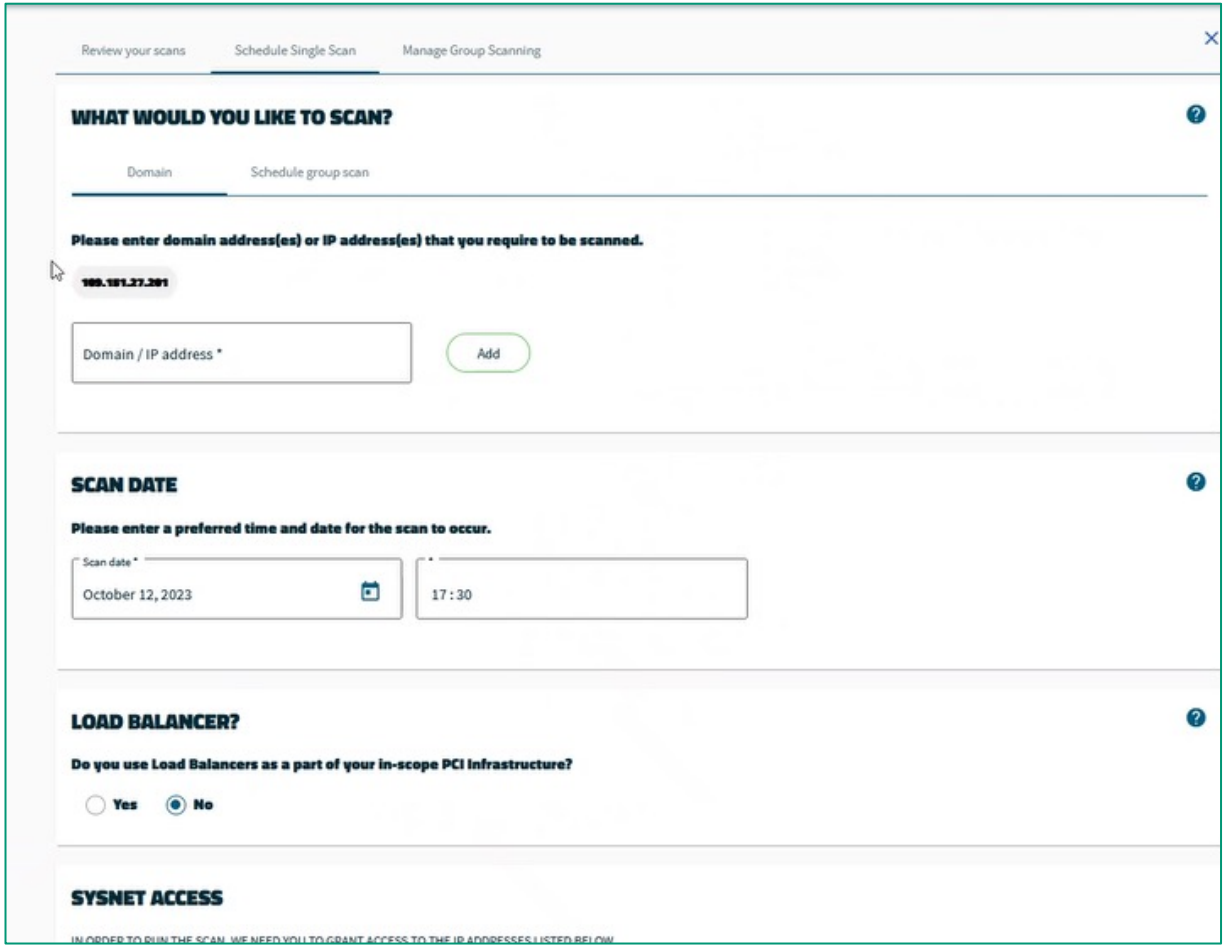
SELECT THE FOLLOWING ANSWERS

Enter in your specific IP addresses.

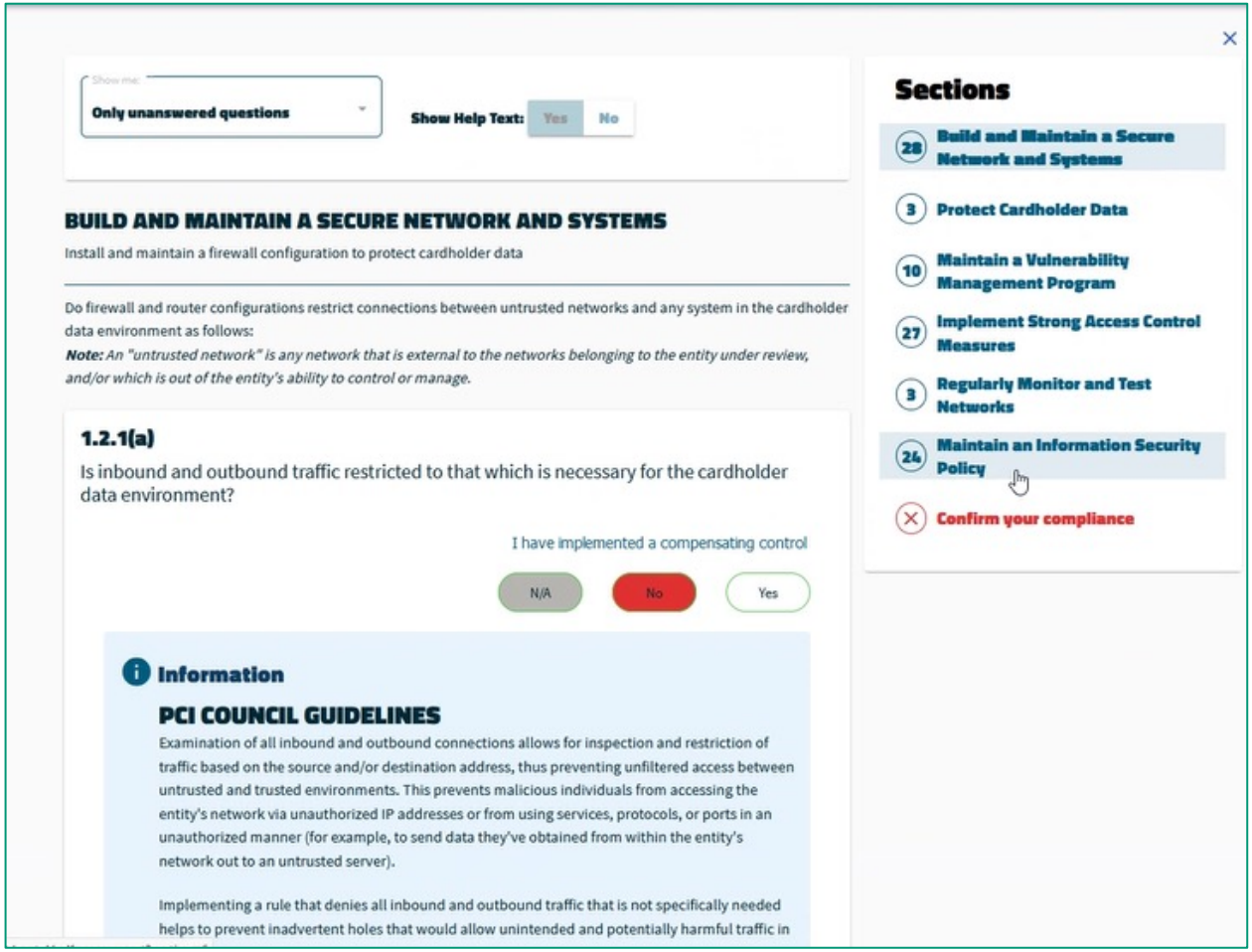
For Scan Date, enter in today's date and time.



SELECT THE FOLLOWING ANSWERS

The goal is to identify vulnerabilities and achieve passing scan.

(Get a Green Tic)



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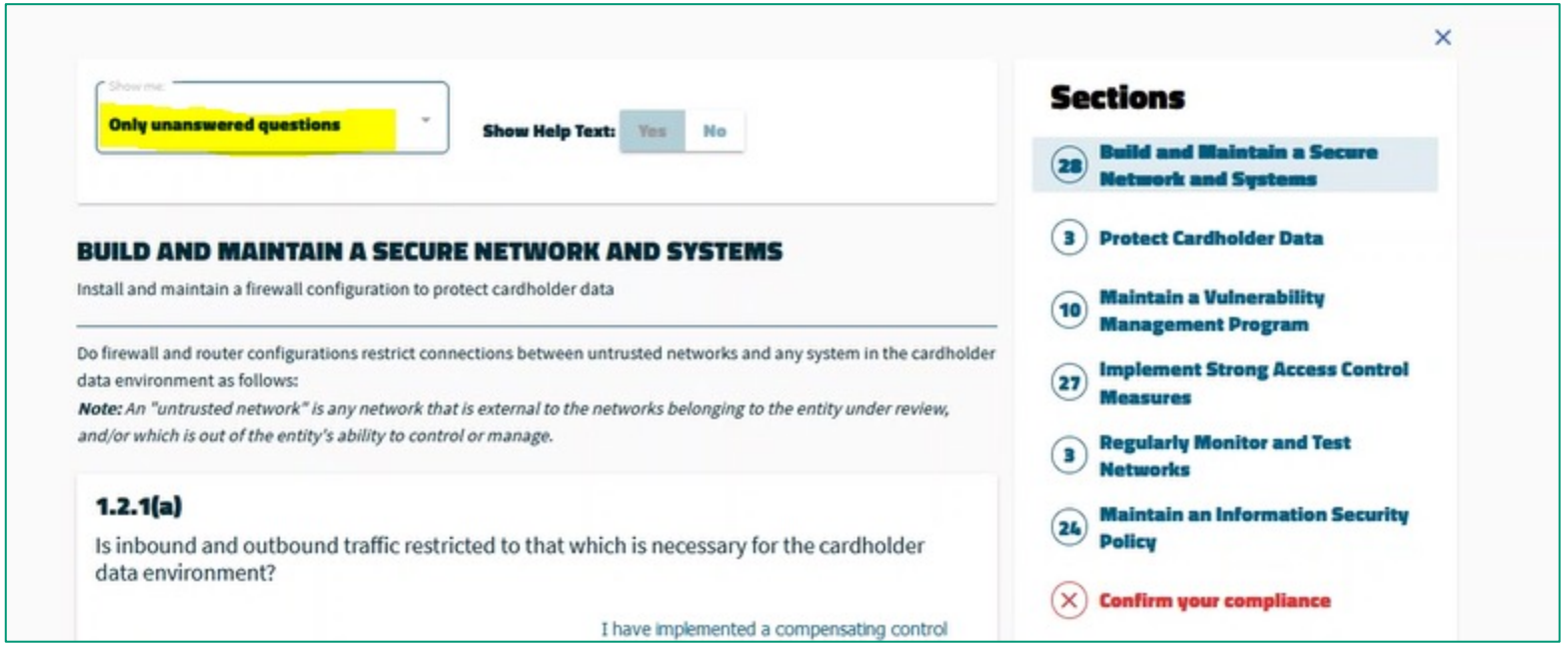

To help navigate parts where you have unanswered, you can select to show 'Only unanswered questions'.

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THIS CONCLUDES THE END OF THE SAFERPAYMENTS GUIDE

For questions on SaferPayments, please reach out to VikingCloud within your Portal.

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