

VX520

Download Instructions - IP

CONFIDENTIAL

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A woman with dark hair, wearing a brown jacket and a red necklace, is using a Vantiv VX520 payment terminal. She is holding a smartphone over the terminal's contactless payment area. The terminal is a grey, rectangular device with a card slot and a contactless payment area. The background is a blurred retail or service environment with shelves and products.

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ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.

Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



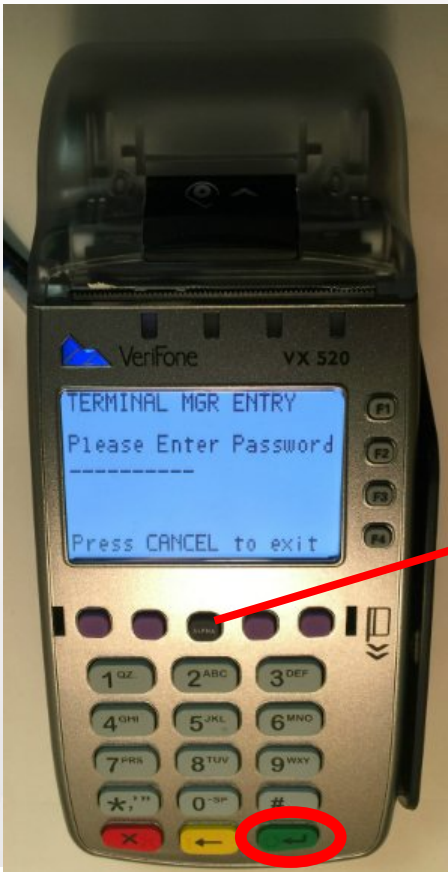
Full Download via IP

- This download replaces the application on the terminal.
- It takes 5-6 minutes.

Step 1

- Press 'F2' and 'F4' at the same time to access the System Mode Menu. You will be prompted for a password if performed correctly.

*****Please ensure your batch is settled before you attempt any downloads.*****



Password Entry

Step 2

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green [Enter] key.

Alpha Key

Helpful Hint: You can press the yellow [Back] key to erase



Terminal Manager

Step 3

- Press the number 2 for download



Download

Step 4

- Press the green **[Enter]** key to confirm Group ID 1.



Password Entry

Step 5

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green [Enter] key.

Alpha Key

Helpful Hint: You can press the yellow [Back] key to erase



Download

Step 6

- Press '2' for Multi-app.



Download

Step 7

- Press '1' for Full dnld.



Download

Step 8

- Press '1' to clear Group 1.



Download

Step 9

- Press '1' to confirm.



Download

Step 10

- Press '1' to clear Group 2.



Download

Step 11

- Press '1' to confirm.



Communication

Step 12

- Press the first purple button on the left to page down.



Communication

Step 13

- Press '3' for TCPIP.



Download

Step 14

- Press **[Enter]** to confirm Download.



Download

Step 15

- Press **[Enter]** to confirm Default Interface.



Download

Step 16

- Press **[Enter]** to confirm Download.



Download

Step 17

- Press **[Enter]** to confirm URL String.



Download URL Entry

Step 18

- It should read TDV1.FTPSLLC.COM
- Press **[Enter]** to confirm URL String



Download Edit

Step 19

- Confirm port 8013 then press [Enter]



Download Verification

Step 20

- Press [Enter] to confirm SSL "False".

Helpful Hint: You will have to press [Enter] three times during this section of the verification process. **1 of 3**



Download Verification

Step 21

- Press **[Enter]** to confirm Block Size **regardless of value** Ex. "(empty)".

Helpful Hint: You will have to press [Enter] **three** times during this section of the verification process. **2 of 3**



Download Verification

Step 22

- Press **[Enter]** to confirm Heap Size **regardless of value** Ex. "(empty)".

Helpful Hint: You will have to press **[Enter]** **three** times during this section of the verification process **3 of 3**



Download Edit

Step 23

- The TID will be the correct existing TID
- Press **[Enter]**



Download Verification

Step 24

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **1 of 6**



Download

Step 25

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **2 of 6**



Download

Step 26

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **3 of 6**



Download

Step 27

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **4 of 6**



Download

Step 28

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **5 of 6**



Download

Step 29

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **6 of 6**



Download

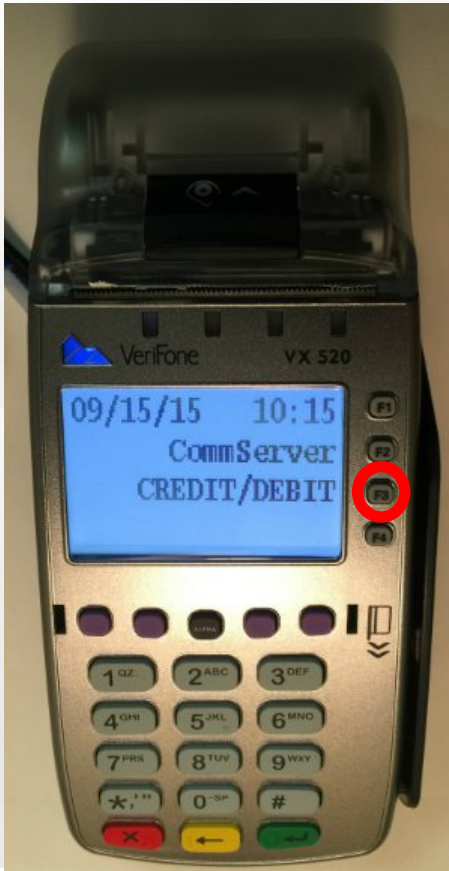
- No Action.
- This is the download progress bar. Each dash represents 10% of the application to be loaded. The dashes will change to asterisks as that portion of the application is loaded.



Download

- No Action.

(If stuck on this screen, Press [ENTER])



Download

Step 30

- The terminal will restart and unzip files for 1-3 minutes. When it is done it will land on this screen.
- Press '**F3**' by CREDIT/DEBIT.



Download Done

- You return to your standard idle prompt.

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