

VX520

Download Instructions - IP

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A woman with dark hair, wearing a brown jacket and a red necklace, is using a Vantiv VX520 payment terminal. She is holding a card over the terminal's card reader. The terminal is a grey, rectangular device with a card reader and a keypad. The background is a blurred retail or service environment with shelves and products.

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ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. Have your newly provided terminal identification number (TID) handy. You will need it to complete the download.

Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



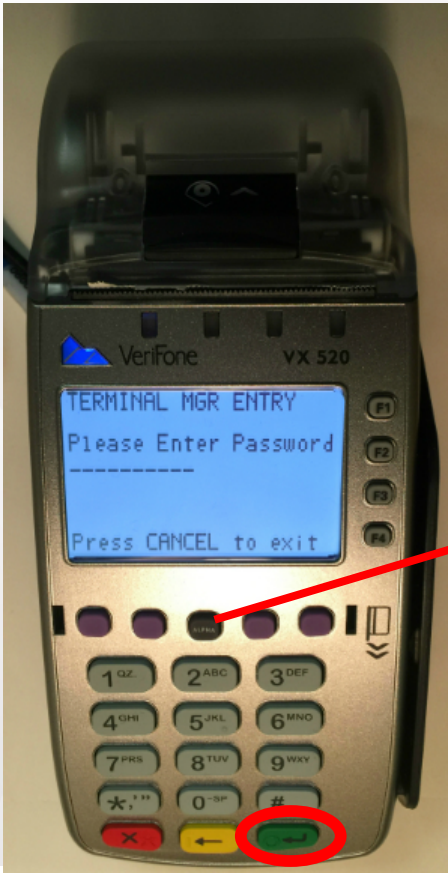
Full Download via IP

- This download replaces the application on the terminal.
- It takes 5-6 minutes.

Step 1

- Press 'F2' and 'F4' at the same time to access the System Mode Menu. You will be prompted for a password if performed correctly.

*****Please ensure your batch is settled before you attempt any downloads.*****



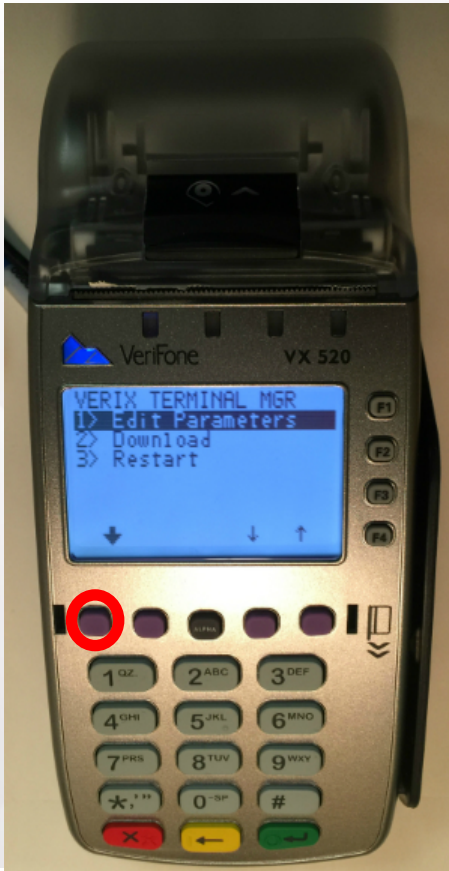
Password Entry

Step 2

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green [Enter] key.

Alpha Key

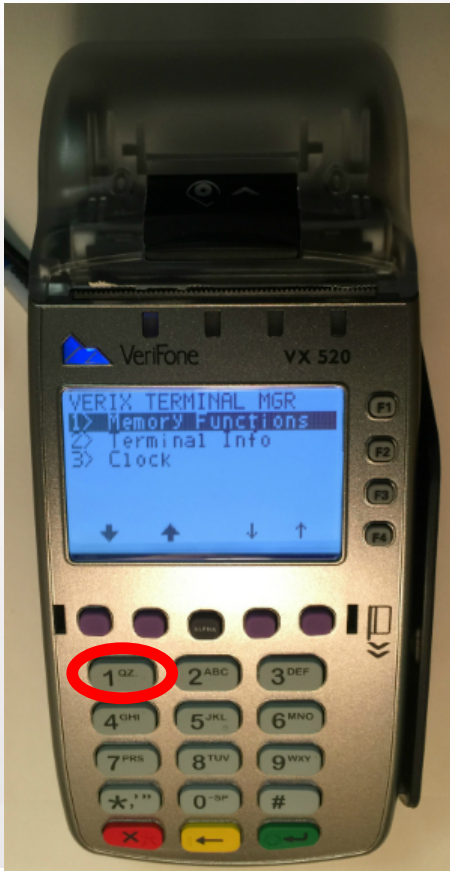
Helpful Hint: You can press the yellow [Back] key to erase



Terminal Manager

Step 3

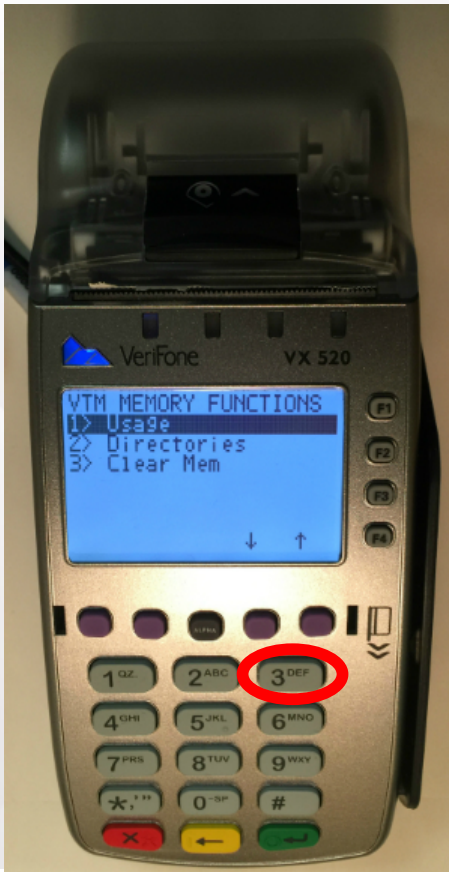
- Press the first purple button on the left to page down.



Memory Functions

Step 4

- Press '1' for Memory Functions.



Memory Functions

Step 5

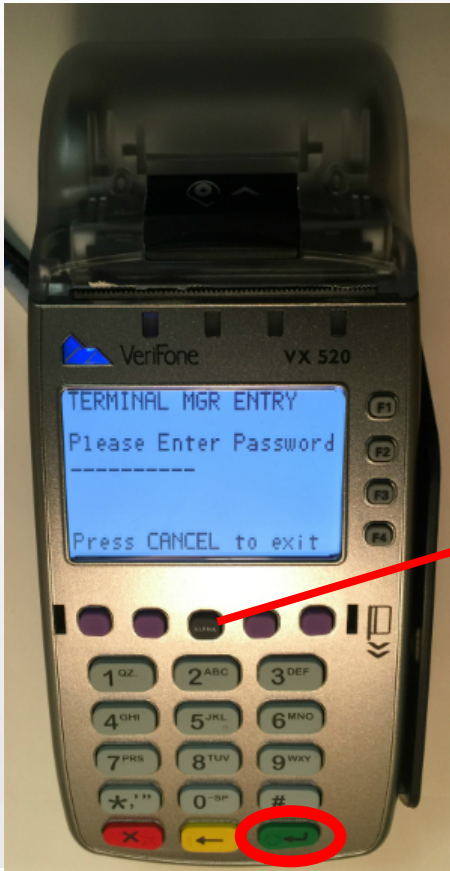
- Press '3' for Clear Mem



Verify GID

Step 6

- Press the green **[Enter]** key to confirm Group ID: 1



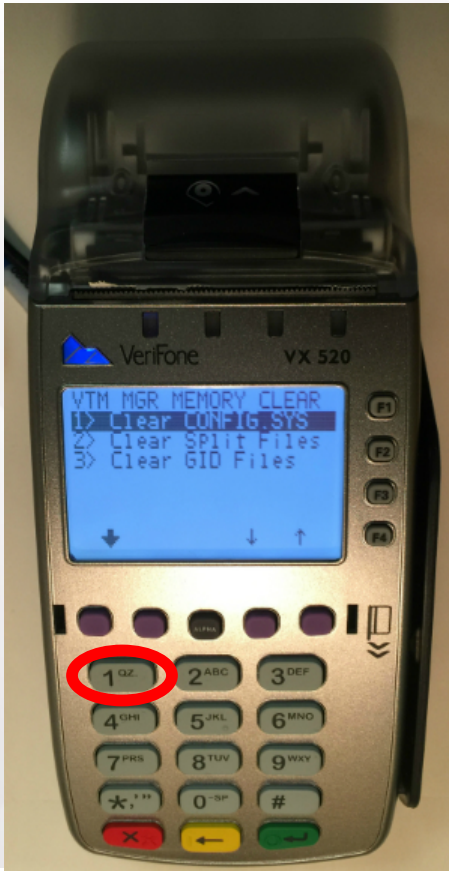
Password Entry

Step 7

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green [Enter] key.

Alpha Key

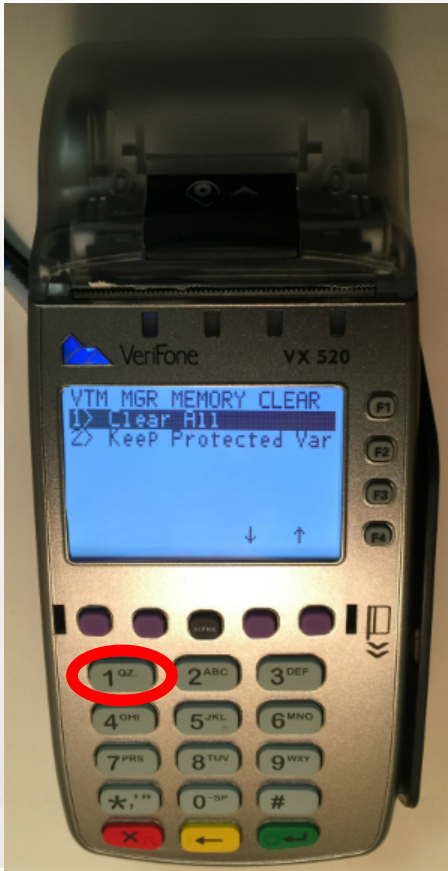
Helpful Hint: You can press the yellow [Back] key to erase



Memory Clear

Step 8

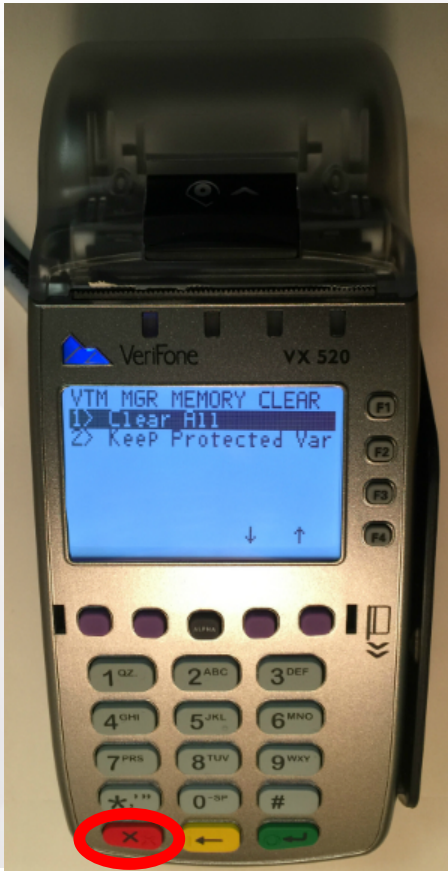
- Press the '1' key to Clear CONFIG.SYS.



Memory Clear

Step 9

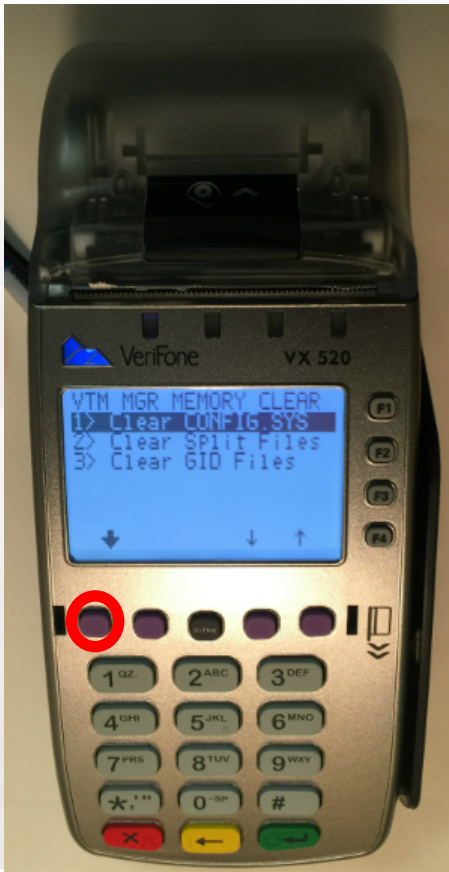
- Press the '1' key to Clear All.



Memory Clear

Step 10

- It will return to this screen after the CONFIG.SYS clears.
- Press the red **[Cancel]** key to continue.



Memory Clear

Step 11

- Press the first purple button on the left to page down.



Memory Clear

Step 12

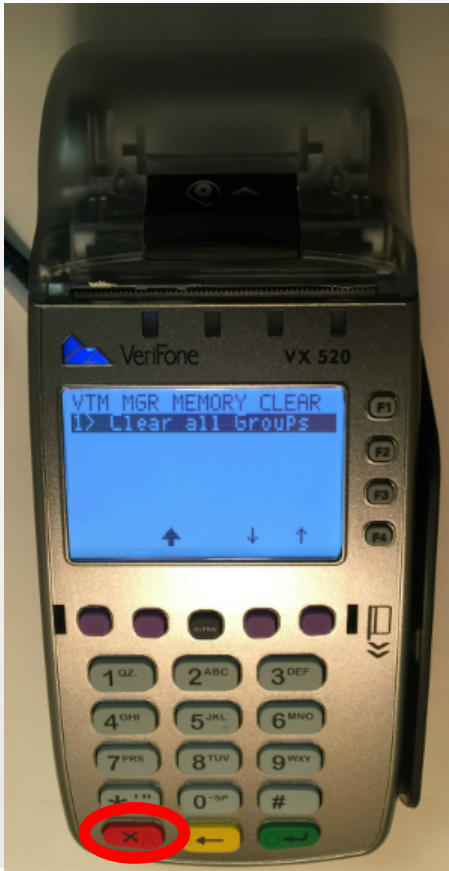
- Press '1' for Clear all Groups



Memory Clear

Step 13

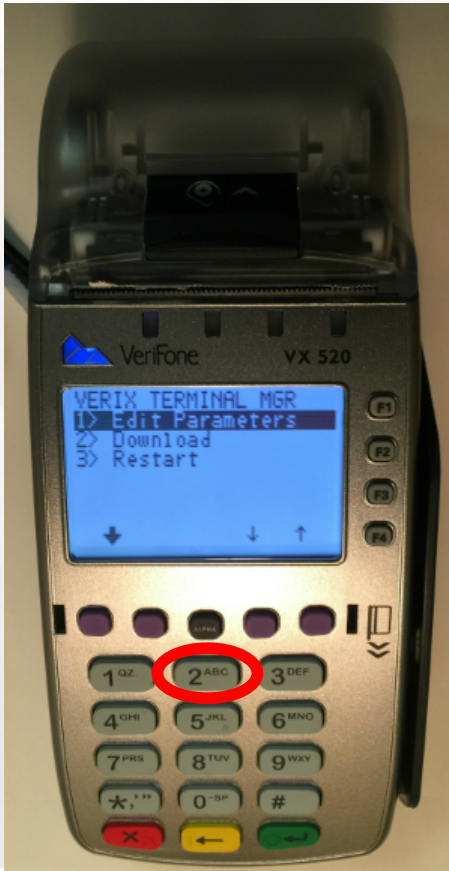
- Press '2' to confirm.



Memory Clear

Step 14

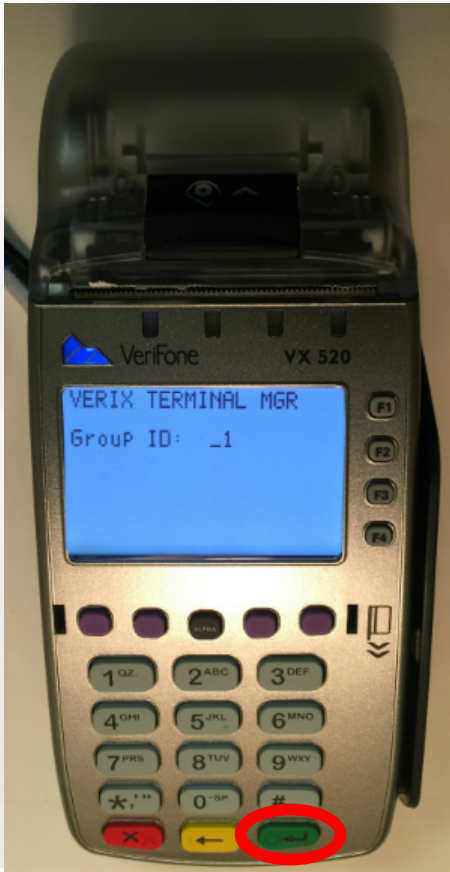
- The screen returns to “Clear all Groups” after memory is cleared.



Download

Step 15

- Press the red **[Cancel]** key **5 Times**. You should see this screen.
- Press '2' for Download.



Download

Step 16

- Press the green **[Enter]** key to confirm Group ID 1.



Download

Step 17

- Press '2' for Multi-app.



Download

Step 18

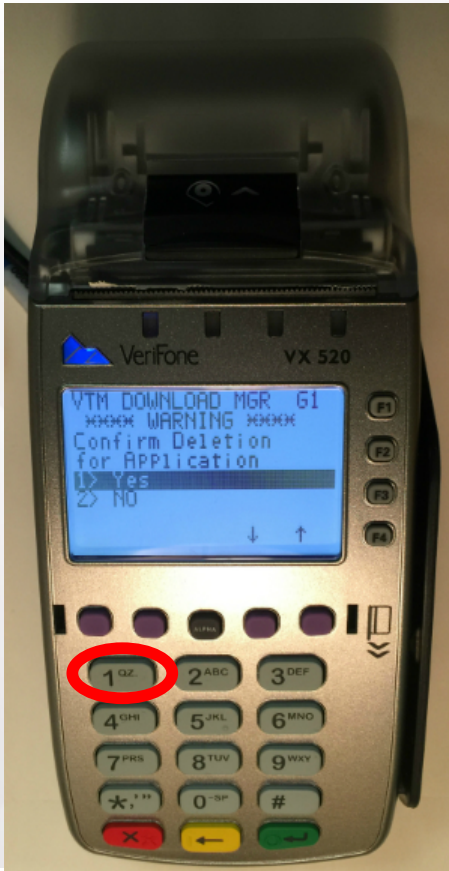
- Press '1' for Full dnld.



Download

Step 19

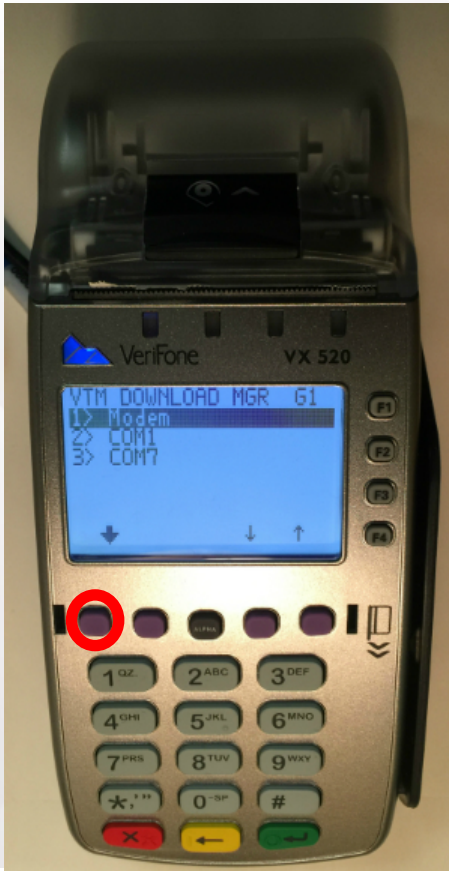
- Press '1' to clear Group 1.



Download

Step 20

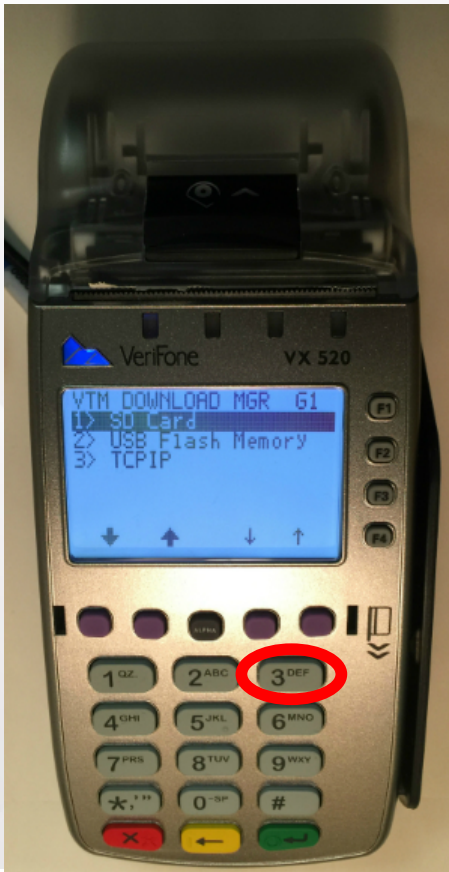
- Press '1' to confirm.



Communication

Step 21

- Press the first purple button on the left to page down.



Communication

Step 22

- Press '3' for TCPIP.



Download

Step 23

- Press **[Enter]** to confirm Download.



Download

Step 24

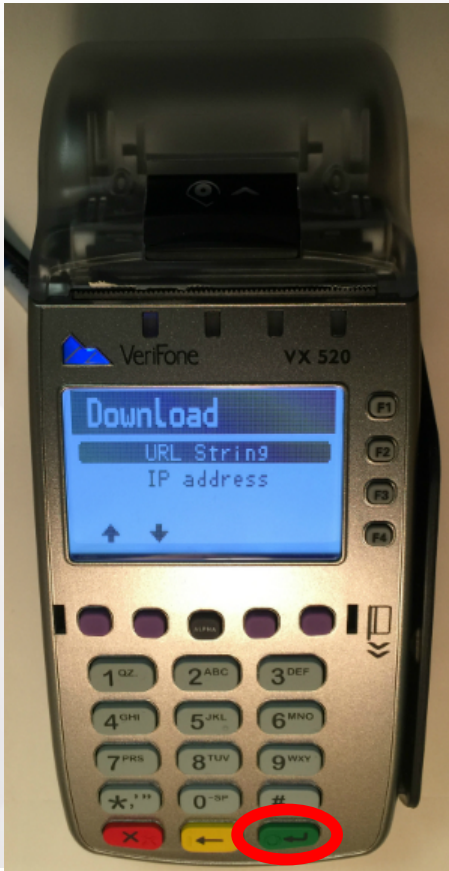
- Press **[Enter]** to confirm Default Interface.



Download

Step 25

- Press **[Enter]** to confirm Download.



Download

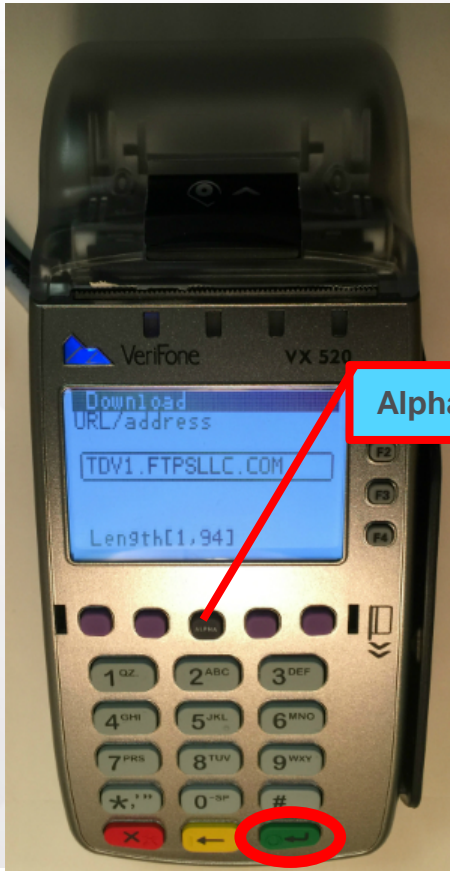
Step 26

- Press **[Enter]** to confirm URL String.

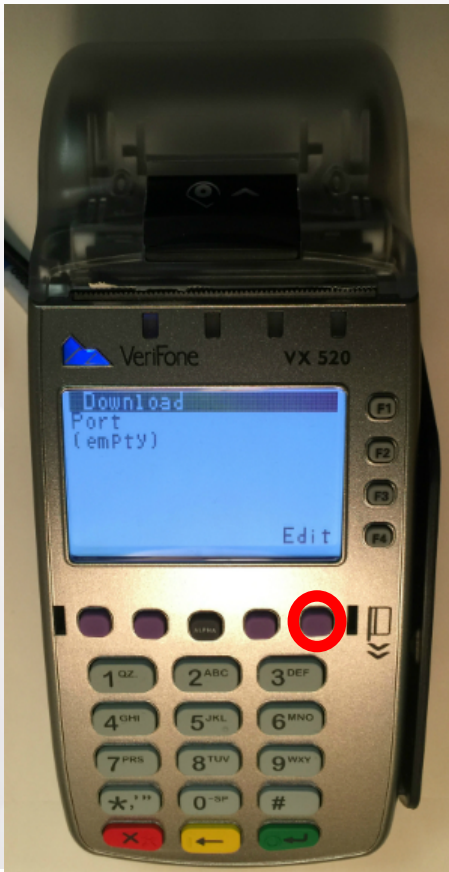
Download URL Entry

Step 27

- Type in the address
- 8 [Alpha]
- 3 [Alpha]
- 8 [Alpha] [Alpha] [Alpha]
- 1
- 1 [Alpha] [Alpha] [Alpha]
- 3 [Alpha] [Alpha] [Alpha]
- 8 [Alpha]
- 7 [Alpha]
- 7 [Alpha] [Alpha] [Alpha]
- 5 [Alpha] [Alpha] [Alpha]
- 5 [Alpha] [Alpha] [Alpha]
- 2 [Alpha] [Alpha] [Alpha]
- 1 [Alpha] [Alpha] [Alpha]
- 2 [Alpha] [Alpha] [Alpha]
- 6 [Alpha] [Alpha] [Alpha]
- 6 [Alpha]
- It should read *TDV1.FTPSLLC.COM*



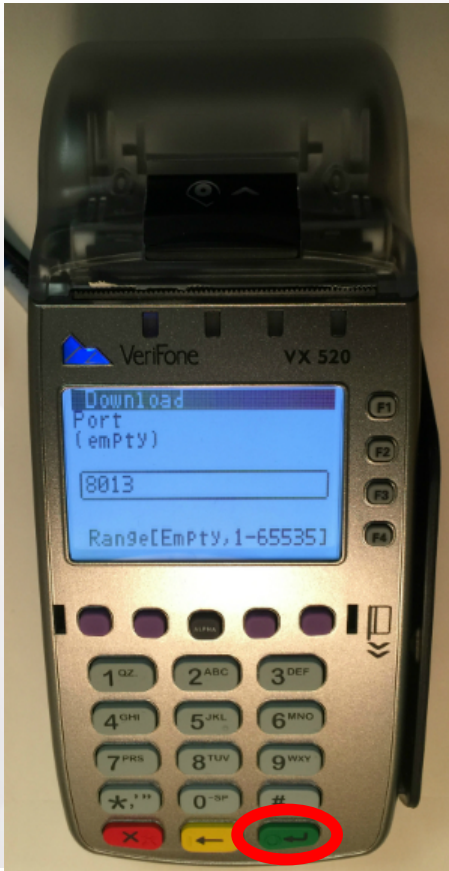
- Press [Enter] .



Download Edit

Step 28

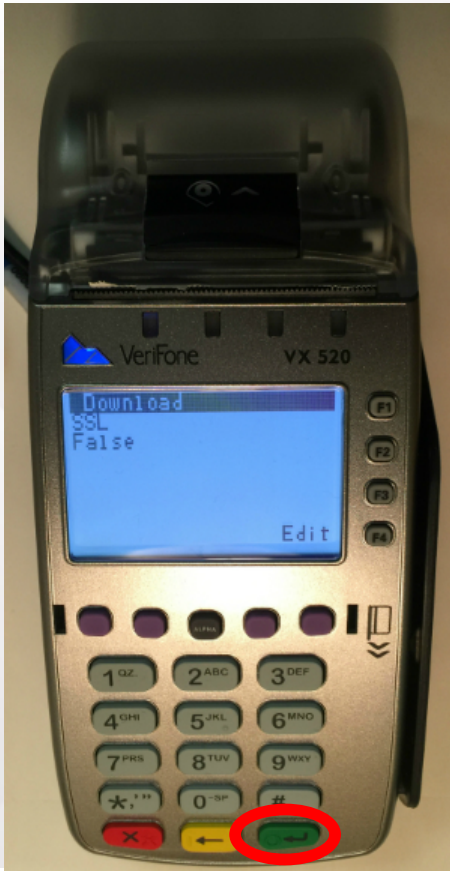
- Press the Purple Key under Edit to set the Port Number.



Download Edit

Step 29

- Type in *8013*
- Press **[Enter]** to continue.

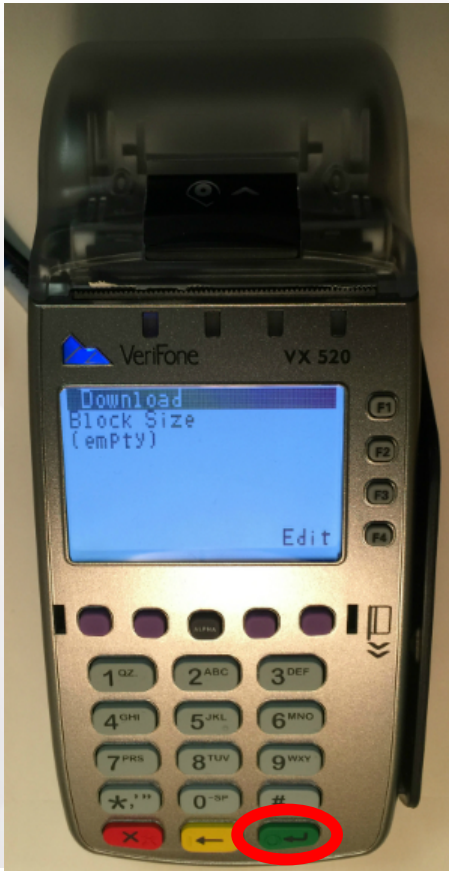


Download Verification

Step 30

- Press [Enter] to confirm SSL "False".

Helpful Hint: You will have to press [Enter] three times during this section of the verification process. **1 of 3**

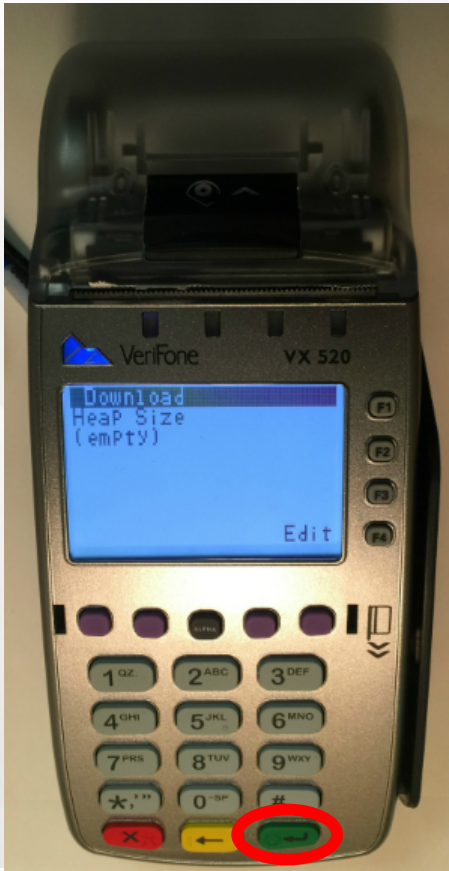


Download Verification

Step 31

- Press [Enter] to confirm Block Size "(empty)".

Helpful Hint: You will have to press [Enter] **three** times during this section of the verification process. **2 of 3**

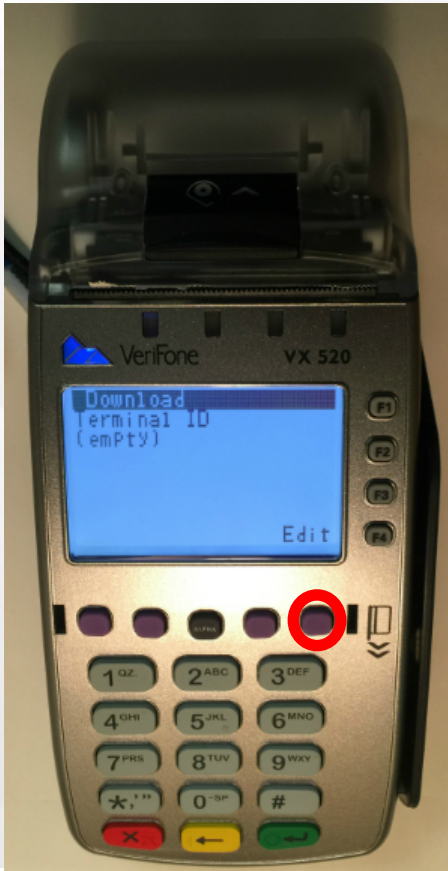


Download Verification

Step 32

- Press **[Enter]** to confirm Heap Size "(empty)".

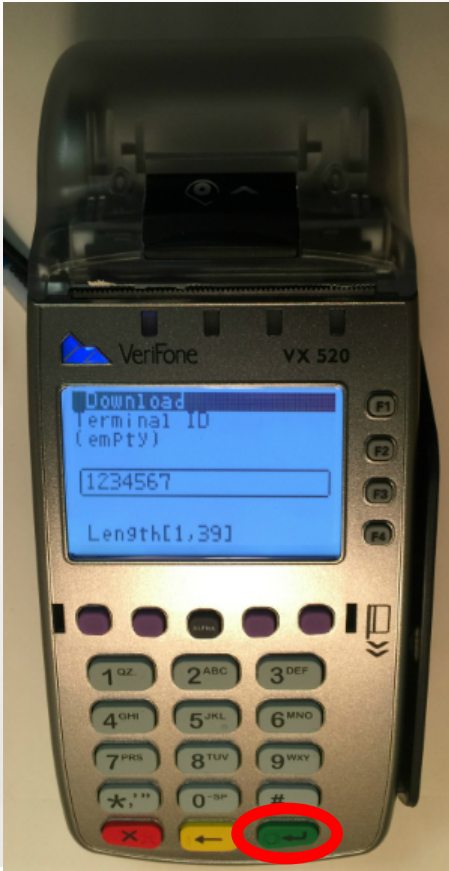
Helpful Hint: You will have to press **[Enter]** three times during this section of the verification process **3 of 3**



Download Edit

Step 33

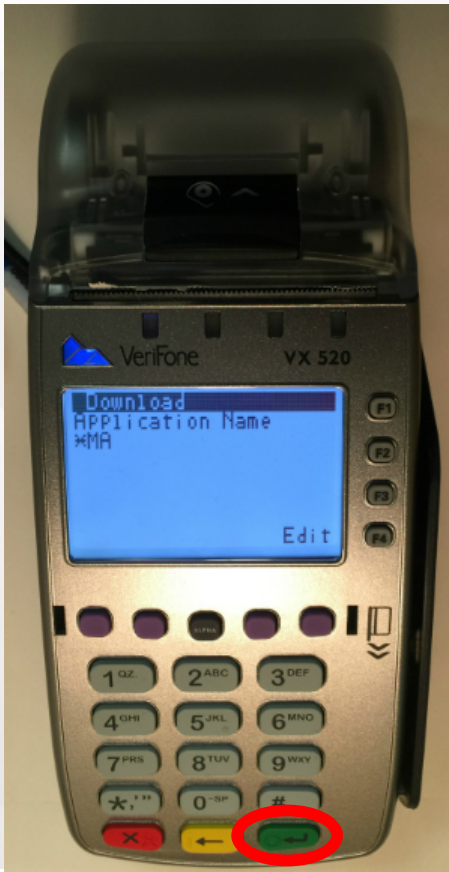
- Press the Purple Key under Edit to set Terminal ID.



Download Edit

Step 34

- Type in the Terminal ID provided in your email.
- Press **[Enter]**

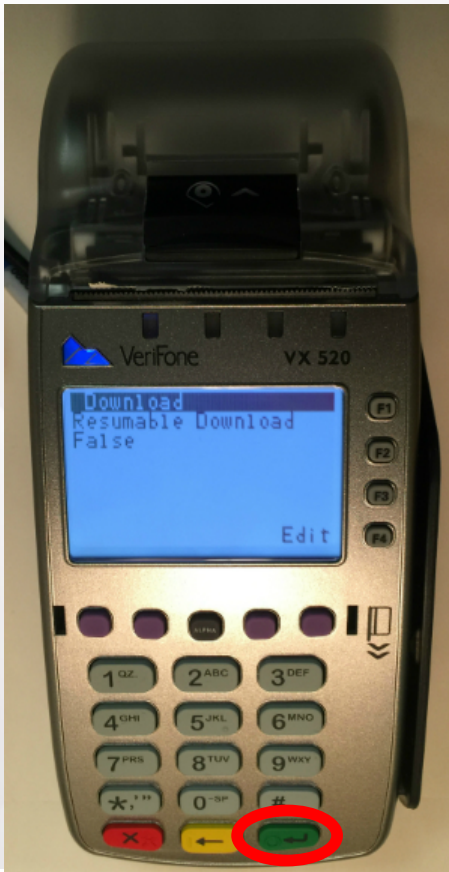


Download Verification

Step 35

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **1 of 6**

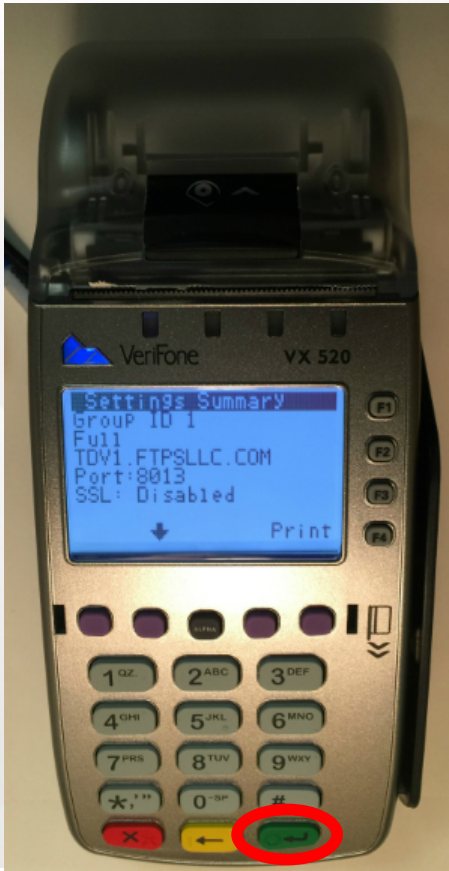


Download

Step 36

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **2 of 6**

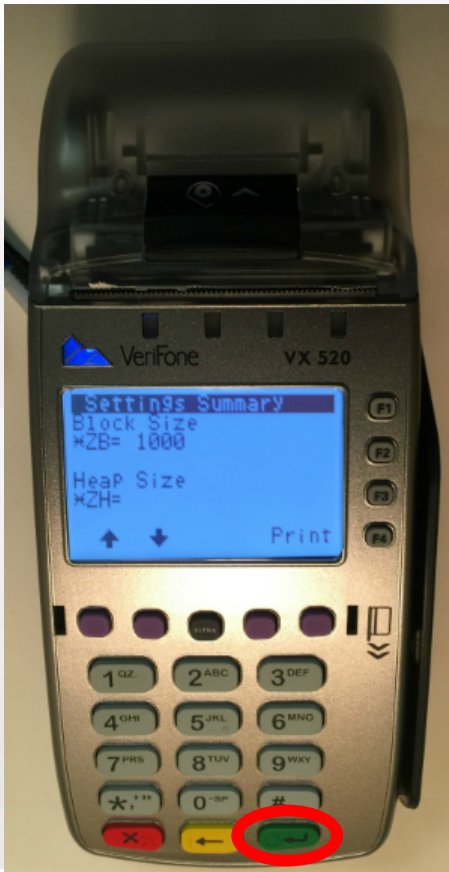


Download

Step 37

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **3 of 6**

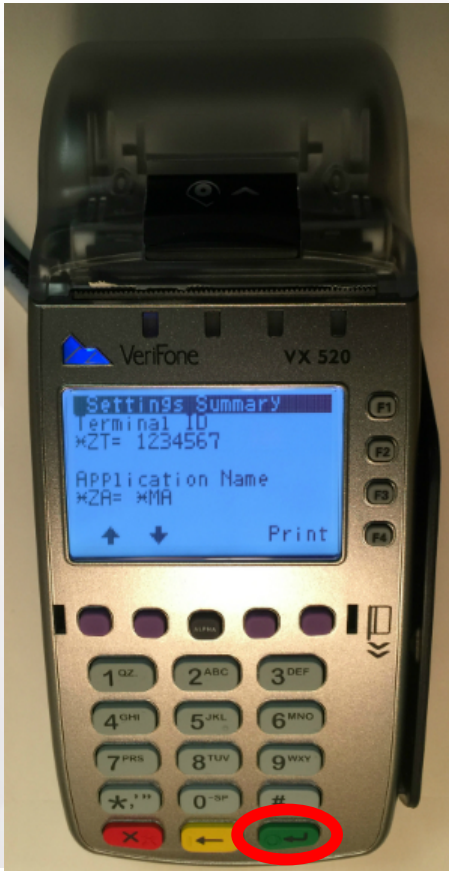


Download

Step 38

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **4 of 6**

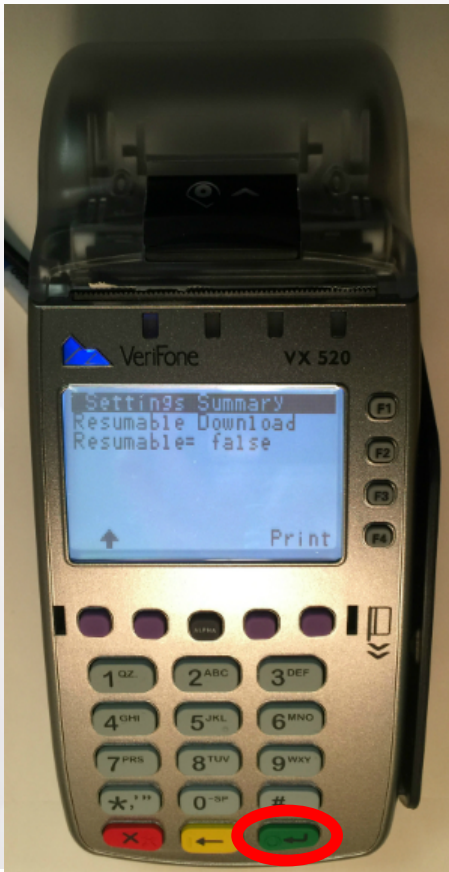


Download

Step 39

- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **5 of 6**

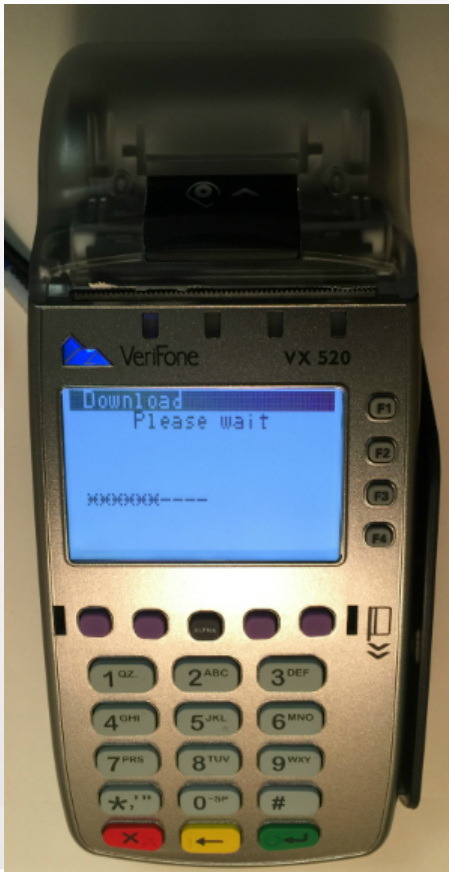


Download

Step 40

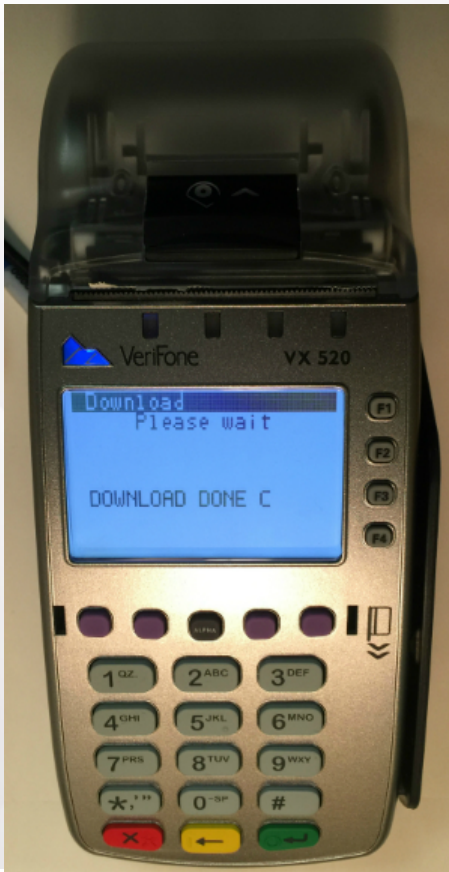
- Press [Enter] to continue.

Helpful Hint: You will have to press [Enter] six times during this section of the verification process. **6 of 6**



Download

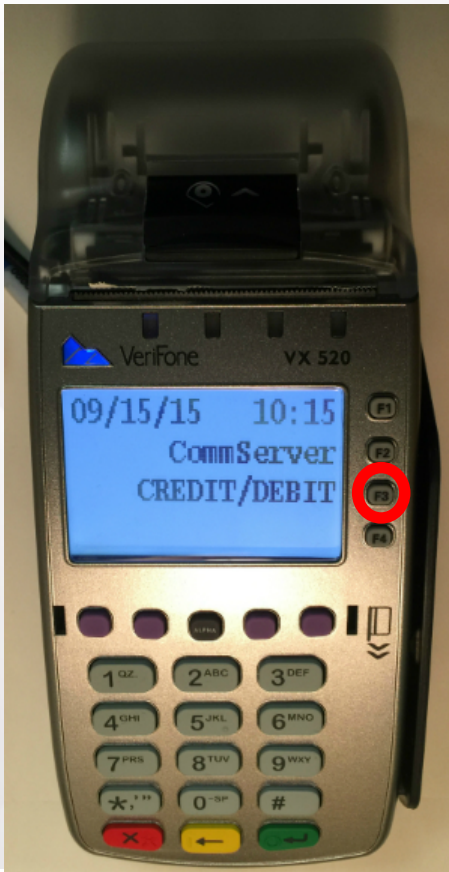
- No Action.
- This is the download progress bar once all of the dashes change into stars the information has been passed.



Download

- No Action.

(If stuck on this screen, Press [ENTER])



Download

Step 41

- The terminal will restart and unzip files for 1-3 minutes. When it is done it will land on this screen.
- Press '**F3**' by CREDIT/DEBIT.



Download Done

- You return to your standard idle prompt.

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