

VX520

Download Instructions - IP

CONFIDENTIAL

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A woman with dark hair, wearing a brown jacket and a red necklace, is using a Vantiv VX520 payment terminal. She is holding a smartphone over the terminal's contactless payment area. The terminal is a grey, rectangular device with a card slot and a contactless payment area. The background is a blurred retail or service environment with shelves and products.

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ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.

Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



Partial Download via IP

- This download updates the application on the terminal.
- It takes 5-6 minutes.

Step 1

- Press '*'

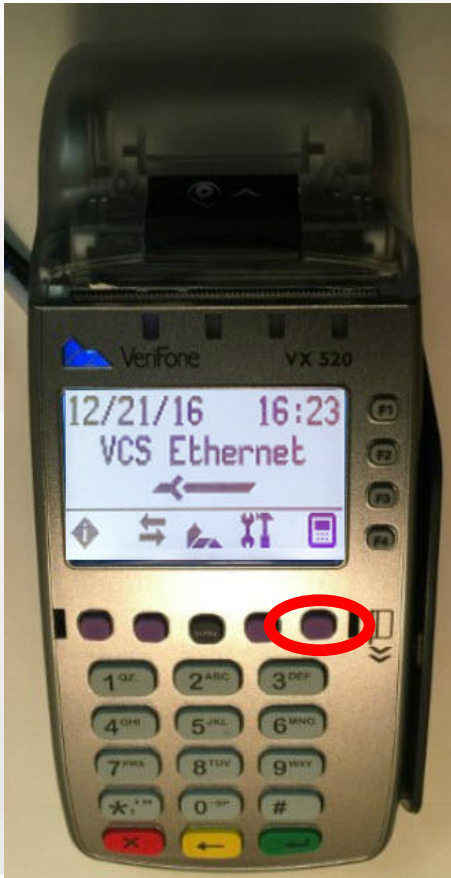
*****Please ensure your batch is settled before you attempt any downloads.*****



CommServer

Step 2

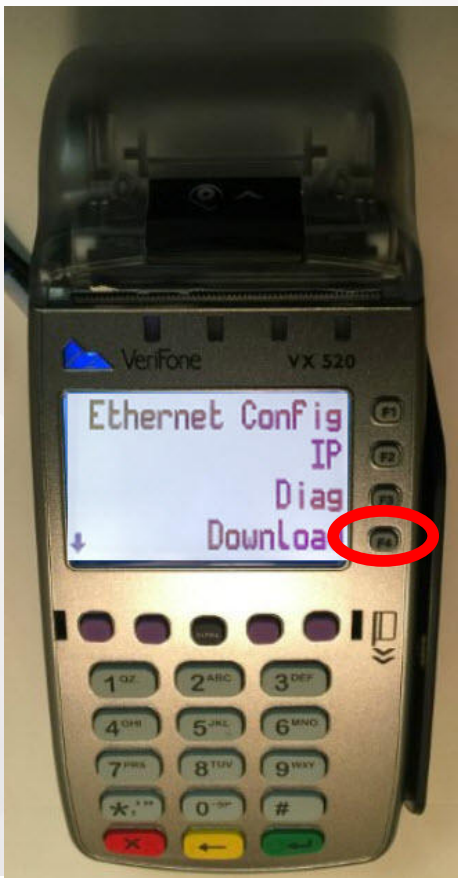
- Press F2 for CommServer



CommServer

Step 3

- Press the purple key on the far right



Download

Step 4

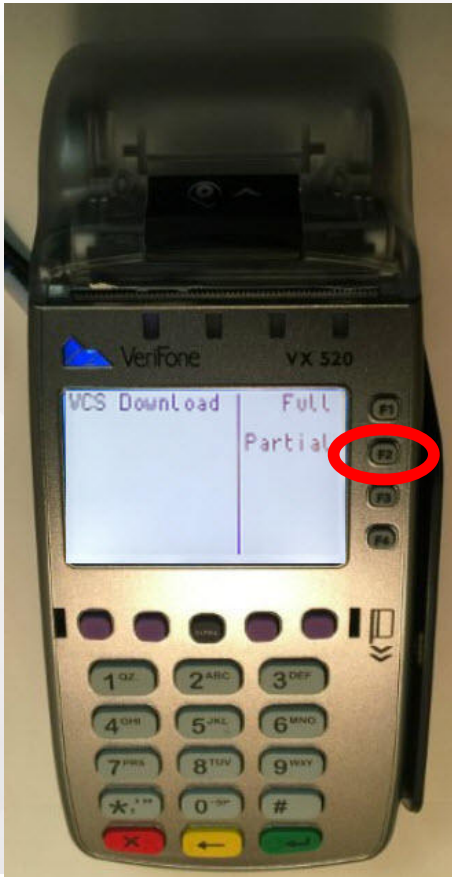
- Press F4 for Download



Specify Group

Step 5

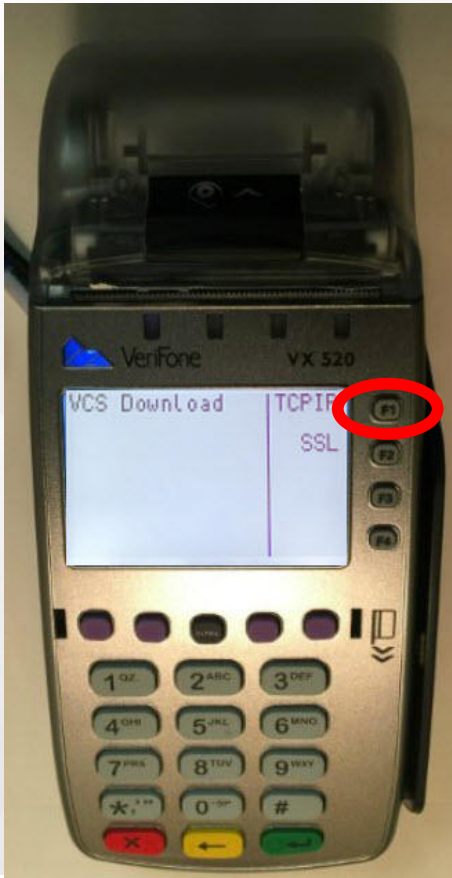
- Press 2 then press Enter



Download

Step 6

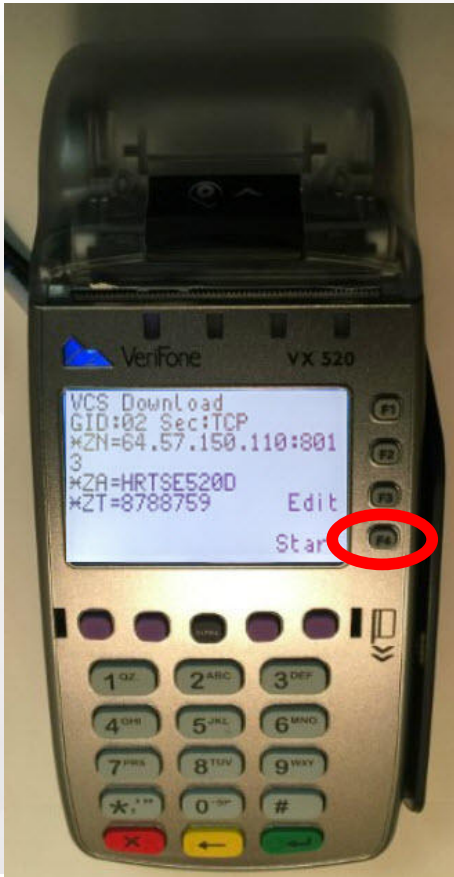
- Press F2 for Partial



Download

Step 7

- Press F1 for TCPIP



Download

Step 8

- The download parameters will be entered already. Press F4 for Start



Download

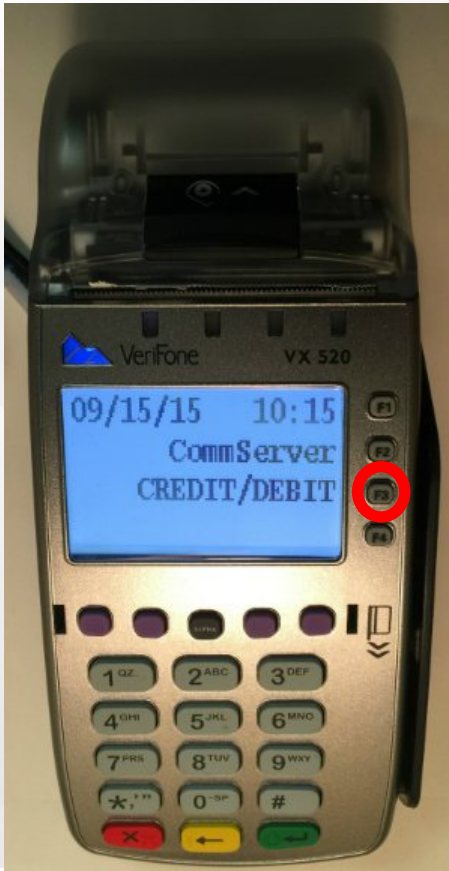
- No Action.
- This is the download progress bar. Each dash represents 10% of the application to be loaded. The dashes will change to asterisks as that portion of the application is loaded.



Download

- No Action.

(If stuck on this screen, Press [ENTER])



Download

Step 30

- The terminal will restart and unzip files for 1-3 minutes. When it is done it will land on this screen.
- Press '**F3**' by CREDIT/DEBIT.



Download Done

- You return to your standard idle prompt.

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