

Ingenico ICT250 Download Instructions - Dial

CONFIDENTIAL

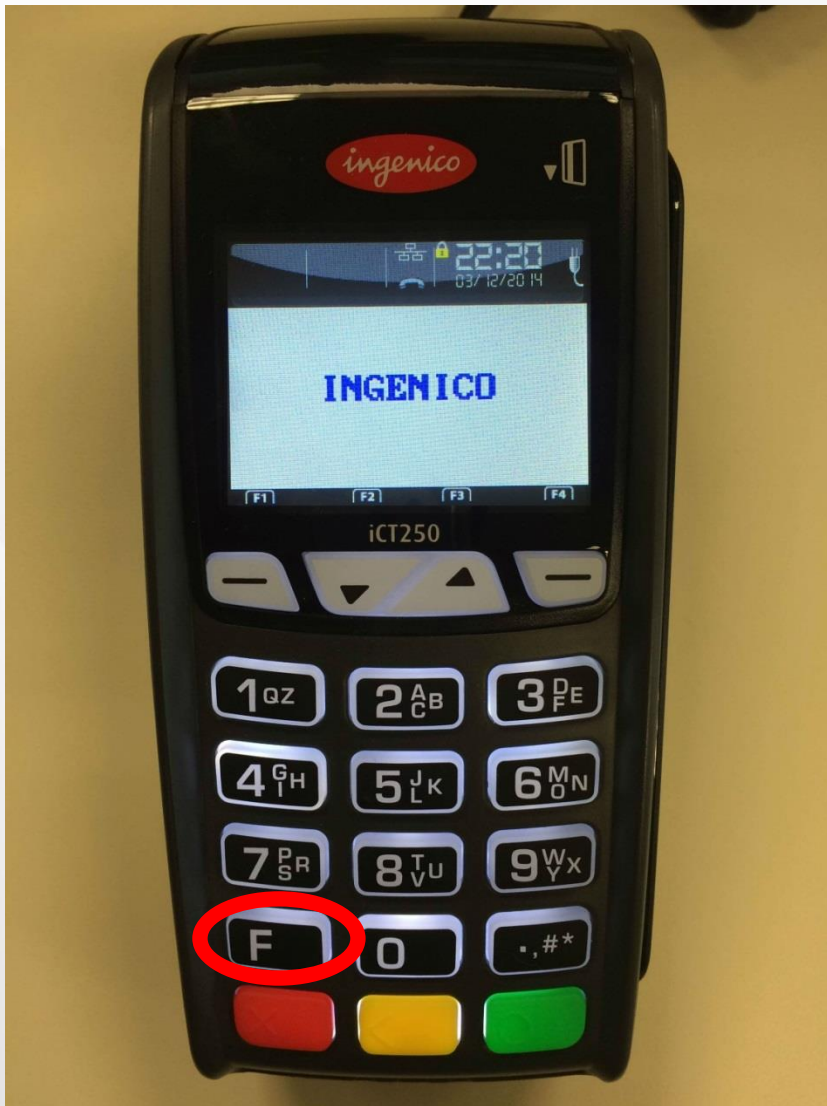


ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. Have your newly provided terminal identification number (TID) handy. You will need it to complete the download
4. ***Can you download over an internet connection (IP)?*** These files are very large and the recommended download method is over IP.
5. Voice over IP (VOIP) Connections - You should avoid attempting dial downloads over VOIP lines. Dial downloads were designed to be conducted over analog telephone lines.

Helpful Hints:

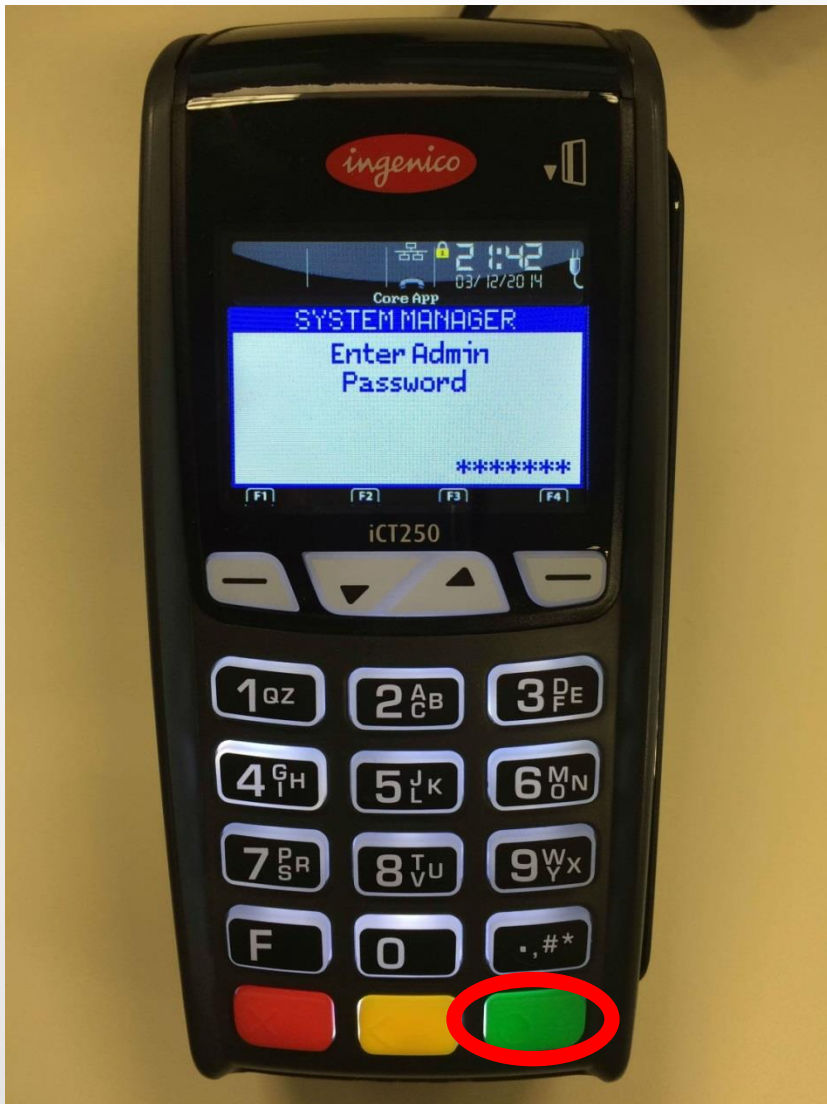
- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



Step 1

Press [F] key from home screen

*****Please ensure your batch is settled before you attempt any downloads.*****



Step 2

Enter Admin Password

V123456 or
P123456

Press the number key with
the letter and then press
[F] key to change to letters

Example V = 8, [F], [F], [F]

Press the [GREEN] key
when complete



Step 3

Select TADU



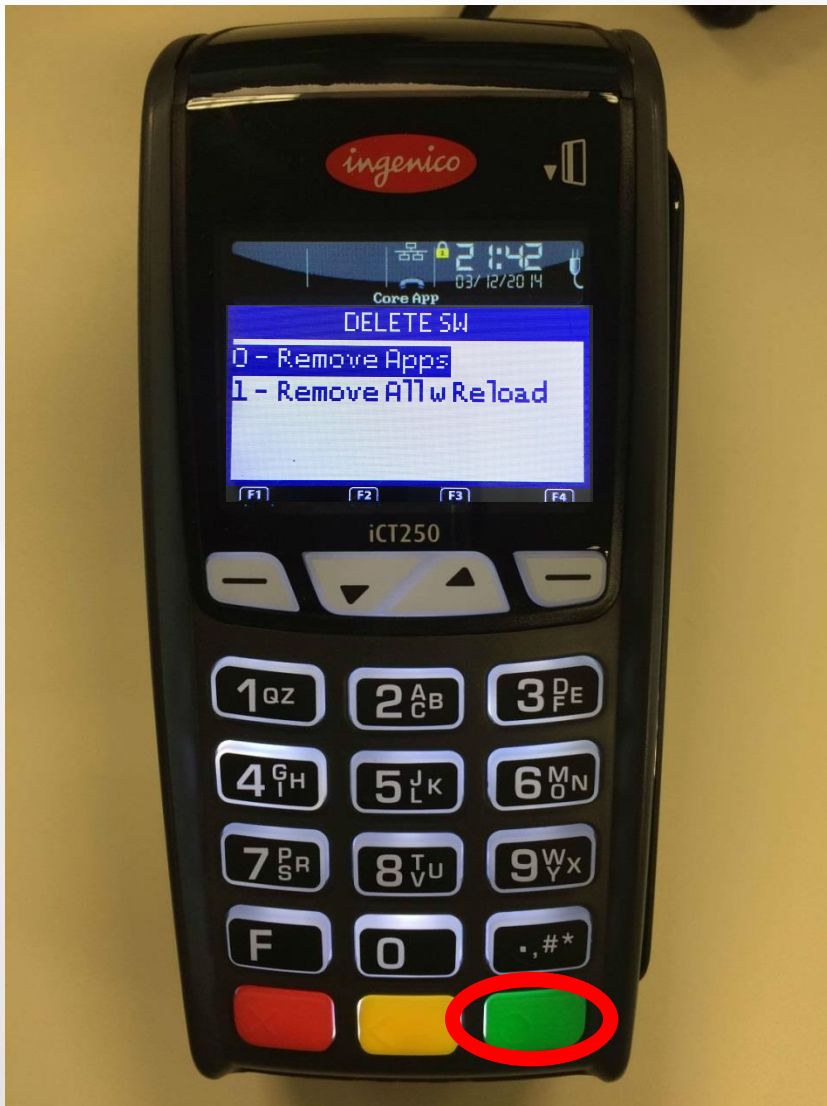
Step 4

Scroll down and select
3 - DELETE SW



Step 5

Type 246135
Press [ENTER] key



Step 6

Press Enter to select
0 - Remove Apps



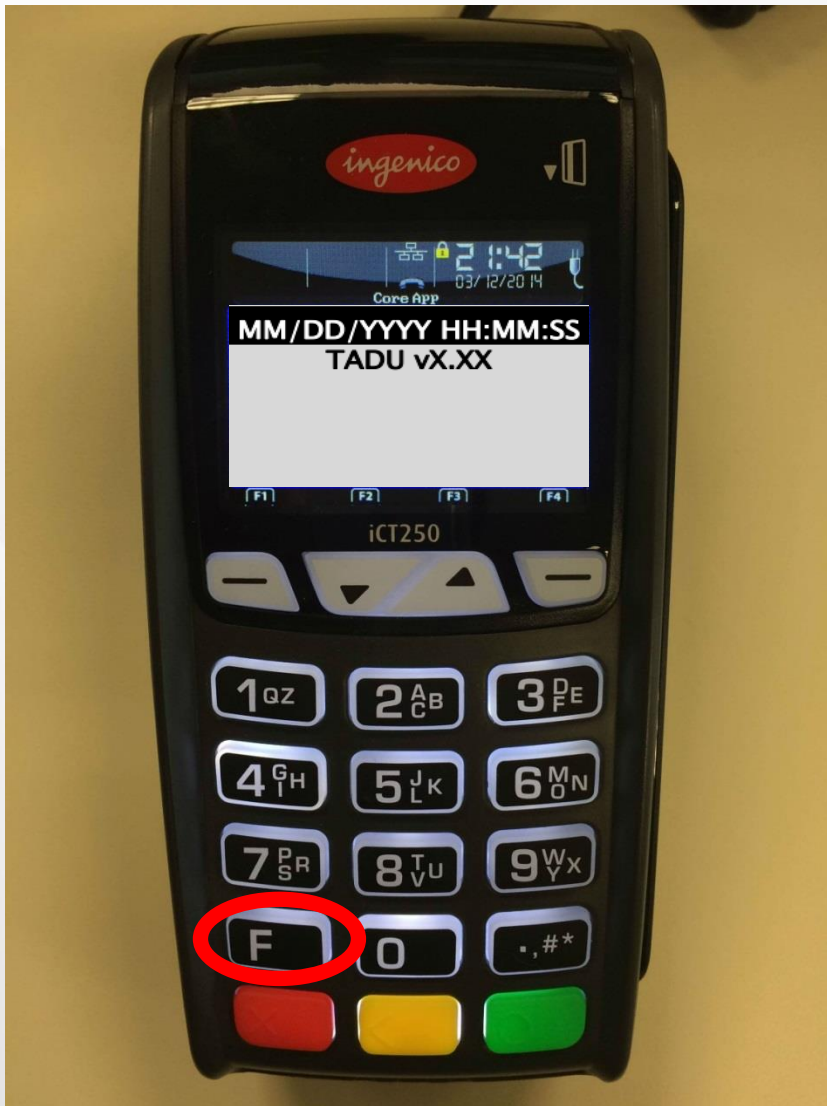
Step 7

Terminal will display warning
Press the [F1] key for YES



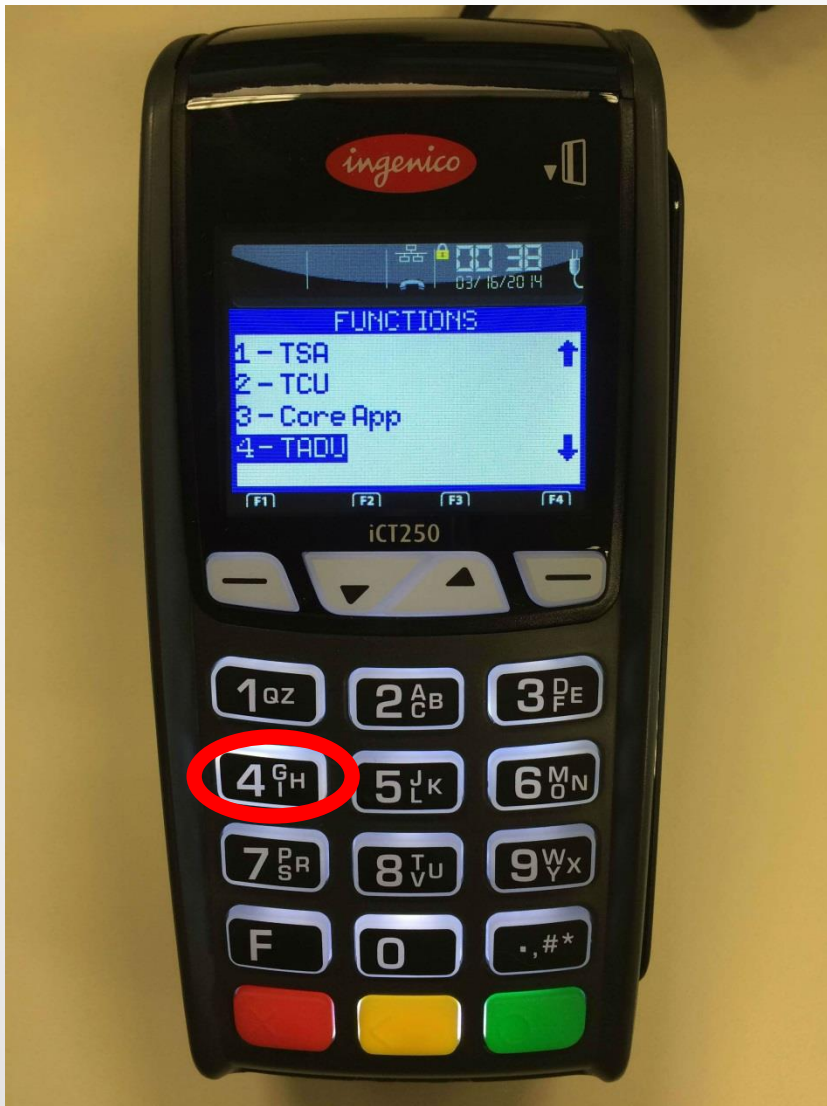
Step 8

The terminal will restart.



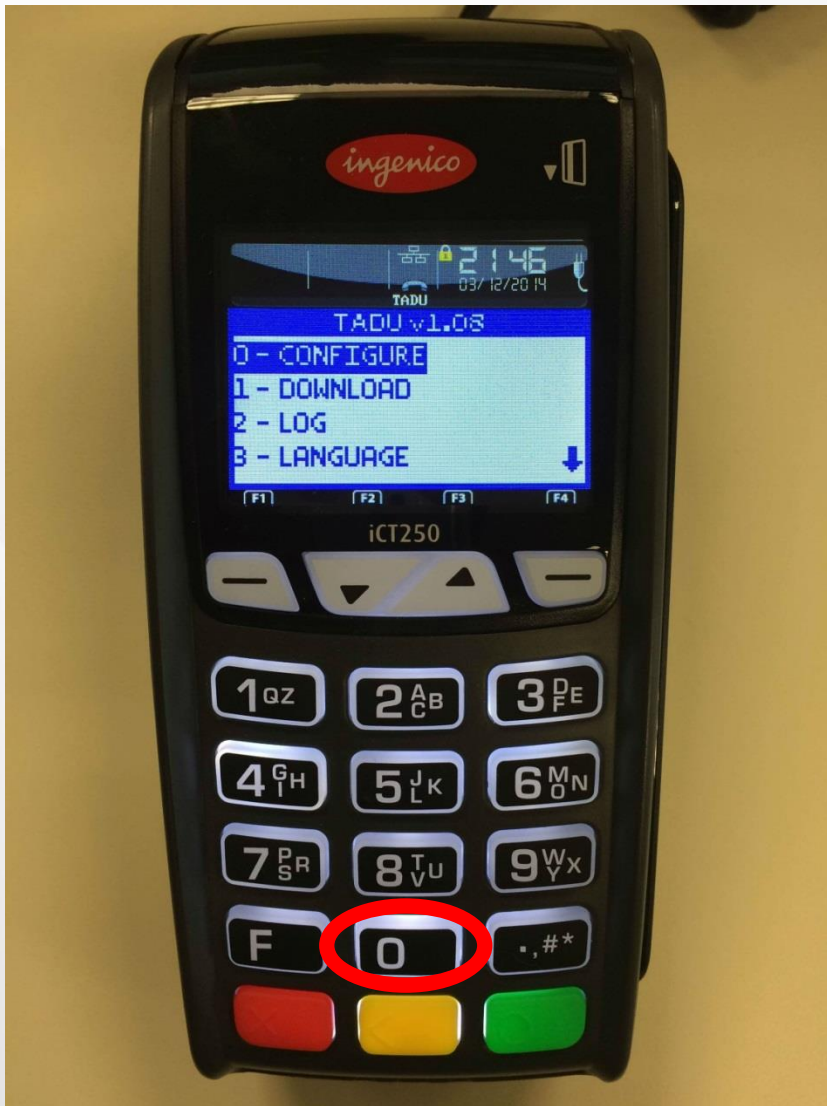
Step 9

The terminal will return to the TADU idle prompt. Press the [F] key.



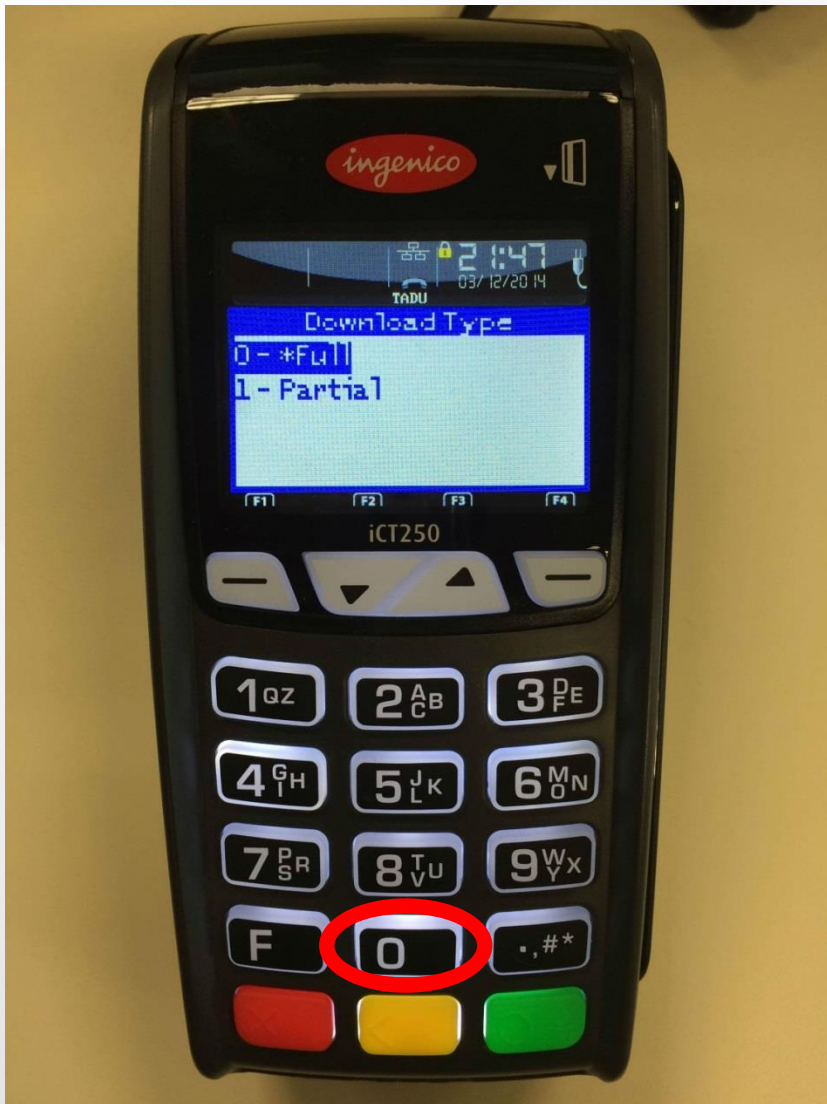
Step 10

Select TADU and press the [GREEN] key



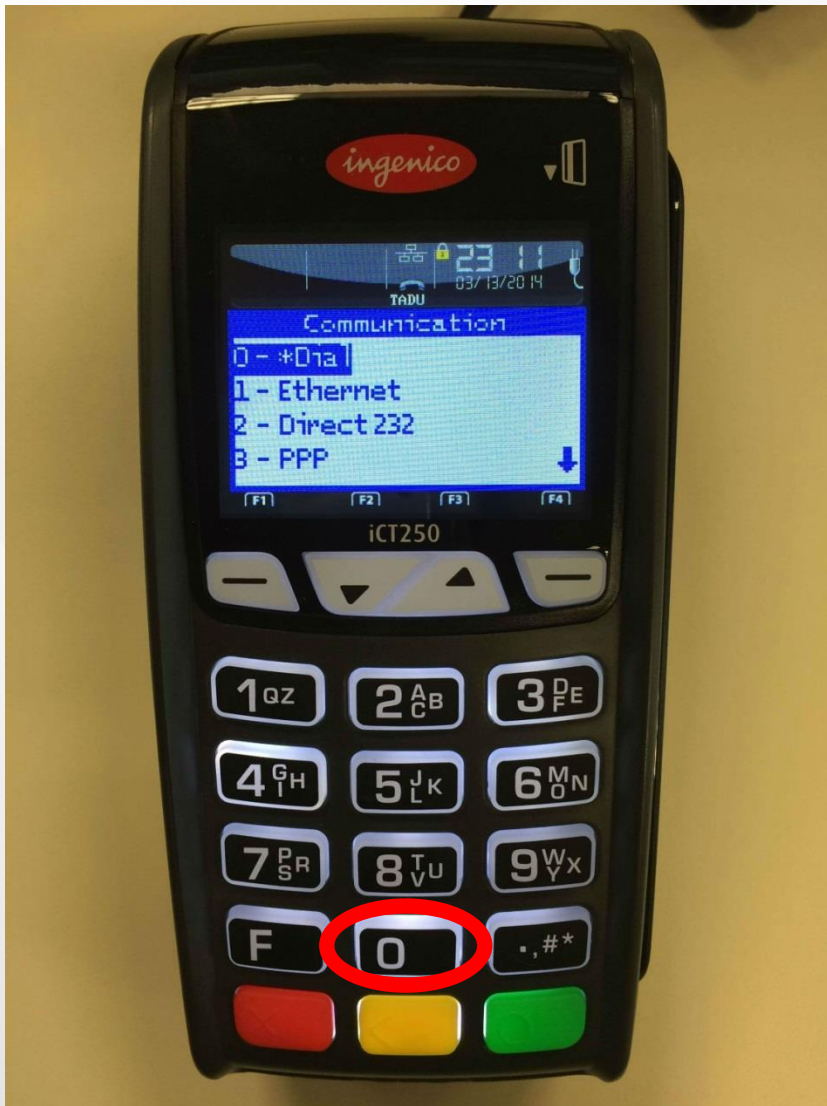
Step 11

Press [0] for
CONFIGURE



Step 12

Press [0] for FULL



Step 13

Press [0] for DIAL



Step 14

Confirm the phone number shown is 18002547170

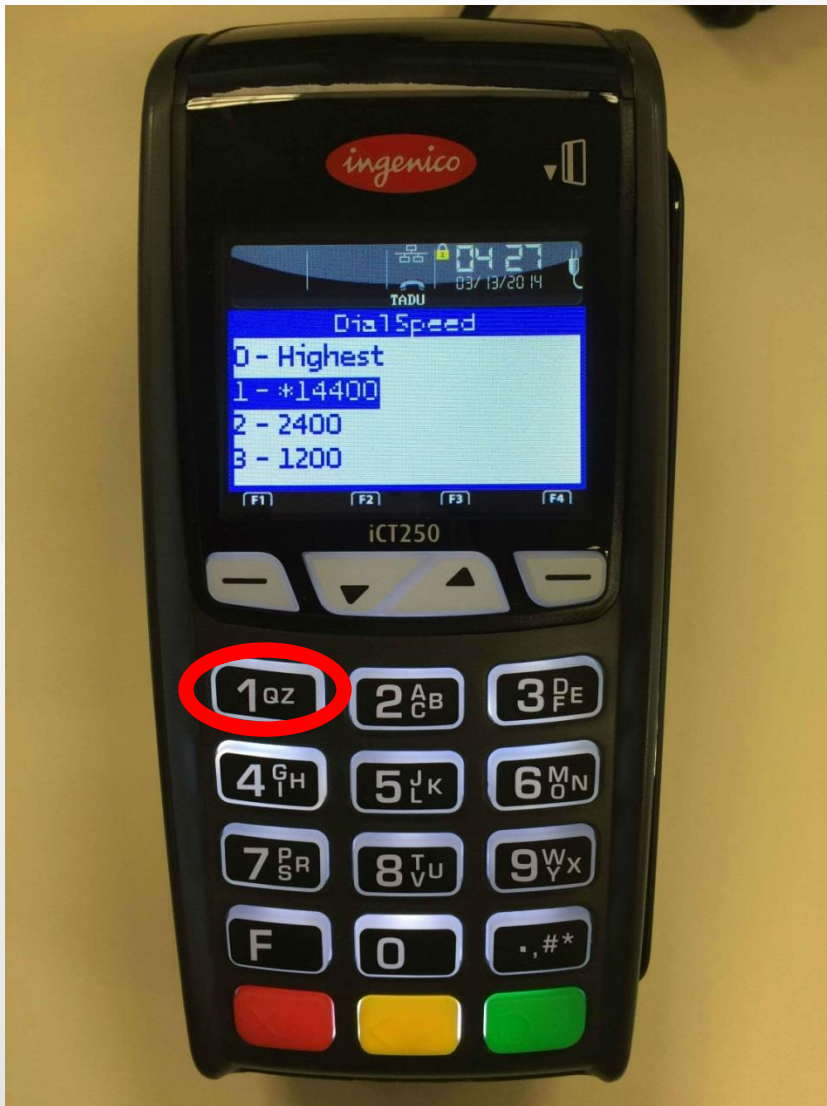
If not press the [YELLOW] key. Type in 18002547170 for the Phone Number.

Press [GREEN] key to continue.

Special Note – Dialing Prefix

If you need to dial a special number to get an outside line, you will need to add that before the download phone number.

Example: If you must dial a '9' to get an outside line. You would enter 918002547170 for the download phone number.



Step 15

Select [1] for 14400



Step 16

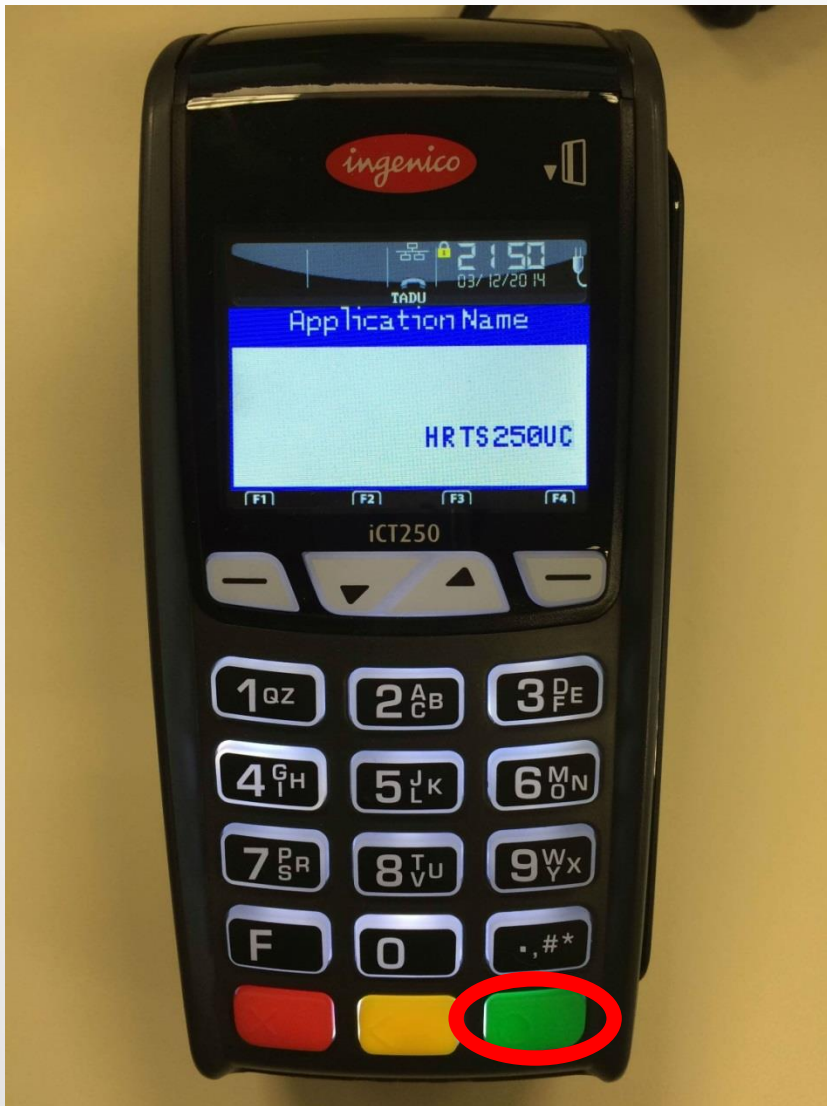
Confirm the model states ICT250 and press the [GREEN] key

If not press the [YELLOW] key to clear. Enter ICT250

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: I = 4, [F], [F], [F]

Press the [GREEN] key when finished



Step 17

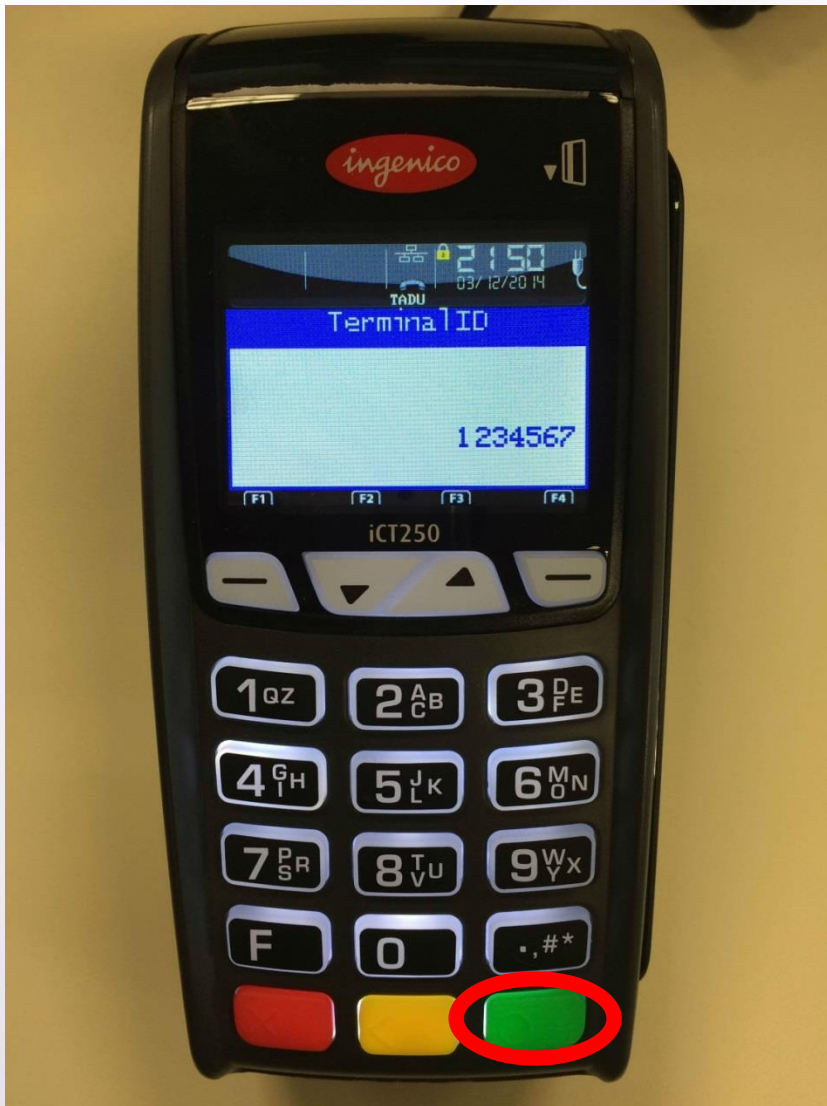
Press the [YELLOW] key to clear the Application Name

Enter the specific application name provided in the email from Vantiv. (Example: HRTS250VC)

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: H = 4, [F], [F]

Press the [GREEN] key when finished

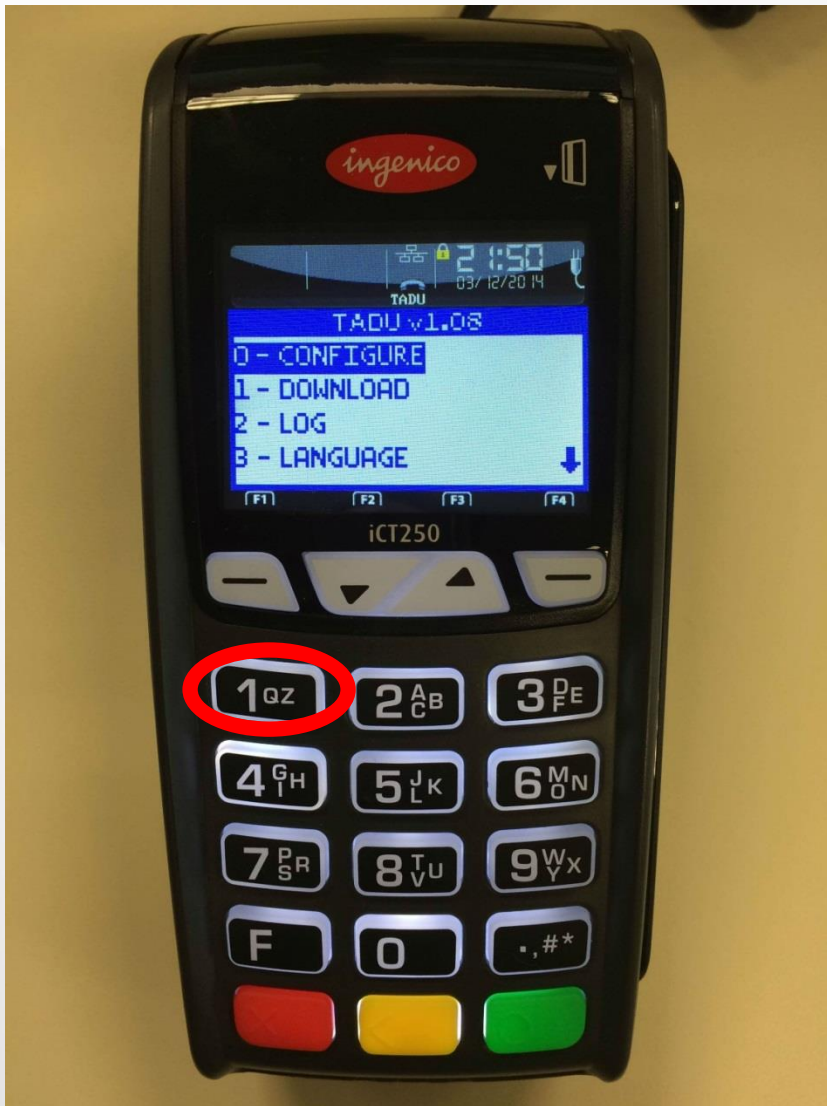


Step 18

Press the [YELLOW] key to clear the Terminal ID.

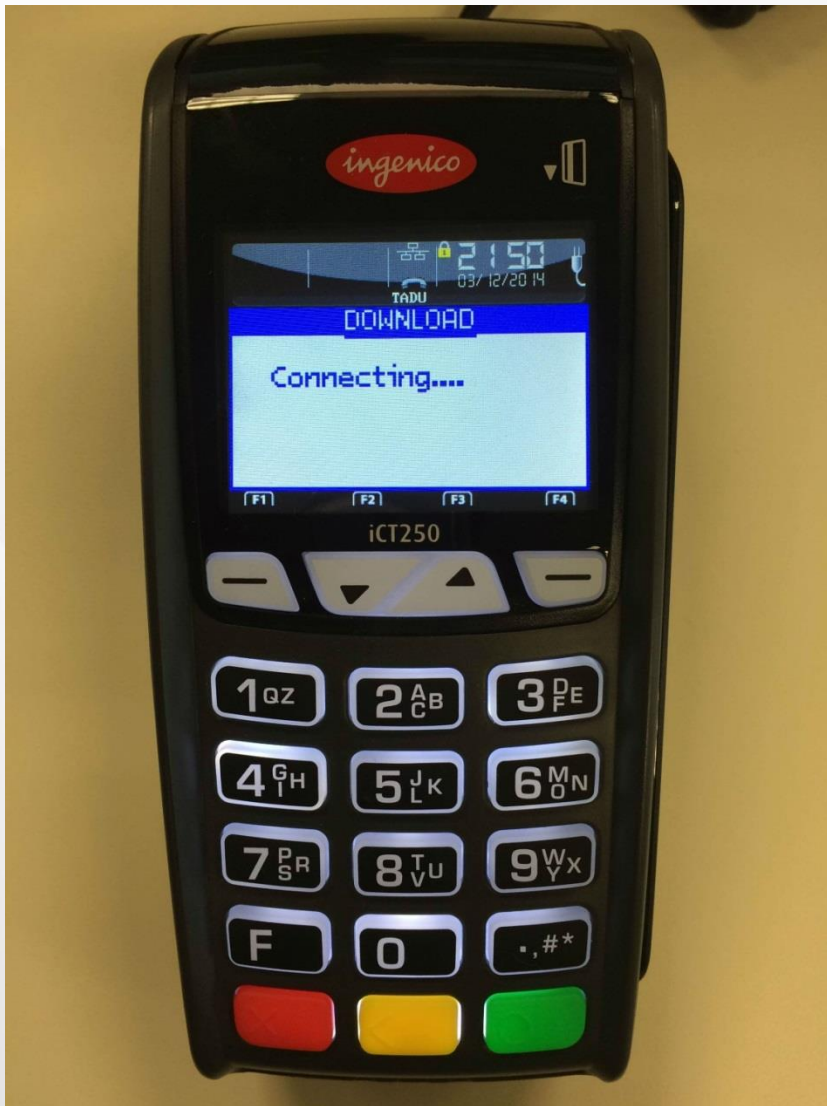
Type in the Terminal ID provided in the email from Vantiv.

Press the [GREEN] key when finished



Step 19

Press [1] for
DOWNLOAD



Step 20

The download will begin. Estimated time for download varies but is typically between 20-30 minutes.

vantiv®