Ingenico ICT250
Download Instructions - IP

CONFIDENTIAL

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ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. Have your newly provided terminal identification number (TID) handy. You will need it to complete the download
4. ***Can you download over an internet connection (IP)?*** These files are very large and the recommended download method is over IP.
5. Voice over IP (VOIP) Connections - You should avoid attempting dial downloads over VOIP lines. Dial downloads were designed to be conducted over analog telephone lines.

Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).

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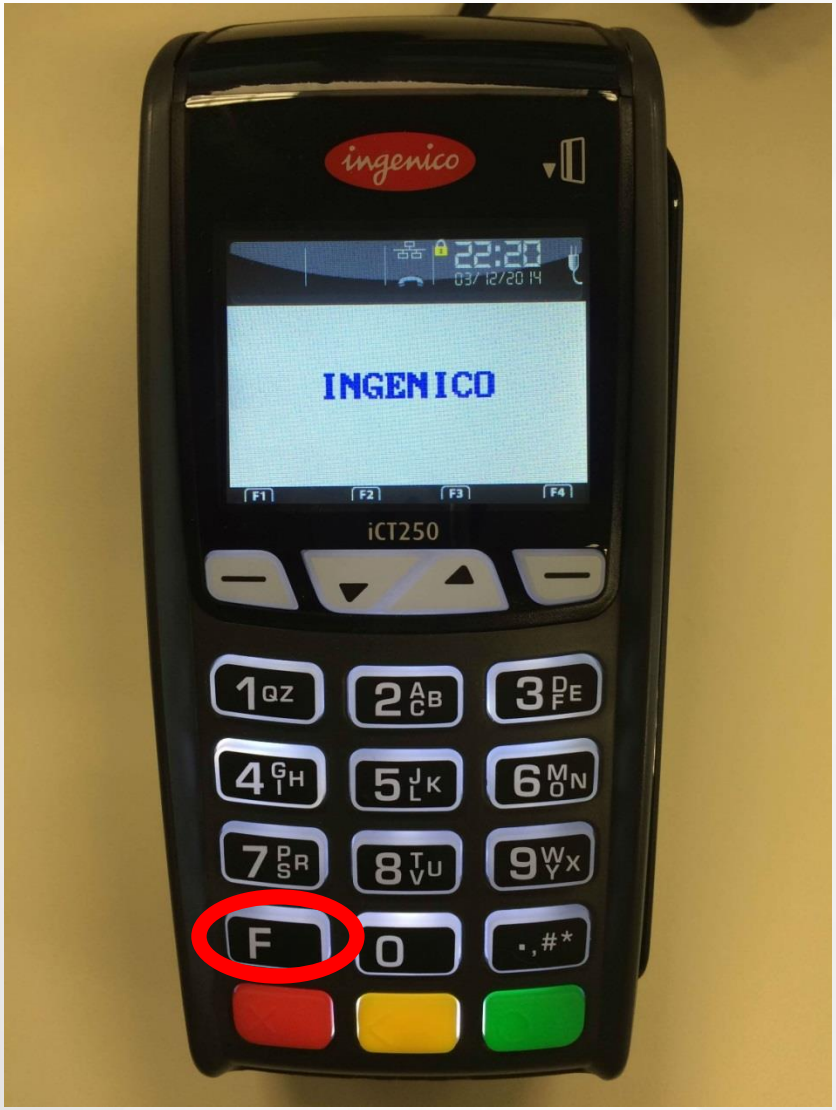

Step 1

Press [F] key from home screen

*****Please ensure your batch is settled before you attempt any downloads.*****

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Step 2

Enter Admin Password

V123456 or
P123456

Press the number key with the letter and then press [F] key to change to letters

Example V = 8, [F], [F], [F]

Press the [GREEN] key when complete

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Step 3

Select TADU

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Step 4

Scroll down and select
3 - DELETE SW

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Step 5

Type 246135
Press [ENTER] key

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Step 6

Press Enter to select
0 - Remove Apps

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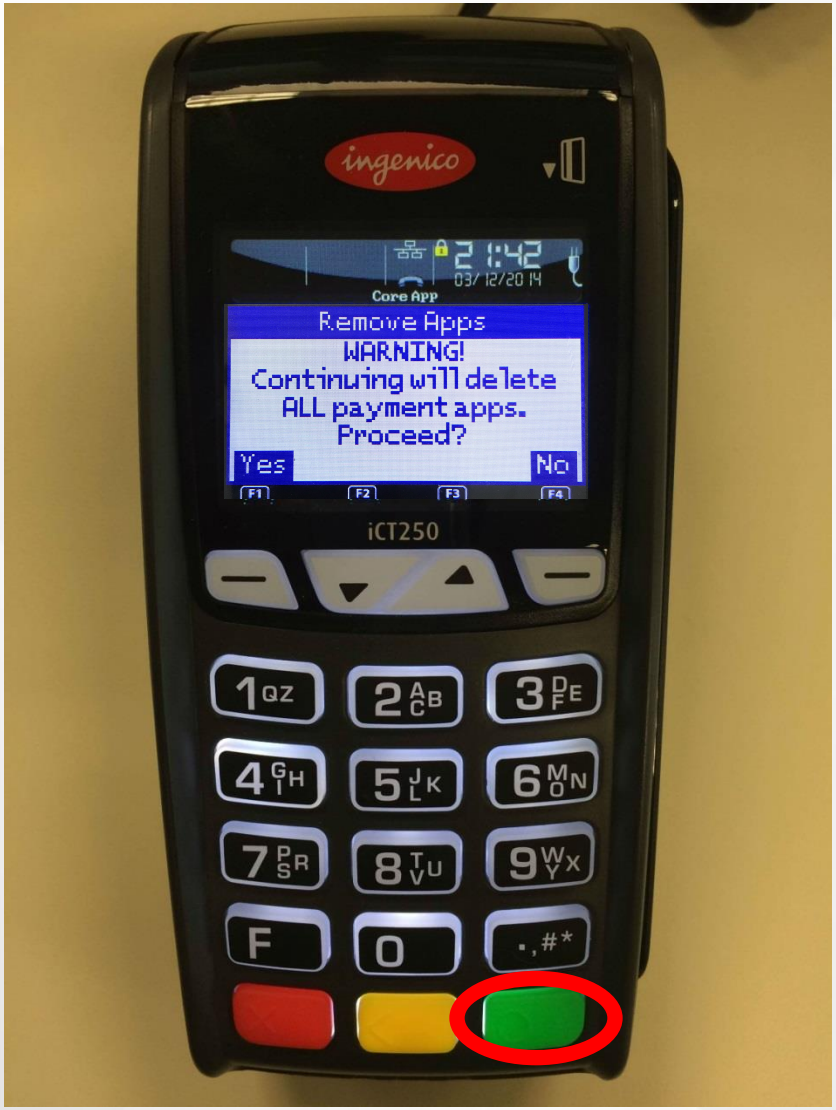

Step 7

Terminal will display warning
Press the [F1] key for YES

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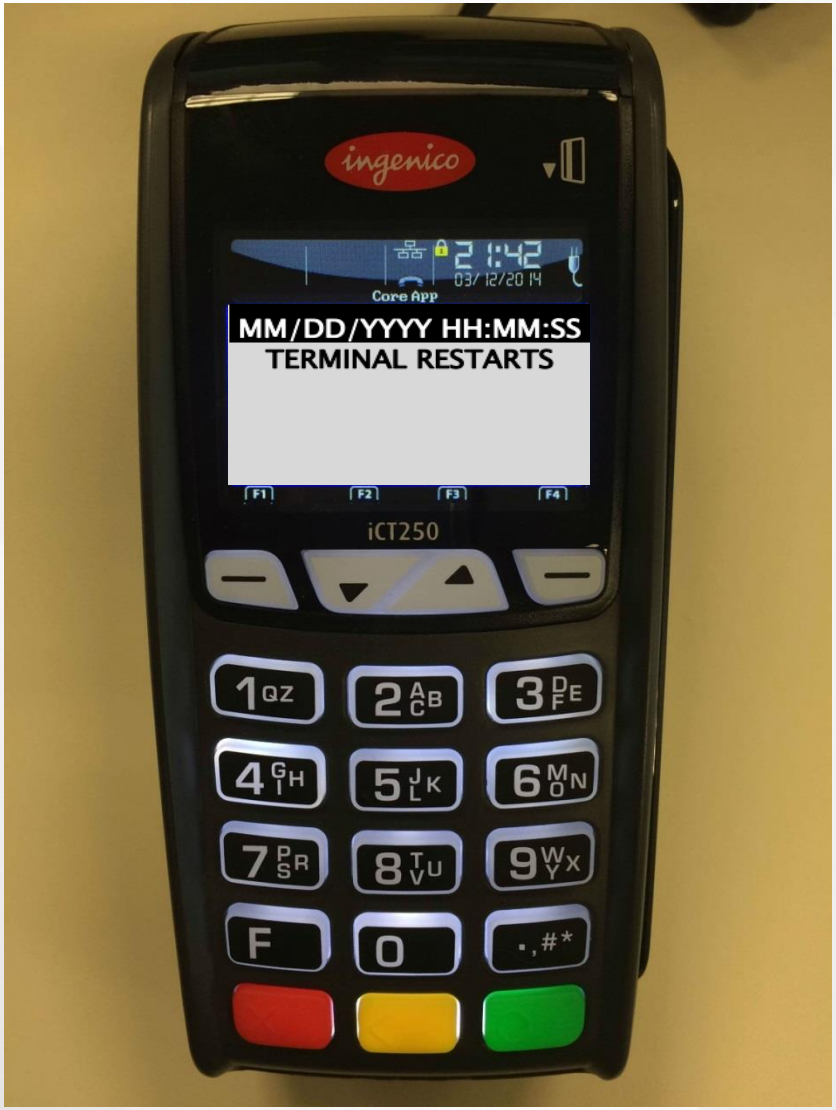

Step 8

The terminal will restart.

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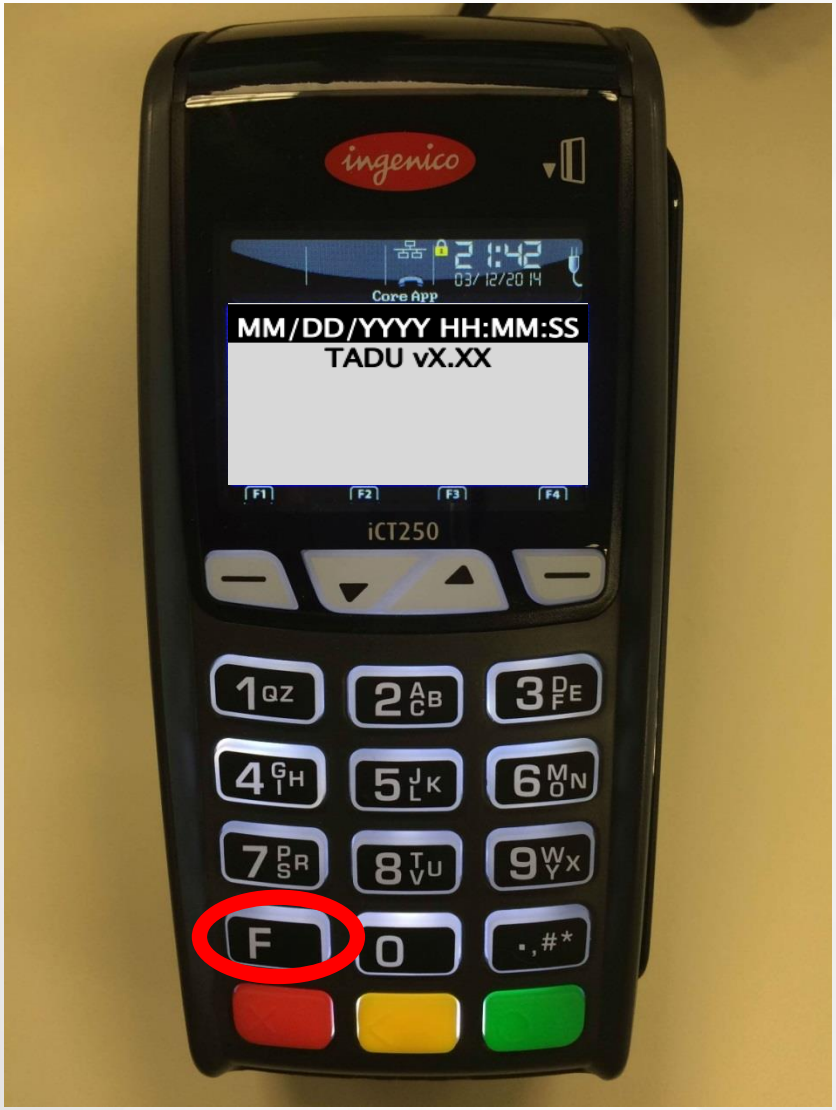

Step 9

The terminal will return to the TADU idle prompt. Press the [F] key.

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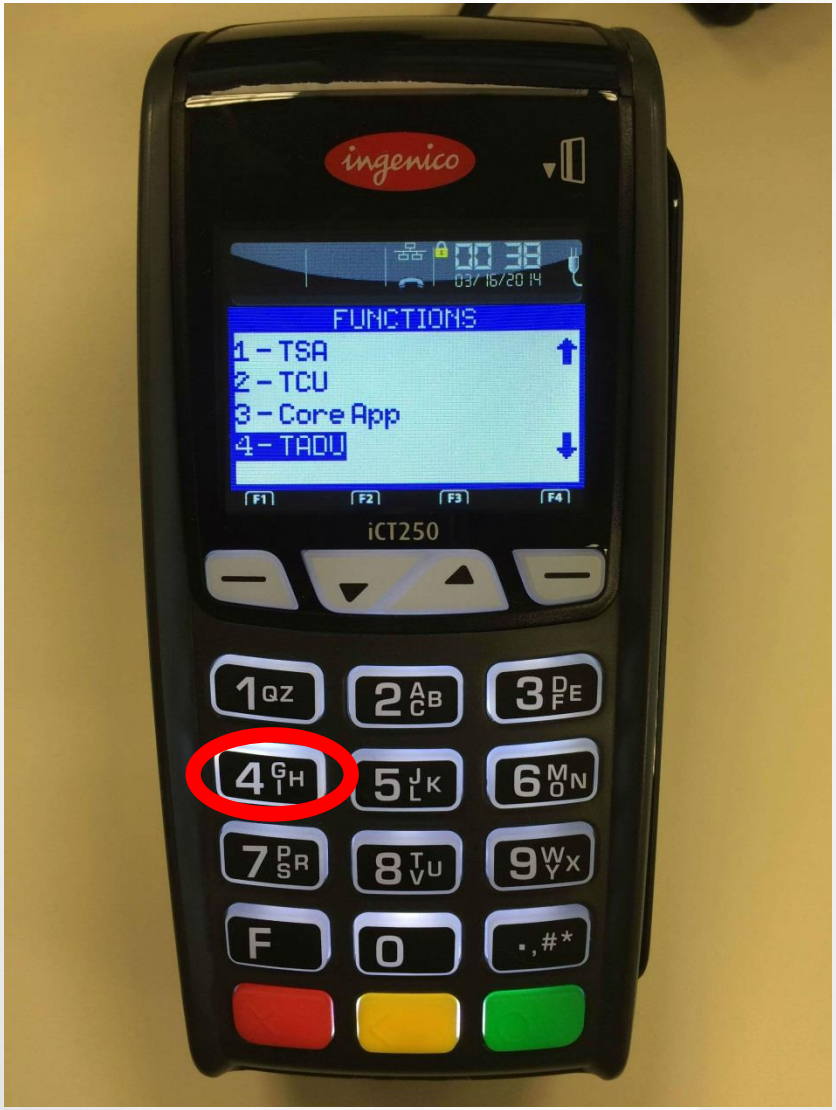

Step 10

Select TADU and press the [GREEN] key

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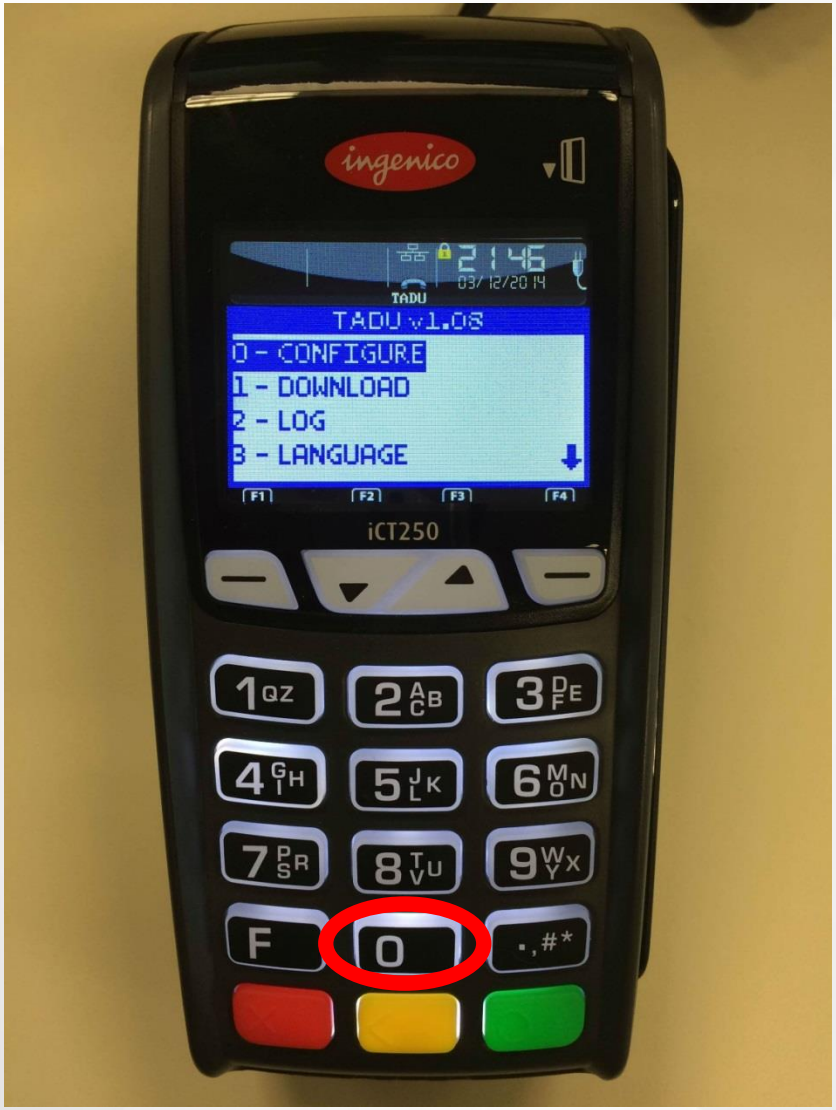

Step 11

Press [0] for CONFIGURE

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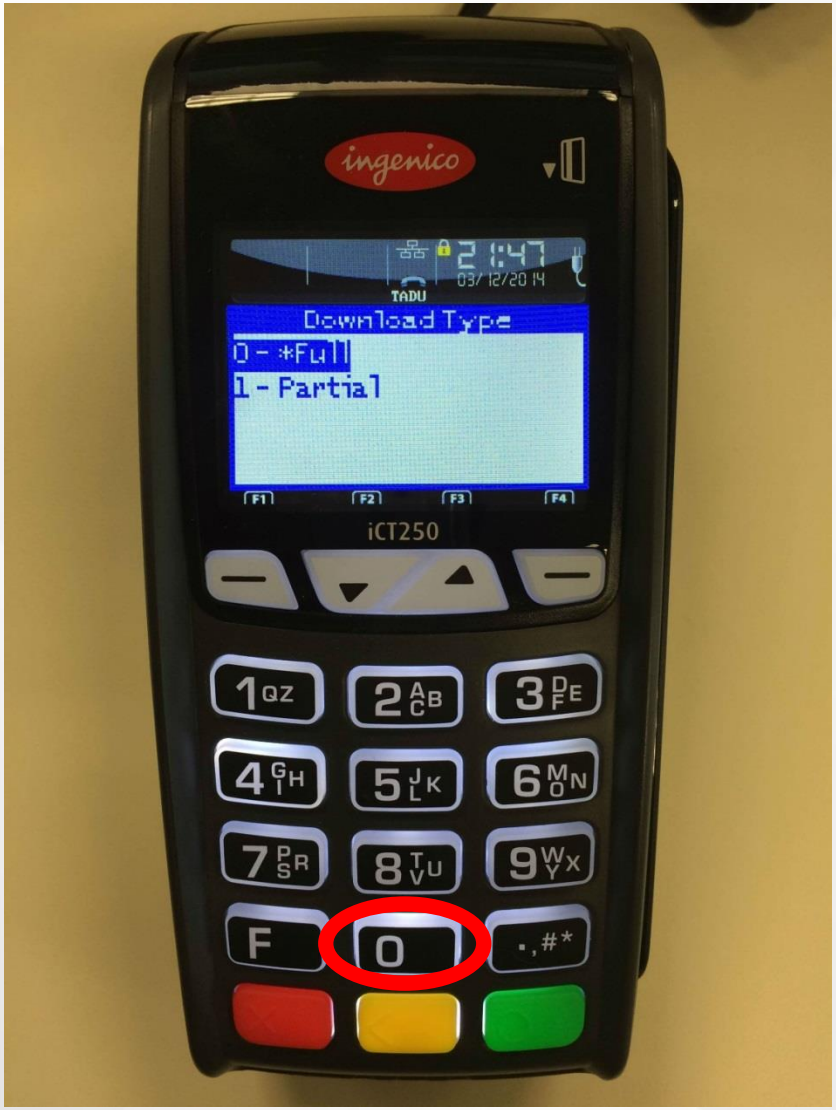

Step 12

Press [0] for FULL

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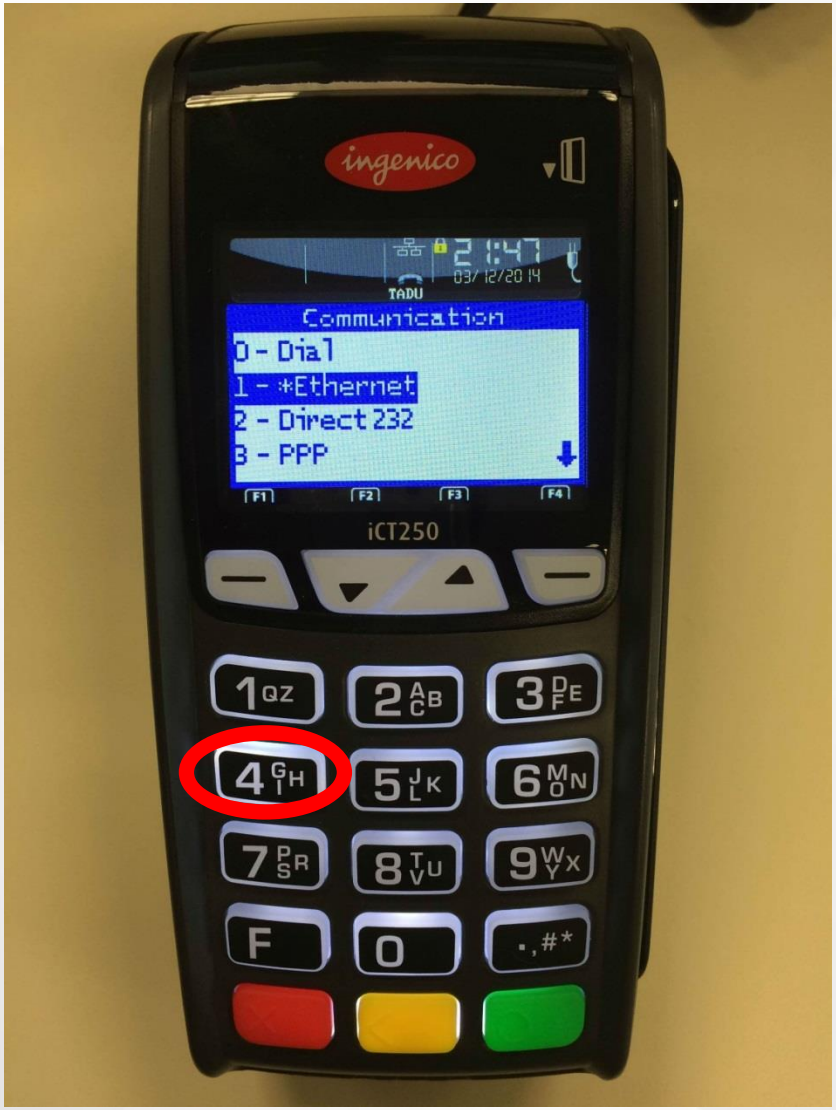

Step 13

Press [1] for ETHERNET

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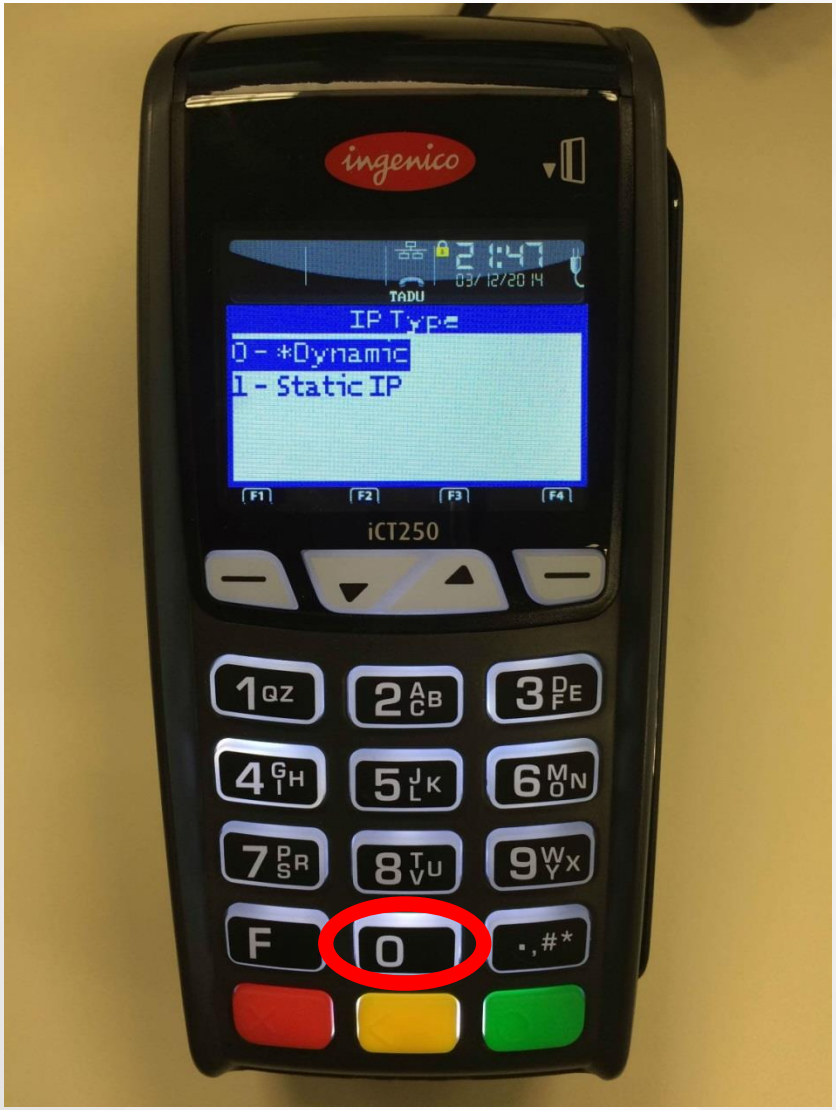

Step 14

Press [0] for DYNAMIC

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Step 15

Verify address is correct. It should be TDV1.FTPSLLC.COM

If not press the [YELLOW] key to clear.

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: T = 8, [F]

Press the [GREEN] key when complete.

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Step 16

Verify the port is correct. It should be 8013.

If you need to update this press the [YELLOW] key and then key in 8013.

Press the [GREEN] key when complete

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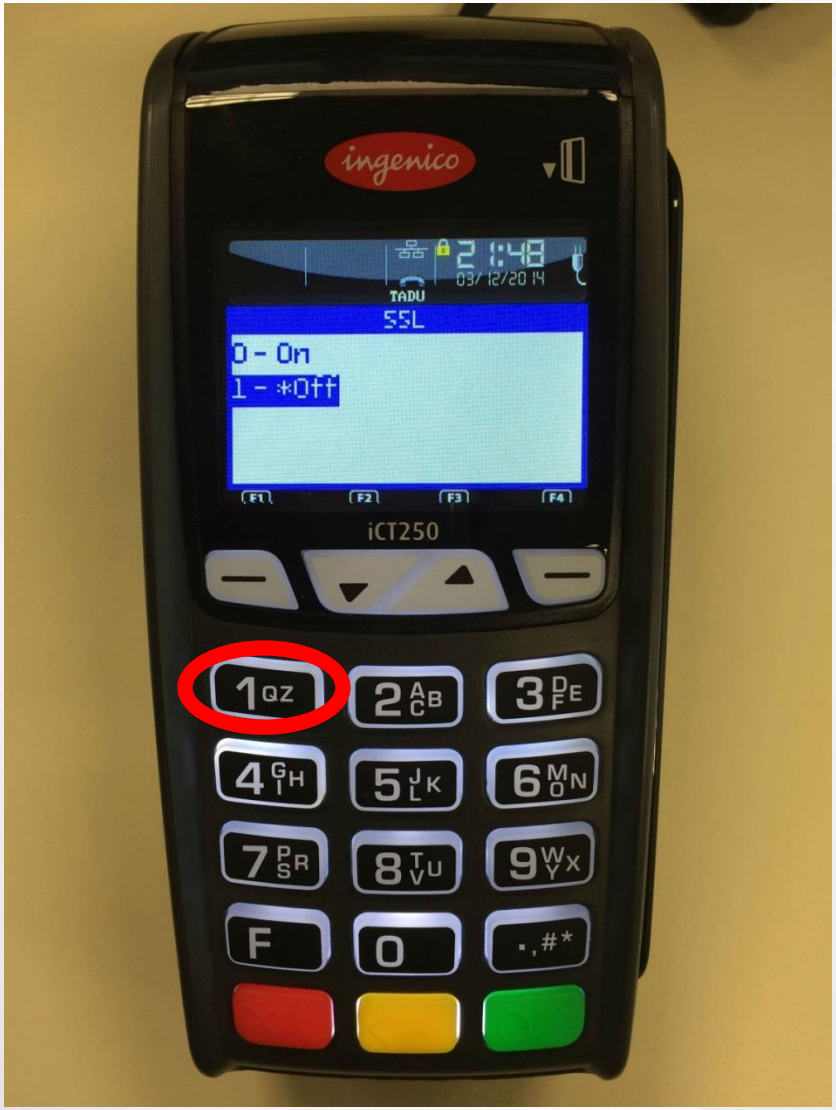

Step 17

Select [1] for OFF

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Step 18

Confirm the model states ICT250 and press the [GREEN] key

If not press the [YELLOW] key to clear. Enter ICT250

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: I = 4, [F], [F], [F]

Press the [GREEN] key when finished

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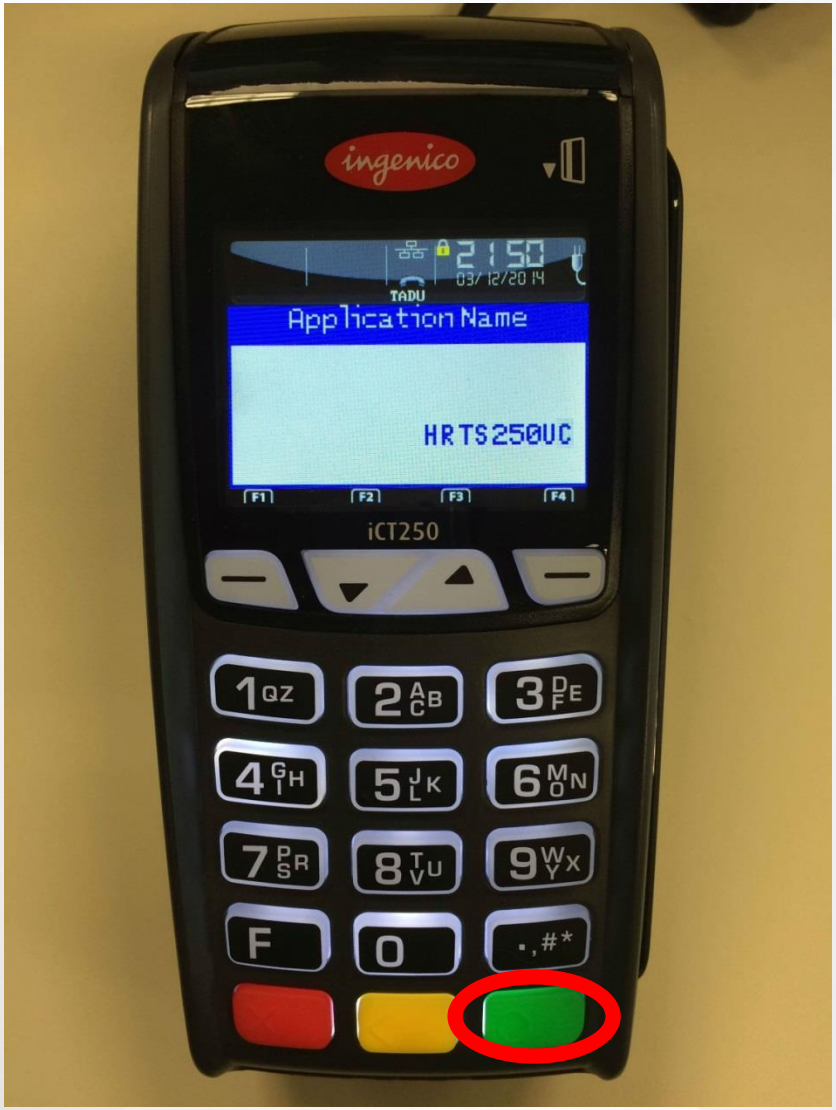

Step 19

Press the [YELLOW] key to clear the Application Name

Enter the specific application name provided in the email from Vantiv. (Example: HRTS250VC)

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: H = 4, [F], [F]

Press the [GREEN] key when finished

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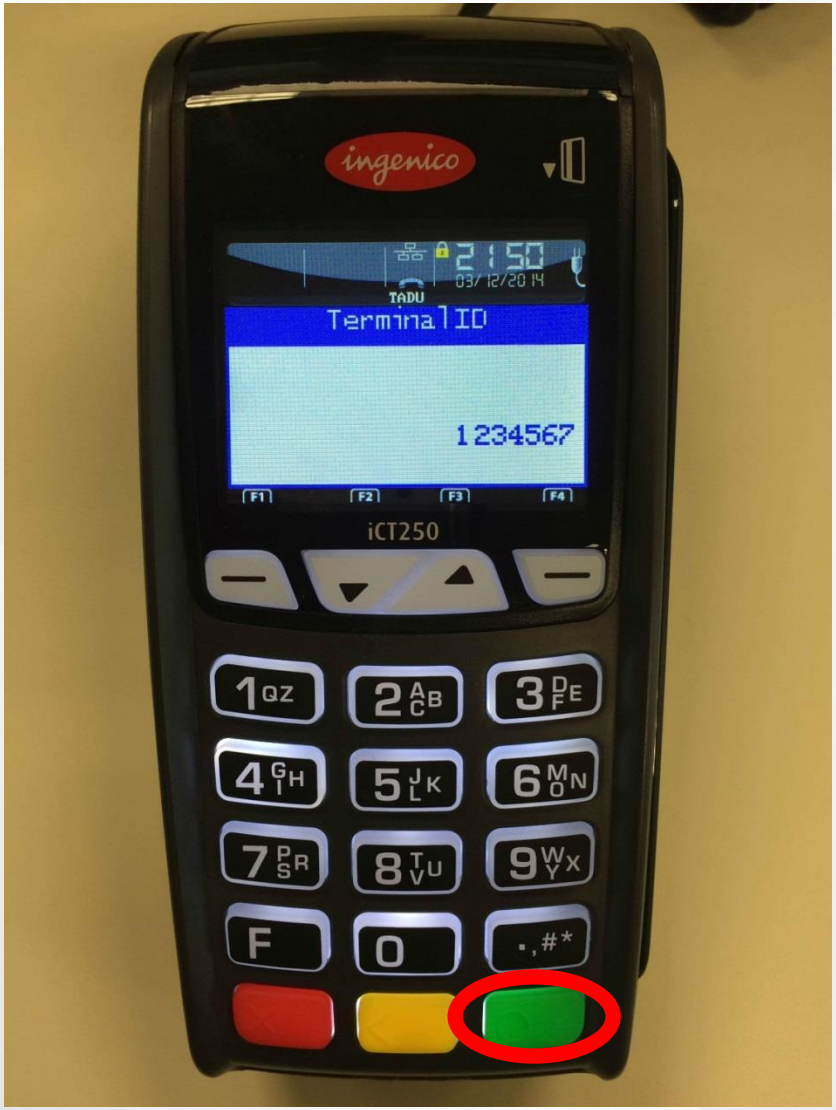

Step 20

Press the [YELLOW] key to clear the Terminal ID.

Type in the Terminal ID provided in the email from Vantiv.

Press the [GREEN] key when finished

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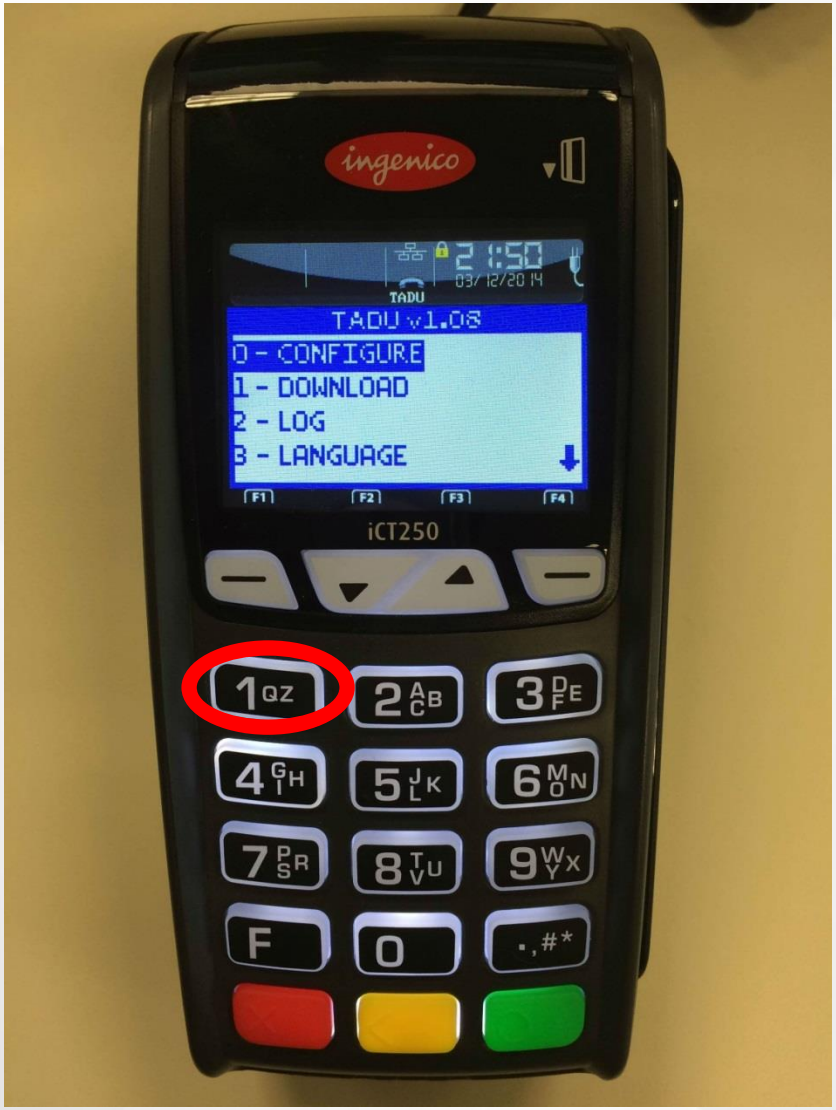

Step 21

Press [1] for DOWNLOAD

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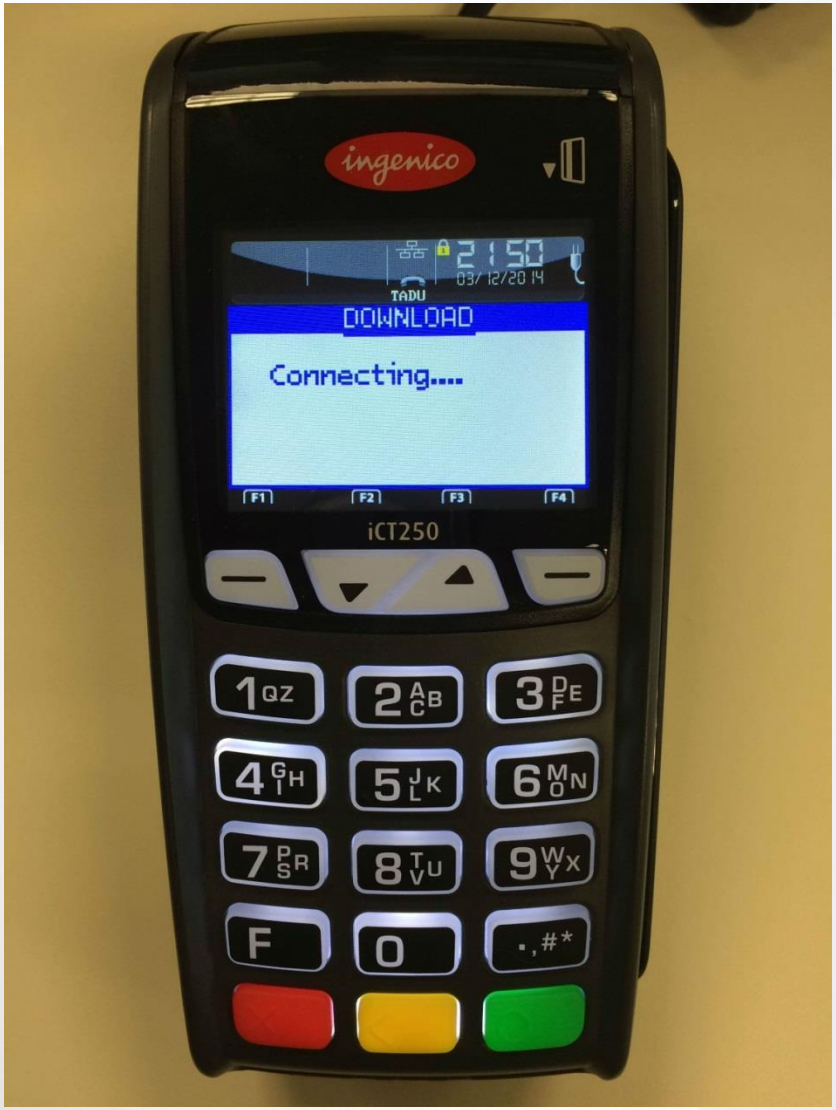

Step 22

The download will begin. Estimated time for download varies but is typically between 7-10 minutes.

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