

# Ingenico IWL255 Download Instructions - Dial

CONFIDENTIAL

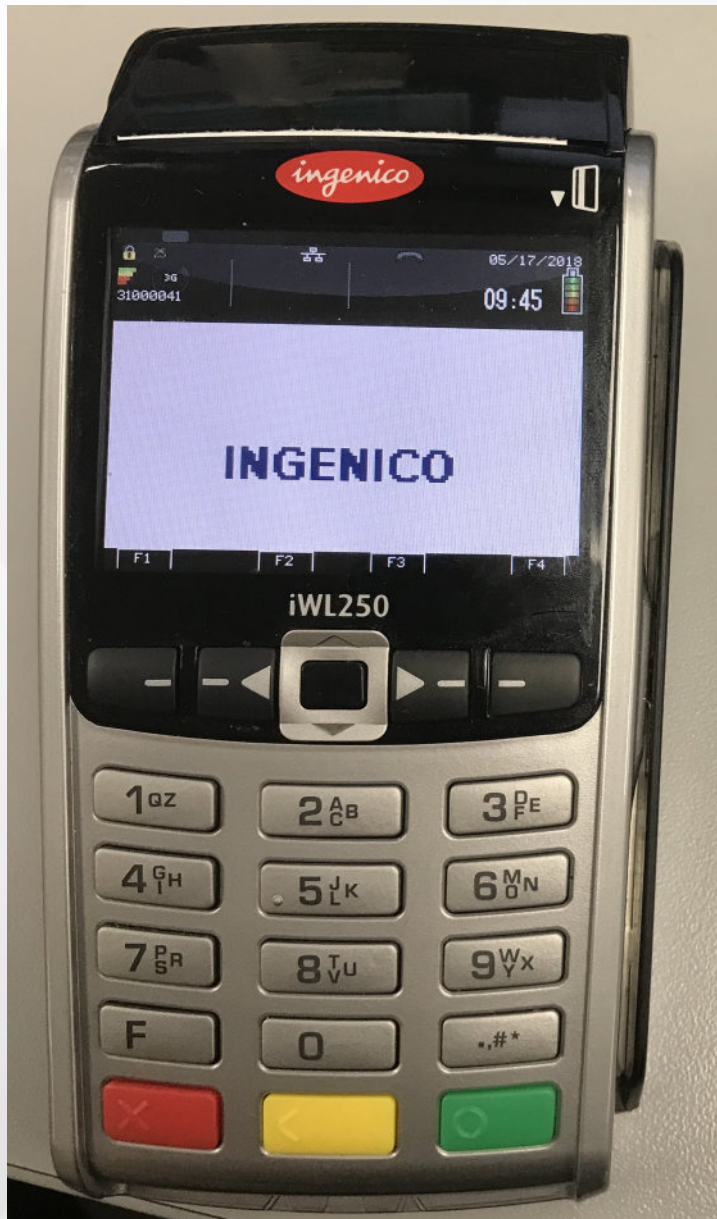


# ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. Have your newly provided terminal identification number (TID) handy. You will need it to complete the download
4. ***Can you download over an internet connection (IP)?*** These files are very large and the recommended download method is over IP.
5. Voice over IP (VOIP) Connections - You should avoid attempting dial downloads over VOIP lines. Dial downloads were designed to be conducted over analog telephone lines.
6. Make sure your device is on the docking station, Ethernet or Phone cable connected to docking station, and terminal has already been paired with that docking station.

## Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



### Step 1

To perform the EMV application download

Press [F] key from home screen

**\*\*\*Please ensure your batch is settled before you attempt any downloads.\*\*\***



## Step 2

Enter Admin Password

V123456 or  
P123456

Press the number key with  
the letter and then press  
[F] key to change to letters

Example V = 8, [F], [F], [F]

Press the [GREEN] key  
when complete



### Step 3

Select TADU



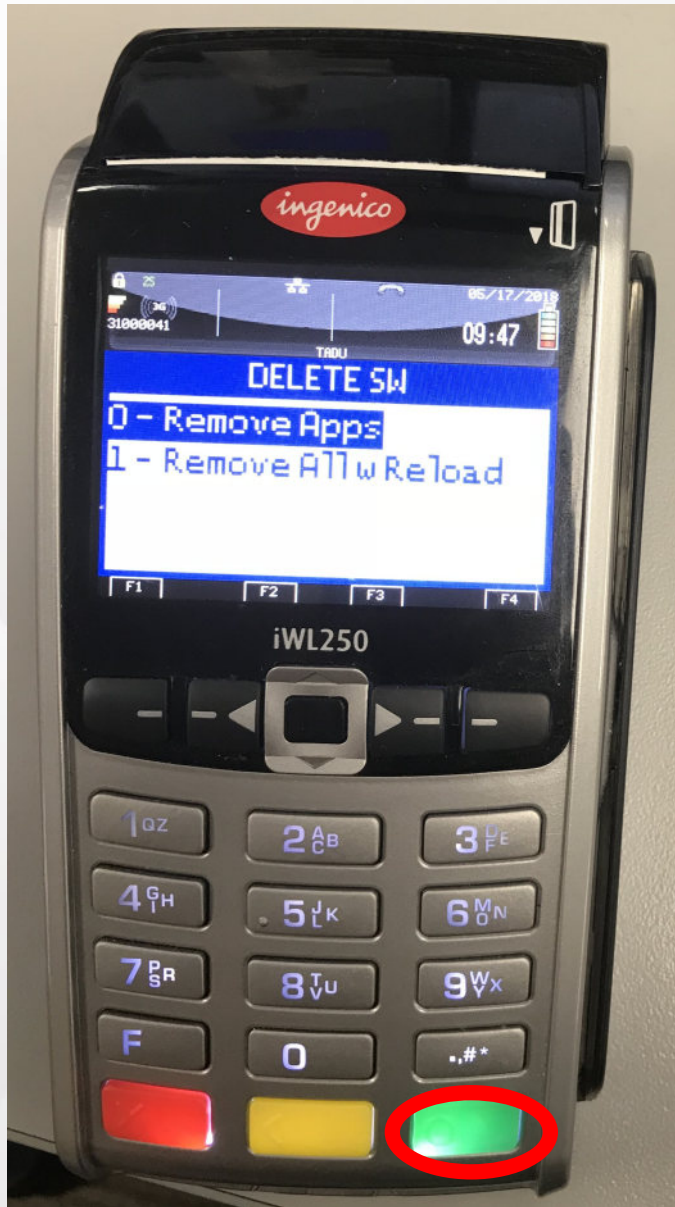
#### Step 4

Scroll down and select  
3 - DELETE SW



## Step 5

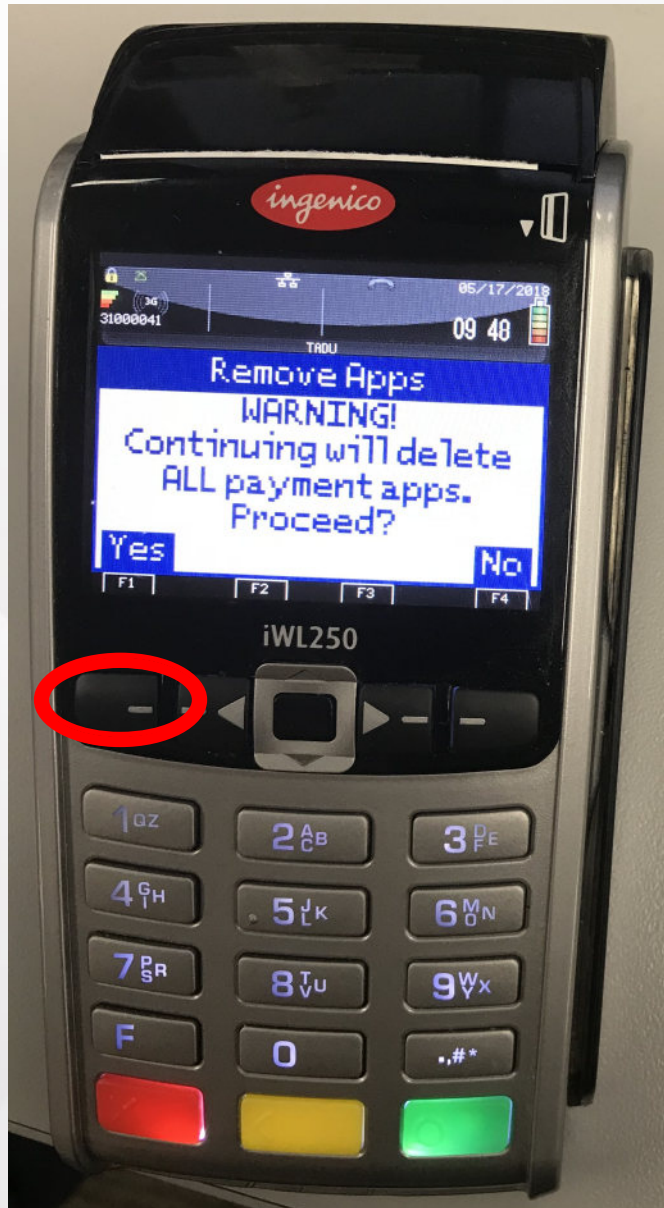
Type in 246135  
Press [Enter]



## Step 6

Press [Enter] to select  
0 - Remove Apps





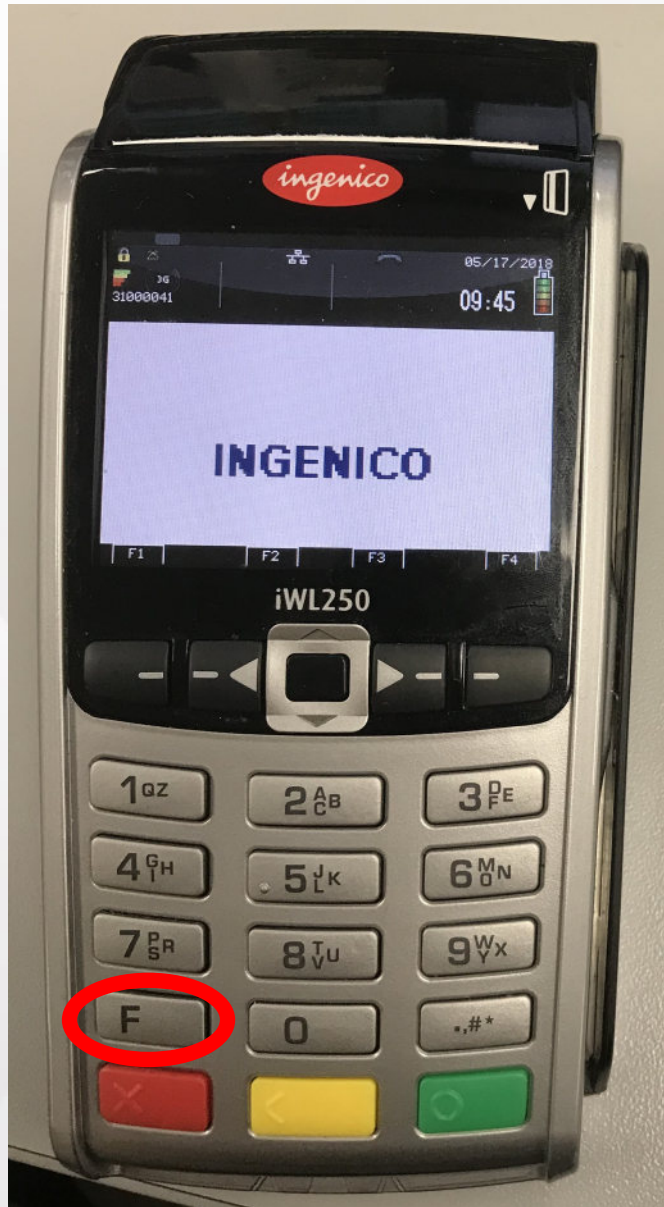
## Step 7

Terminal will display warning.  
Press [F1] key for YES



## Step 8

The terminal will restart.



## Step 9

The terminal will return to the idle prompt. Press the [F] key.



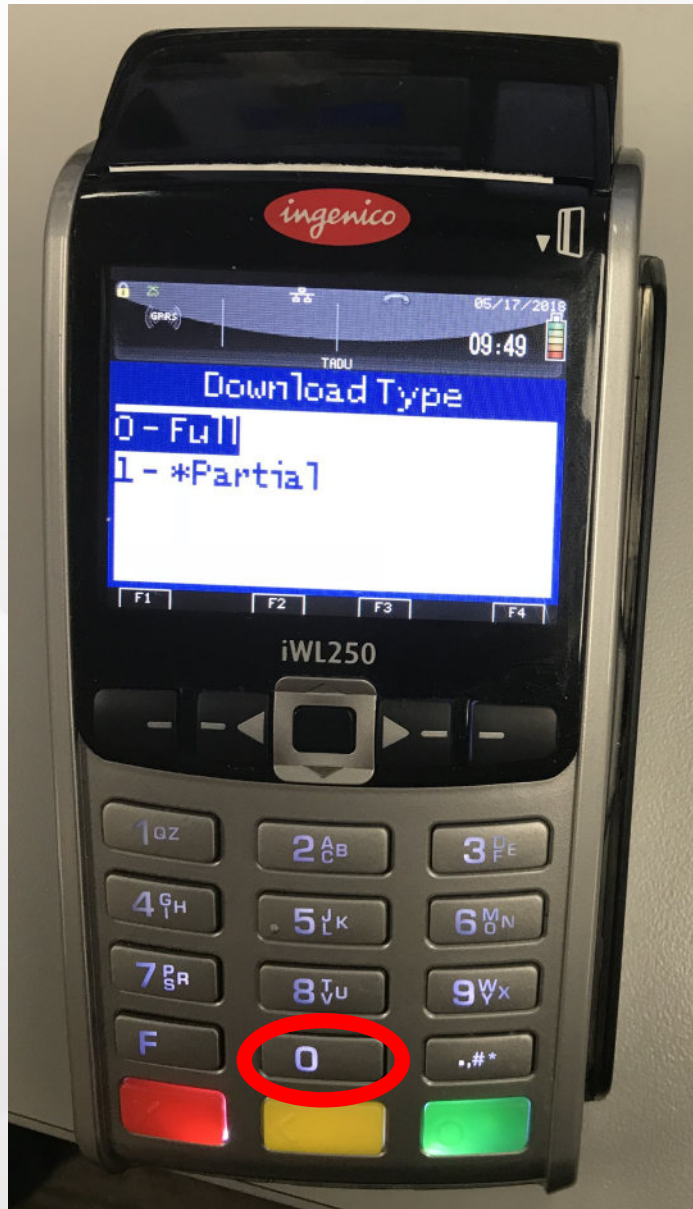
## Step 10

Select TADU and press the [GREEN] key



## Step 11

Press [0] for  
CONFIGURE



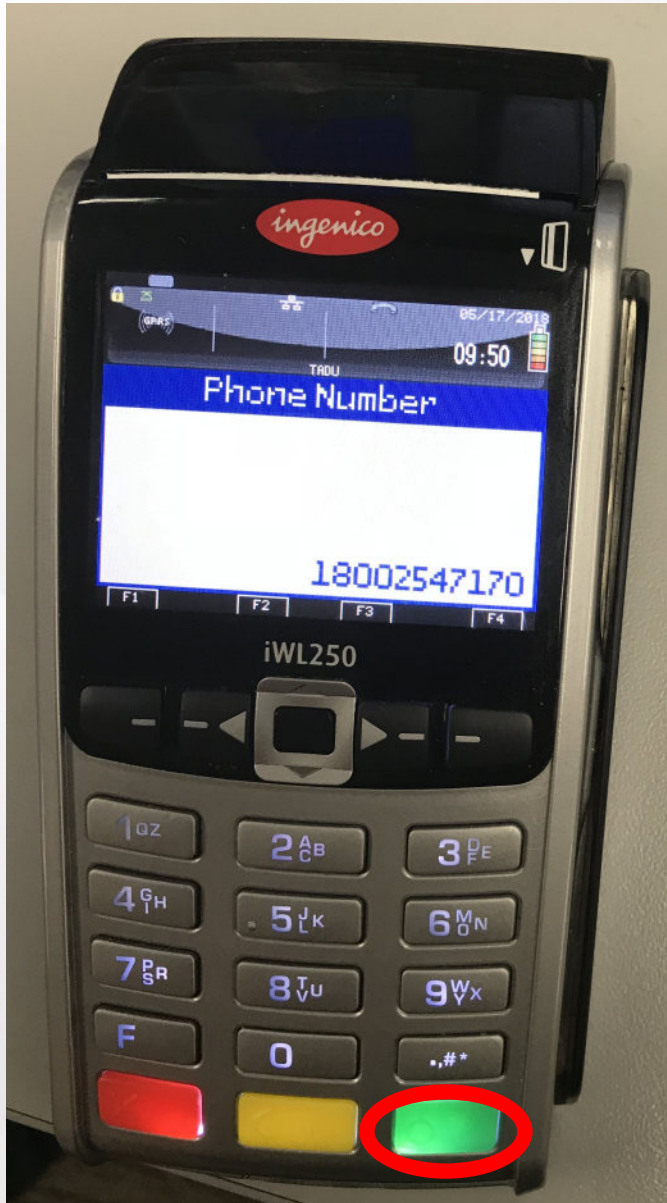
## Step 12

Press [0] for Full



### Step 13

Press [0] for Dial



## Step 14

Confirm the phone number shown is 18002547170.

If not press the [YELLOW] key. Type in 18002547170 for the Phone Number

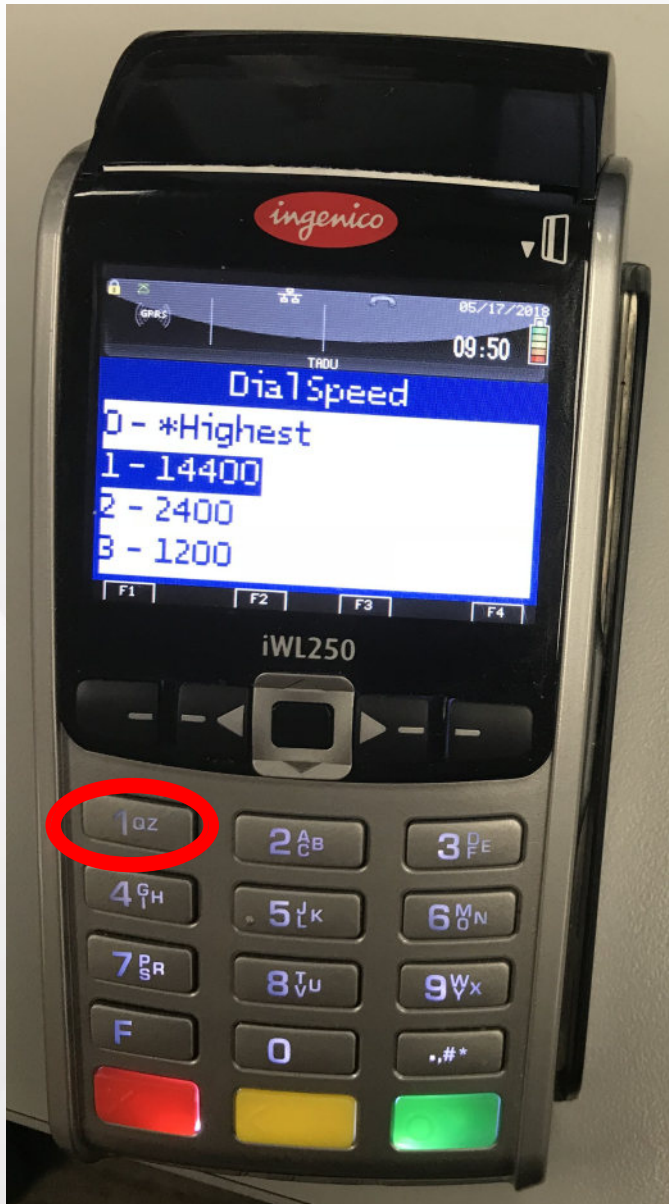
Press [GREEN] key to continue

## Special Note – Dialing Prefix

If you need to dial a special number to get an outside line, you will need to add that before the download phone number.

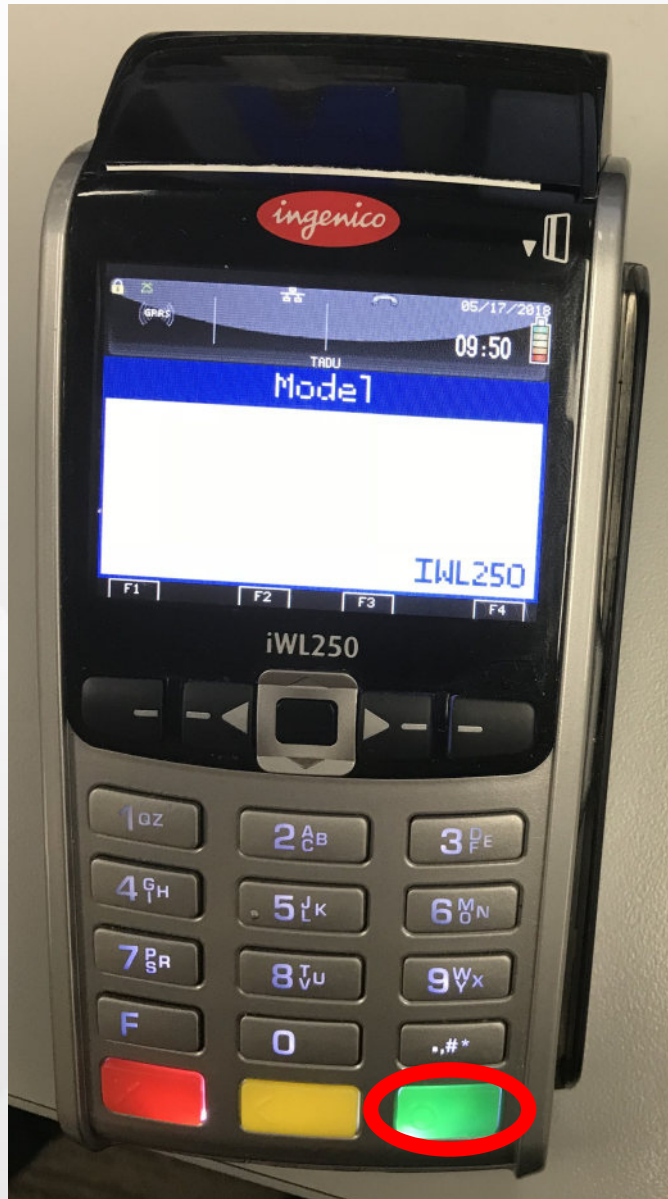
**Example:** If you must dial a '9' to get an outside line. You would enter 918002547170 for the download phone number.





## Step 15

Select [1] for 14400



## Step 16

Confirm the modelstates IWL250 and press the [GREEN] key

If not press the [YELLOW] key to clear. Enter IWL250

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: l = 4, [F], [F], [F]

Press the [GREEN] key



## Step 17

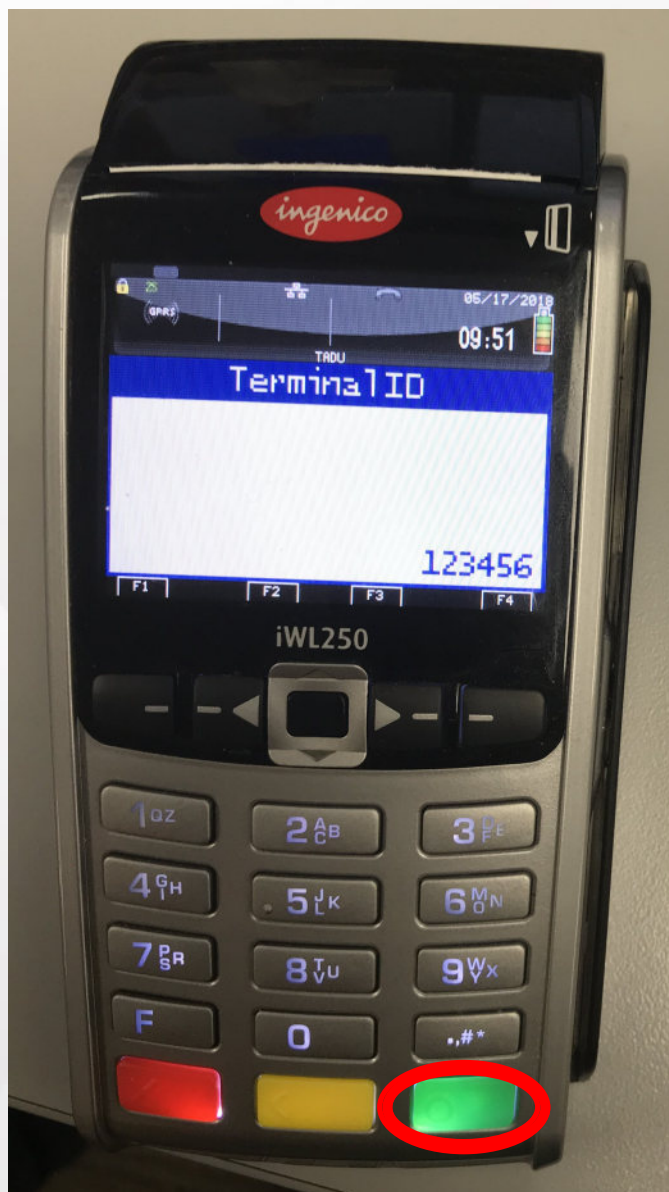
Press the [YELLOW] key to clear the Application Name

Enter the specific application name provided in the email from Vantiv. (Example: HRTG255VF)

To create letters you will press the corresponding number and then the [F] key until the correct letter appears

Example: H = 4, [F], [F]

Press the [GREEN] key when finished

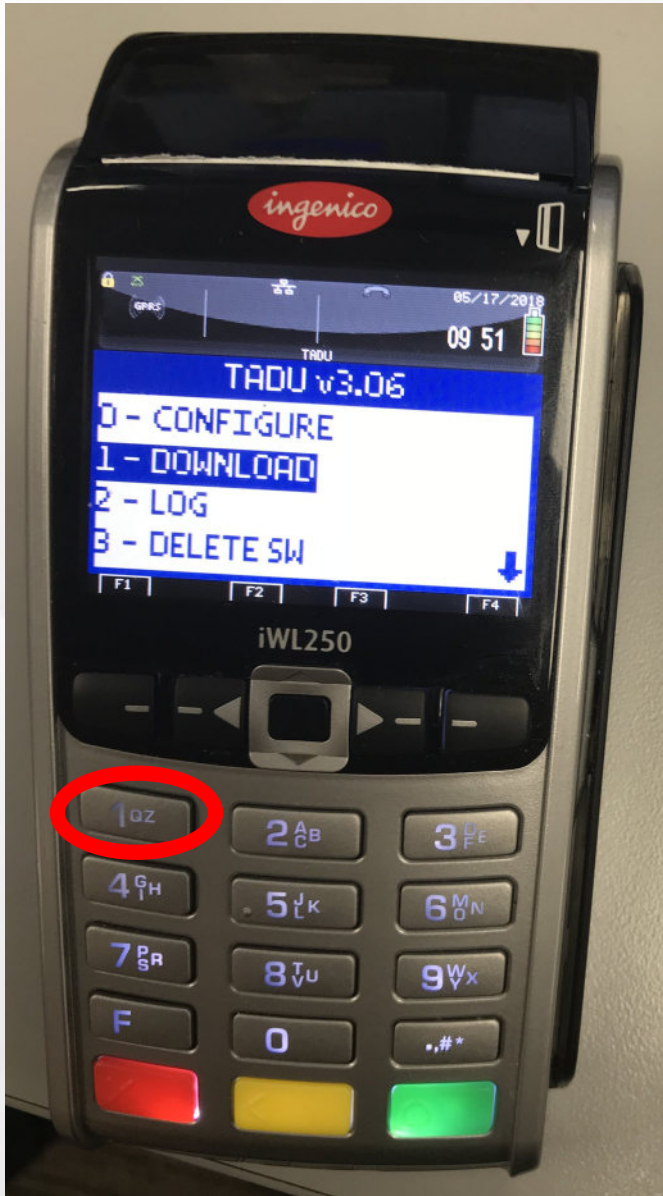


### Step 18

Confirm the Terminal ID is correct.

If wrong press the [YELLOW] key to clear then type in the correct Terminal ID.

Press the [GREEN] key when finished



## Step 19

Press [1] for  
DOWNLOAD



## Step 20

The download will begin. Estimated time for download varies but is typically between 20-30 minutes.

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