

# VX520

## Partial Download Instructions -Dial



CONFIDENTIAL

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# ATTENTION! Before You Get Started

1. Make sure that you have ample time to perform this download. You will not be able to process transactions on the terminal once the download process begins.
2. Settle any open transactions. Terminal downloads will delete any open batches and the transactions within.
3. ***Can you download over an Internet connection (IP)?*** These files are very large and the recommended download method is over IP.
4. Voice over IP (VOIP) Connections - You should avoid attempting dial downloads over VOIP lines. Dial downloads were designed to be conducted over analog telephone lines.

## Helpful Hints:

- Most of the buttons to be pressed will be circled in red.
- Your screen should match the screen on the instructions (besides your unique Terminal ID Number).



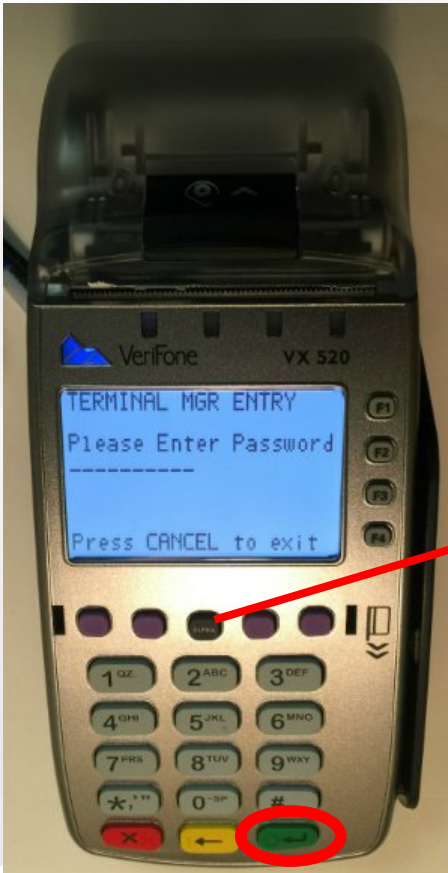
## Partial Download via Dial

- This download updates the application on the terminal.

### Step 1

- Press 'F2' and 'F4' at the same time to access the System Mode Menu. You will be prompted for a password if pressed correctly.

**\*\*\*Please ensure your batch is settled before you attempt any downloads.\*\*\***



## Password Entry

### Step 2

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green **[Enter]** key.

Alpha Key

**Helpful Hint:** You can press the yellow [Back] key to erase



## Terminal Manager

### Step 3

- Press the '2' button.



## Verify GID

### Step 4

- Press [2] then [Enter] to confirm Group ID: 2.



## Password Entry

### Step 5

- Key in the password
- 1 [Alpha] [Alpha] 6 6 8 3 1
- Press the green **[Enter]** key.

Alpha Key

**Helpful Hint:** You can press the yellow [Back] key to erase





## Download

### Step 6

- Press '1' for Single-app.





## Download

### Step 7

- Press '2' for Partial dnld.



## Communication

### Step 8

- Press '1' for Modem.



## Download Number

### Step 9

- Confirm the download phone number  
18002547170
- Press [Enter]

### Special Note – Dialing Prefix

If you need to dial a special number to get an outside line, you will need to add that before the download phone number.

**Example:** If you must dial a '9' to get an outside line. You would enter 918002547170 for the download phone number.



## Download

### Step 10

- Press '2' to start.



## Download

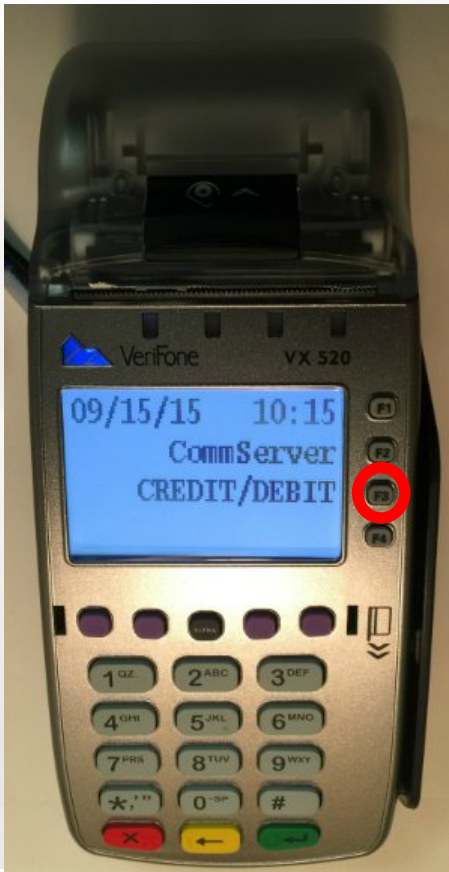
- No Action.
- This is the download progress bar. Each dash represents 10% of the application to be loaded. The dashes will change to asterisks as that portion of the application is loaded.



## Download

- No Action.

(If stuck on this screen, Press [ENTER])



## Download

### Step 16

- The terminal will restart and unzip files for 1-3 minutes. When it is done it will land on this screen.
- Press 'F3' by CREDIT/DEBIT.





## Download Done

- You return to your standard idle prompt.

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